



## Tour Cost Details

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**Arrival date:** 04 November 2019

**Basic tour fare:** Costs based on 1 Double/Twin room

**JPY 838,000 for 2 paying passengers.**

(approx. USD \$3,850 per person).

The above price is current as of July 2019. The Actual Costs for November 2019 may change accordingly.

**Tour name:** Bryce and Karen's Japan Tour

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### **Tour cost inclusions:**

#### **ROOM(S):**

Tour cost based on Superior hotel class hotel room (double/twin room base) with breakfast included.

#### **AVAILABILITY:**

As per the date of this quotation, all accommodation listed on the itinerary is available. All arrangements are strictly subject to availability at the time of booking.

**MEALS:** 05 Breakfasts, 00 Lunches, 01 Dinners.

All breakfasts are included in the accommodation.

#### **ADMISSION/EXTRA:**

All admission mentioned on the itinerary will need to be paid on the spot. Due to the different interests of clients, the admissions is currently left out of the tour costs. If you decide you would like these admission costs included in the tour fare, this is also possible.

#### **TRAIN(S):**

All Bullet train (Shinkansen) and other long distance trains are included in the tour costs as per the itinerary. These are booked as Standard seats unless mentioned otherwise.

#### **GUIDE(S):**

On the days you have an English Speaking Guide, means you will have an industry-certified English Speaking Guide for your private use. On a consolidated bus tour (currently none), you will have 1 English Speaking Guide for all the passengers on the motorcoach.

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## Terms and conditions

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### **Tour costs Exclusions:**

- International or domestic Airfares.
- Drinks at any restaurants, hotel or other Facilities.
- Porterage at any accommodation.
- Others: any other personal expenses such as laundry, telephone calls, etc.
- Accommodation Tax : From January 2017 the cities of Tokyo and Osaka introduced an accommodation tax. They will be charged upon Check out of your hotel and clients need to pay directly to the hotels. Approximately JPN 200 per person/per night. Kyoto also introduced the same tax from October 2018.
- Hot Springs tax: Hot springs or Thermal spring areas such as Hakone, Atami, Karuizawa, etc. charge a "hot spring tax". This will be charged upon check out of your hotel. Approximately 150 yen per person/per nights.

### **Remarks:**

#### **At the time of booking:**

At the time of booking, please advise the full name of all members travelling. The names will be sent to all accommodation. If you have already booked your flights at the time of the booking, please also advise flights numbers and arrival/departure times.

At the time of booking, please also advise any allergies or special requests for your holiday, as these will be requested and informed to any/all suppliers.

#### **Cancellation charge & payment details:**

A request for deposit payment will be sent to the clients after the official booking of accommodation is made. (A hotel confirmation sheet will be sent along with the deposit payment request).

This deposit amount will be approx. 20% of the total tour costs but may vary depending on the content of the tour. The deposit is generally "non-refundable" but in the unlikely event of a cancellation, we will endeavour to refund a part of the deposit where possible.

A request for the final payment (remaining amount less the deposit) will be sent to clients approx. 30-35 days prior your departure day.

After the final payment is completed, your tour will subject to a cancellation fee in the event of any tour amendments or total cancellation of the tour.

**Final details:**

On receipt of the Full payment, final bookings such as the bullet trains, guides, etc. will be completed and then a detailed tour itinerary along with other pre-departure information will be sent approx. 10-14 days prior to your departure.

There will be no physical vouchers sent as Japan is generally a non-voucher system which means you will only need to state your name to check in. Any physical vouchers or tickets such as Bullet train that do exit, will be handed to passengers upon arrival in Japan by the English speaking guide or assistant.

**Last minute closures:**

On rare occasions, there may be a sudden closure of an attraction with no prior notice for an official event or maintenance. Being Japan, this is very unlikely, but if this does occur, we will provide you with the correct explanation and also offer an alternative.

**Private tours:**

All locations listed in the itinerary are those we highly recommend to you. Due to traffic, weather and opening hours, the order you visit these may change at the discretion of the guide.

**Tour fare breakdowns:**

Due to contracts with hotels, JR rail, guide, and coach companies, we are not permitted to offer full breakdowns of the tour fare. However, in the off event of partial breakdowns are provided, clients are not able to deduct these from the tour and purchase from any third-parties. In the event of partial services are requested to be cancelled but the clients, Experience Japan Travel has the right to refuse remaining land Operational arrangements.

**Emergency contact service:**

Upon receiving the Final itinerary and additional information from your travel consultant, you also will receive an emergency contact number. The emergency contact number can be called in the event of any physical emergency and our staff will respond with the necessary action. For any other matters of non-emergencies, please call Experience Japan Travel's office number. Office hours are 9:30 to 18:00 Monday to Friday.

Insurance: we strongly recommend that your purchase a comprehensive travel package insurance including trip cancellation protection and emergency medical evacuation. We suggest that you purchase the insurance with a company local to you as this should facilitate the process in the vent you need to make a claim.

**Terms and conditions:**

The person or persons who are mentioned on this Tour fare Quotation are the primary point of contact and in receiving this document will be deemed to having accepted the company Terms and Conditions for themselves and on behalf of other members that will be traveling to Japan.



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The team at Experience Japan Travel look forward to welcoming you to Japan.

