

THE COPELAND FAMILY JAPAN TOUR

Mr Anthony Copeland
10 Nights / 11 Days

Experience Japan Travel Limited

Place of Business - Osaka, Japan
www.experiencejapantravel.com

Your Reference Number: TBA



Arrival date: 12 Apr 2020

Basic tour fare: Costs based on 2 Double/Twin rooms sharing.

JPY 1,555,000 Total Cost for 4 paying passengers
(approx. USD \$3,600 per person).

Passenger Names: 1. Mr Anthony Copeland 2. Mrs Leanne Copeland
3. Mr Jack Copeland 4. Ms Chelsea Copeland

ROOM(S):

Tour cost based on Superior hotel class hotel room (double/twin room base) with breakfast included.

AVAILABILITY:

As per the date of this quotation, all accommodation listed on the itinerary is available.
All arrangements are strictly subject to availability at the time of booking.

MEALS: 10 Breakfasts 00 Lunches 01 Dinners

All breakfasts are included in the accommodation fee. We have arranged a special dinner at a sumo-themed restaurant on April 13 in Tokyo. There are currently no other lunch or dinners included in the itinerary besides the above. However, I can arrange other lunches or dinners at your request for an additional cost.

ADMISSION/EXTRA:

All admission mentioned in the itinerary is generally included. However, due to the different interests of clients, some admission is currently left out of the tour costs. If you decide you would like these admission costs included in the tour fare, this is also possible.

TRANSPORTATION(S):

The public transport mentioned on the itinerary means you as the client, will need to pay on the spot. The Public Transport means the Local Subway Trains, Local Buses, Trams, etc. and is generally very inexpensive. In Hakone (Apr 15), I have included the Hakone 2-Day Free Pass for your convenience. On Apr 17, you will join a "Consolidated Bus Tour" which means you will join a group of other travellers and have 1 English Speaking Guide amongst you.

TRAIN(S):

All Bullet train (Shinkansen) and other long-distance trains are included in the tour costs as per the itinerary. These are booked as Standard seats unless mentioned otherwise. The NEX Airport Express Train in Tokyo on arrival day and Rapiit Airport Express train in Osaka on departure day is also included in your tour cost with pre-reserved seats in Standard class.

GUIDE(S):

English Speaking Assistant will be arranged for your Arrival and Departure days. (An English assistant can speak English, but will not do any guiding or sightseeing).

All days you have an English Speaking Guide (currently Apr 13, 19, 20, 21), means you will have a government-certified English Speaking Guide for your private use. The guides are certified with the Japan Tourism Board and have the required Interpreter/Guide qualifications. If there are days you do not need an English Speaking Guide/Assistant, I can cancel that service accordingly.

TOUR COST EXCLUSIONS:

- International or domestic airfares.
- Drinks at any restaurants, hotel or other facilities.
- Portage at any accommodation.
- Others: any other personal expenses such as laundry, telephone calls, etc.
- **Accommodation Tax:** From January 2017 the cities of Tokyo and Osaka introduced an accommodation tax. They will be charged upon check-out of your hotel and clients need to pay directly to the hotels. Approximately JPY 200 per person/per night. Kyoto also introduced the same tax from October 2018.
- **Hot Springs tax:** Hot springs or thermal spring areas such as Hakone, Atami, Karuizawa, etc. charge a "hot spring tax". This will be charged upon check out of your hotel. Approximately JPY 150 per person/per night.

REMARKS:

At the time of booking:

At the time of booking, please advise the full name of all members travelling. The names will be sent to all accommodation. If you have already booked your flights at the time of the booking, please also advise flights numbers and arrival/departure times.

At the time of booking, please also advise any allergies or special requests for your holiday, as these will be requested and informed to any/all suppliers.

Cancellation change & payment details:

A request for deposit payment will be sent to the clients after the official booking of accommodation is made. (A hotel confirmation sheet will be sent along with the payment request).

The deposit amount will be approx. 20% of the total tour costs but may vary depending on the content of the tour. The deposit is generally "non-refundable" but in the unlikely event of a cancellation, we will endeavour to refund a part of the deposit where possible.

A request for the final payment (remaining amount less the deposit) will be sent to the client approx. 30-35 days prior to your departure date.

Final details:

On receipt of the Full payment, final bookings such as the bullet trains, guides, etc. will be completed and then a detailed tour itinerary along with other pre-departure information will be sent approx. 10-14 days prior to your departure.

There will be no physical vouchers sent as Japan is generally a non-voucher system which means you will only need to state your name to check in. Any physical vouchers or tickets such as Bullet train that do exist, will be handed to passengers upon arrival in Japan by the English speaking guide or assistant.

Last minute closures:

On rare occasions, there may be a sudden closure of an attraction with no prior notice for an official event or maintenance. Being Japan, this is very unlikely, but if this does occur, we will provide you with the correct explanation and also offer an alternative.

Private tours:

All locations listed in the itinerary are those we highly recommend to you. Due to traffic, weather and opening hours, the order you visit these may change at the discretion of the guide.

Tour fare breakdowns:

Due to contracts with hotels, JR rail, guide, and coach companies, we are not permitted to offer full breakdowns of the tour fare. However, in the off event of partial breakdowns are provided, clients are not able to deduct these from the tour and purchase from any third-parties. In the event of partial services are requested to be cancelled but the clients, Experience Japan Travel has the right to refuse remaining land Operational arrangements.

Emergency contact service:

Upon receiving the Final itinerary and additional information from your travel consultant, you also will receive an emergency contact number. The emergency contact number can be called in the event of any physical emergency and our staff will respond with the necessary action. For any other matters of non-emergencies, please call Experience Japan Travel's office number. Office hours are 9:30 to 18:00 Monday to Friday.

Insurance: we strongly recommend that your purchase a comprehensive travel package insurance including trip cancellation protection and emergency medical evacuation. We suggest that you purchase the insurance with a company local to you as this should facilitate the process in the vent you need to make a claim.

Terms and conditions:

The person or persons who are mentioned on this Tour fare Quotation are the primary point of contact and in receiving this document will be deemed to having accepted the company Terms and Conditions for themselves and on behalf of other members that will be traveling to Japan.

Experience Japan Travel is a proud Destination Management Company providing you professional and tailormade holidays in Japan. We are based in Japan and focus 100% on Japan tours only.

The team at Experience Japan Travel look forward to welcoming you to Japan.