

USEFUL INFORMATION PRIOR TO YOUR DEPARTURE

In order to make your stay in Croatia more pleasant, we have gathered for you some useful information and links.

DOMESTIC FLIGHT RESTRICTIONS

Please use the following [link](#).

CURRENCY

Croatian currency is KUNA (HRK). There are coins in denomination of 1, 2, 5, 10, 20 and 50 *lipa*, coins of 1, 2 and 5 *Kuna*, and notes in denomination of 10, 20, 50, 100, 200, 500, 1000 *Kuna*. ATMs can be found everywhere. Most hotels, restaurants and stores accept credit cards (American Express, Diners Club, Euro card/MasterCard, Visa). Foreign currencies can be exchanged in banks, exchange offices, post offices, tourist agencies, hotels, campsites and marinas.

TIPPING

In Croatia it is customary to leave a tip **if you are satisfied with the service**. A 10% to 15% tip of the cost of the service is considered fine, meaning that 50 to a 100 *Kuna* tip to driver on a day tour or transfer, or a waiter on lunch or dinner will make them happy.

TRAVEL DOCUMENTS AND VISAS

The travel document one requires to come to Croatia is a valid passport or another internationally recognized document, and an ID card (document which proves the holder's identity and citizenship) for citizens of some countries (EU).

Foreign visitors normally do not require a visa to enter Croatia – to confirm this information, check the website of the Ministry of Foreign Affairs (<http://www.mvep.hr/en/>). Those who require a visa need to obtain it prior to entering the country. This cannot be done at any of the Croatian border crossings.

EMBASSIES

To see the list of foreign embassies and consulates in the Republic of Croatia, please see the following link of the Ministry of Foreign Affairs: <http://www.mvep.hr/en/diplomatic-directory/diplomatic-missions-and-consular-offices-to-croatia/>

CUSTOMS REGULATIONS

Customs regulations in the Republic of Croatia are harmonized with the regulations of other EU countries. For more information, see the following link: <http://www.carina.hr>



WHAT TO BRING WITH YOU?

Before departing, we warmly recommend you to check whether you have brought the following:

- ✓ Passport or another valid travel document to enter Croatia
- ✓ Health insurance card
- ✓ Driver's licence (in case you will rent a car in Croatia)
- ✓ Airplane or other ticket (confirmation) to enter or depart Croatia
- ✓ Travel voucher or confirmation for the paid services
- ✓ Travel Insurance policy (We recommend you to sign one before your departure)
- ✓ Visa (if required)
- ✓ Credit cards or cash (We recommend you to convert your money into the Croatian currency)
- ✓ Mobile phones, cameras and chargers
- ✓ Power adapter

MEDICAL SERVICES

Foreign citizens do not have to pay for medical services if healthcare agreements have been signed between Croatia and the traveller's country of origin. For persons who do not belong to this category, any medical costs need to be paid in accordance with the healthcare service pricelist. In case of emergency, air and road transport is available.

WATER

Croatia is abundant with pristine clear rivers. Tap water is potable throughout Croatia. You can drink it without worries to your health.

COUNTRY CODE

The country code for Croatia is +385. Towns: Zagreb 01 / Split 021 / Dubrovnik 020 / Rovinj 052

TIME ZONE

GMT +1 during winter, and GMT +2 during summer.

ELECTRICITY

Power grid – 220V, frequency: 50HZ. Visitors from the USA need to use a transformer, while visitors from Great Britain need to use adapter for the Continental Europe grid in order to be able to use their electronic devices.

IMPORTANT TELEPHONE NUMBERS

General emergency number: 112

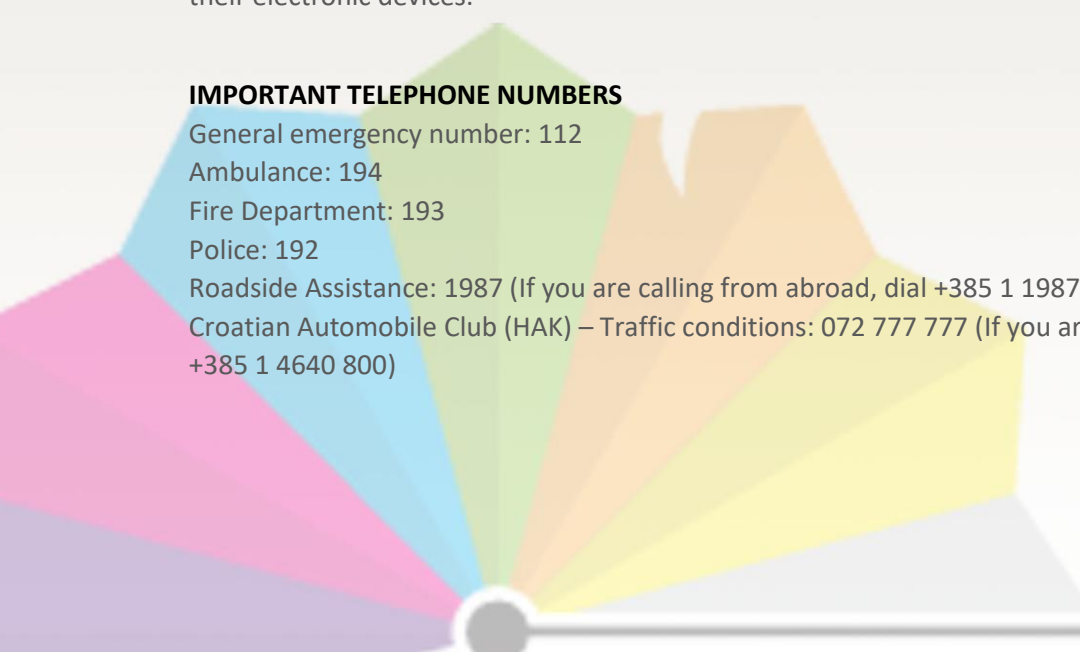
Ambulance: 194

Fire Department: 193

Police: 192

Roadside Assistance: 1987 (If you are calling from abroad, dial +385 1 1987 or +385 1 4693 700)

Croatian Automobile Club (HAK) – Traffic conditions: 072 777 777 (If you are calling from abroad, dial +385 1 4640 800)



HOLIDAYS IN 2017

January 01 ... New Year's Day

January 06 ... Epiphany

April 16 ... Easter

April 17 ... Easter Monday, second day of Easter

May 01 ... Labour Day

June 15 ... Corpus Christi – the Feast of the Body and Blood of Christ, 60 days or the 9th Thursday after Easter

June 22 ... Anti-Fascist Struggle Day

June 25 ... Statehood Day

August 05 ... Victory and Homeland Thanksgiving Day and the Day of Croatian Defenders

August 15 ... Assumption of Mary

October 08 ... Independence Day

November 01 ... All Saints' Day

December 25-26 ... Christmas holidays

SHOP WORKING HOURS AND PUBLIC SERVICE OPERATING HOURS

Most stores are open from 8 a.m. to 8 p.m. on workdays, and from 8 a.m. to 2 p.m. on Saturdays (even longer during summer). On Sundays, most stores are closed depending on the time of the year. Public services and business offices usually work from 8 a.m. to 4 p.m. from Monday to Friday.

FIRE SAFETY

If you notice a fire, please call 193 or 112 immediately; try to extinguish the fire until the fire brigade arrives, but make sure to keep yourself and the others safe!

Observe the signs forbidding the lighting of fires!

DISTANCES BETWEEN AIRPORTS AND THE CITY OF SPLIT

Zagreb Airport – Split city centre 416 km

Zadar Airport – Split city centre 153 km

Split Airport – Split city centre 25 km

Dubrovnik Airport – Split city centre 247 km

CLIMATE – ADRIATIC COAST

Mediterranean climate (with dry and warm summers and wet and mild winters). With an average of 2600 sunny hours per year, the Adriatic coast is one of the sunniest in the Mediterranean, with sea temperatures ranging from 25°C to 27°C during summer.

AVERAGE AIR TEMPERATURES FOR SPLIT

MONTH	MIN. TEMPERATURES (°C)	MAX. TEMPERATURES (°C)	RAINY DAYS
January	5,3	10,2	11,1
February	5,5	11,0	10,1
March	7,6	13,7	10,1

April	10,8	17,4	10,4
May	15,2	22,5	9,3
June	18,8	26,7	8,9
July	21,6	29,8	5,6
August	21,5	29,5	5,2
September	18,1	25,1	7,4
October	14,1	20,0	9,2
November	9,9	14,9	12,2
December	6,8	11,5	12,7

Source: World Meteorological Organization

CLOTHES

Considering the mild Mediterranean climate on the coastline, we recommend you to bring light clothes for the summer. Do not forget to pack some kind of a windbreaker or a light jacket if you are visiting the inland or sailing on a boat. During winter, we recommend layered clothing due to fluctuations in temperature and the characteristic northern wind (Bura) which can sometimes be rather strong and increase the feeling of cold.

DRESS CODE

Dress code on tours is casual, usually with sneakers on because of the dirt pathways and slippery stone paved streets and stairs on the coastline. You can always bring flip-flops and some water in a small backpack. Be sure to bring a shawl to cover your shoulders while on visit to the Cathedrals and churches. If you intend to swim on Croatian beaches, you might find it difficult to walk on the rocks and stones, so you can bring beach sandals, but we recommend walking barefoot because it is natural and healthier.

LANGUAGE AND COMMUNICATION

Majority of Croatian population speak English, especially younger generations. You will find everybody polite and informative for sure, but just in case you like to adapt to our ways, here are some of the most frequently used words and expressions that will facilitate your communication in Croatia:

ENGLISH	CROATIAN	ENGLISH	CROATIAN
Hello	Zdravo	Excuse me	Oprostite
Goodbye	Doviđenja	Sorry	Pardon
Good Morning	Dobro jutro	My name is...	Zovem se...
Good Day	Dobar dan	Where is the...?	Gdje je...?
Good Evening	Dobra večer	What time is it?	Koliko je sati?
Good Night	Laku noć	Today	Danas
Yes	Da	Tomorrow	Sutra
No	Ne	Yesterday	Jučer
Please	Molim	Hour	Sat
Thank you	Hvala	Day	Dan
You're welcome	Nema na čemu	Week	Tjedan
		Month	Mjesec

USEFUL LINKS / THINGS TO DO

During your free time in Croatian cities, we prepared a list of links for each place you might stay at so you don't have to bother searching for proper information on different websites. All the information you might need, you will find on the following pages of our tourist boards.

[ZAGREB](#) – the capital of Croatia

[ZAGREB COUNTY](#)

[SPLIT](#) – the second largest city and the biggest on the coastline

[SPLIT COUNTY](#)

[ZADAR](#) – Croatian Rome

[ZADAR COUNTY](#)

[ŠIBENIK](#) – the town of Croatian origin

[ŠIBENIK COUNTY](#)

[DUBROVNIK](#) – the southernmost town in Croatia

[DUBROVNIK COUNTY](#)

[PULA](#) – the biggest town in Istria region

[ISTRIA REGION](#)

Welcome to Croatia!

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