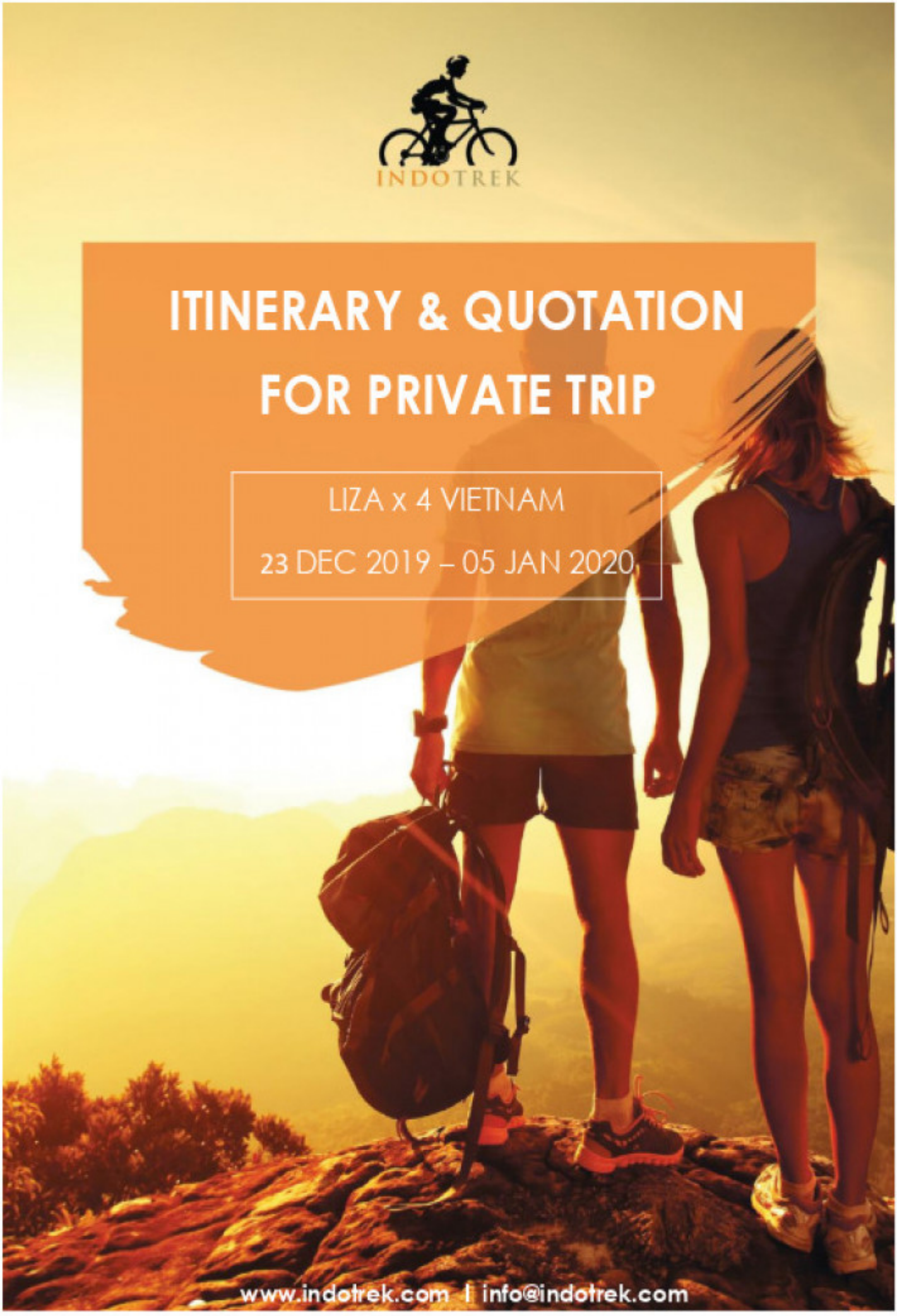
Ollami.com


INDOTREK
ITINERARY & QUOTATION
FOR PRIVATE TRIP
LIZA x 4 VIETNAM
23 DEC 2019 – 05 JAN 2020
www.indotrek.com | info@indotrek.com

Ollami.com

OVERVIEW

INDOTREK

ITINERARY & QUOTATION FOR PRIVATE TRIP

TRAVEL AGENT	OLLAMI TRAVEL
GROUP NAME	Liza family - 2 adults & 2 children (6 & 3 years old)
NAME OF TOUR	IDAU213029 LIZA x 4 VIETNAM DEC 2019
COUNTRY	VIETNAM
ROOM TYPE	ONE TRIPLE ROOM
TRAVEL DATE	23 DEC 2019 – 05 JAN 2020
PREPARED BY	Thuong Nguyen (Ms.), Adventure Travel Supervisor
EMERGENCY CONTACT	Adam de Lancey: +84 707 377 285

Ollami.com

ITINERARY

INDOTREK

OVERVIEW

Day 1 - Monday, 23 Dec 19: Hanoi arrival

Day 2 - Tuesday, 24 Dec 19: Hanoi city highlights

Day 3 - Wednesday, 25 Dec 19: Hanoi – Hai Phong – Ylang Cruise on Lan Ha Bay

Day 4 - Thursday, 26 Dec 19: Cat Ba – Lan Ha Bay – Ylang Cruise

Day 5 - Friday, 27 Dec 19: Lan Ha Bay – Hanoi

Day 6 - Saturday, 28 Dec 19: Hanoi – Fly to Danang (VN173 HANDAD 1230 1355) – Hoi An

Day 7 - Sunday, 29 Dec 19: Half day Hoi An Walking Tour - Making Bamboo Craft With Mr. Tan Vo

Day 8 - Monday, 30 Dec 19: Hoi An - Tra Que Village & Red Bridge Cooking Class

Day 9 - Tuesday, 31 Dec 19: Hoi An at leisure

Day 10 - Wednesday, 01 Jan 20: Hoi An – Danang – fly to Ho Chi Minh City (VN123 DADSGN 1200 1330)

Day 11 - Thursday, 02 Jan 20: Visit Cu Chi Tunnels by private speedboat – City highlights

Day 12 - Friday, 03 Jan 20: Ho Chi Minh city at leisure

Day 13 - Saturday, 04 Jan 20: Ho Chi Minh city – fly to Phu Quoc (VN1825 SGNPQC 1335 1435)

05 -11 Jan 20: Phu Quoc at leisure

Day 21 - Sunday, 12 Jan 20: Phu Quoc Departure (own flight tickets)

Day 1 - Monday, 23 Dec 19: Hanoi arrival

Upon arrival at **Noi Bai Airport**, either Domestic or International arrival, after clearing all customs procedures, please proceed to exit gate and look for your guide who will be waiting at the lobby, holding the Trails of Indochina signboard with your name on it, if you cannot locate your guide, please go to the Airport information counter situated in the middle of Domestic and International arrival lobby (inside the terminal) and call the emergency numbers (+84) 9 1323 7040 for assistance. Your guide will come to meet you up and transfer you to hotel.

The regular check-in time is at 1400; early check-in is NOT included and subject to availability

Meals: None

Accommodation: Sofitel Legend Metropole Hotel/ Grand Premium 01 double + 01 FOC extra rollaway bed for child 6 years (subject to availability)

Address: 15 Ngo Quyen Street, Hoan Kiem District

Tel: 84 24 3826 6919. Fax: 84 24 3826 6920

Ollami.com

www.sofitel-legend-metropole-hanoi.com

A Hotel Path of History Tour including the Metropole bomb shelter visit (only available to in-house hotel guests) - 45 minutes with hotel historian.
There are 2 tours daily at 5 and 6pm (subject to seasonal change). Advance reservations are recommended - maximum 10 guests per tour.

Day 2 - Tuesday, 24 Dec 19: Hanoi city highlights

HANOI CITY HIGHLIGHTS

Explore the charming city of Hanoi, often referred to as the 'Paris of the East', with its yellow ochre colonial buildings, tree-lined boulevards and scenic lakes. Visit the historic **Ho Chi Minh Mausoleum**, an imposing monument of marble and granite built to house the preserved body of beloved revolutionary leader Ho Chi Minh, affectionately known to the Vietnamese as "Uncle Ho". Visit the **One Pillar Pagoda**, a Buddhist temple built in 1049 of wood in the shape of a lotus blossom and set on a single stone pillar. Continue to the **Temple of Literature**, Vietnam's first national university built in the late 11th century. The picturesque temple is an example of well-preserved traditional Vietnamese architecture and is featured on the back of the 100,000 Vietnamese dong banknote. In the afternoon, visit the fascinating **Museum of Ethnology** (closed on Mondays) which houses an extensive collection of traditional costumes and artefacts from Vietnam's 54 ethnic minority groups. Drive back to central Hanoi for a walking tour through thefamed **Old Quarter** known for its '36 streets of 36 wares' named after the original 36 artisan guilds that date as far back as the 13th century. Conclude your day by watching an entertaining **water puppet performance**, a uniquely northern Vietnamese art form said to have originated in the flooded rice fields of the Red River Delta where villagers entertained themselves by manipulating puppets over the water. The show uses colourful wooden puppets to depict scenes of rural life and episodes of national history set to music.

NOTES:

- Suggested departure time: 08:00
- Tour duration: 07 hours
- Ho Chi Minh Mausoleum is closed every Monday & Friday, all afternoons and from September until December

Meals: Breakfast

Accommodation: Sofitel Legend Metropole Hotel/ Grand Premium 01 double + 01 FOC extra rollaway bed for child 6 years (subject to availability)

Address: 15 Ngo Quyen Street, Hoan Kiem District

Tel: 84 24 3826 6919. Fax: 84 24 3826 6920
www.sofitel-legend-metropole-hanoi.com

Day 3 - Wednesday, 25 Dec 19: Hanoi – Hai Phong – Ylang Cruise on Lan Ha Bay

Transfer from Hanoi to Pha Got- 3D2N with guide (approx. 1.5 hours).
Your luxurious floating home sets sail around noontime. We greet you with a refreshing welcome drink upon boarding while we acquaint you with the facilities and procedures of our Heritage Line ship - Ylang. As our unique journey begins, lunch is served in the light-flooded dining room on the terrace deck offering panoramic views of the passing scenery. We pass an ancient lighthouse built by the French more than a century ago. Heading deeper and further south into the maze of **Lan Ha Bay**, there is time to enjoy our activities offered onboard - take a plunge in the pool, enjoy from our selection of signature beverages at the bar, or settle into relaxing bliss and let us pamper you with one fine treatments and massages available in our expansive Ylang Spa. Our first anchorage spot is a local pier at Southern Cat Ba Island which is the entry point for a visit of a charming local village named "Viet Hai". We hop on bicycles (or electric cars) for a scenic exploration along small paved pathways, which meander through the lush tropical forest towards the local village nestled in the valley. Meet and interact with the local inhabitants doing their daily work around their homes or gardens and get to know the life of this remote area where time seems to stand still. Back on board, we set sail to at a tranquil place for our overnight mooring. Our chef will serve a multi-course dinner and afterwards you may join fellow passengers for a movie night in the dining room or help our crew at night fishing for squid. Perhaps one of the best options is to take a seat under the stars on the terrace deck or your private balcony to embrace the serenity of this surreal landscape. And for those who like to fully immerse themselves in relaxation, our spa is open till late.
Today is free at leisure.

Meals: Breakfast
Accommodation: Heritage Line - Ylang Cruise/ Signature Suite*3D2N "Senses of Lan Ha*" 01 double + 01 extra bed

Day 4 - Thursday, 26 Dec 19: Cat Ba – Lan Ha Bay – Ylang Cruise

For those who awake with the sun, coffee, tea, and pastries are offered. To get the full wellness experience from Ylang, a **Tai Chi session** is held on the sun deck to ease mind and muscles with the first rays of the sun. Or sign up for a guided yoga class in our dedicated yoga room. Once energized, breakfast is served at the dining room or to your suite before we set off to visit one of the few remaining local floating fishing villages. Get a close view of how the families live and work on the water in their unique community. We

Ollami.com

continue to the shore and travel a short distance along scenic island roads to the **Cat Ba National Park**. A leisurely hiking tour brings you close to the elements of this lush national park with its jungle-like nature. Learn more about the endemic fauna and flora as well about the island itself as Northern Vietnam's largest island in the Golf of Tonkin. During lunch, Ylang continues to sail through the bay to a secluded spot in the bay. The afternoon is at your own pace and choice: you may like to swim and sun bath on a natural beach, or join in on a kayak tour – or a bit of both, or just kick-back on board and treat yourself from our wide selection of wellness offerings. After dinner you may like to engage in our presentation and quiz with interesting facts and insights about both Lan Ha and Halong Bay or simply kick-back on your private balcony enjoying the serenity of Lan Ha Bay.

Meal: Breakfast, Lunch, Dinner

Accommodation: Heritage Line - Ylang Cruise/ Signature Suite*3D2N "Senses of Lan Ha*" 01 double + 01 extra bed

Day 5 - Friday, 27 Dec 19: Lan Ha Bay – Hanoi

Start early again with a nice and tasty traditional Vietnamese coffee, of which we hope will become part of your future morning routine to remember this special place on earth. Join for another open air session of Tai Chi or take part in some Yoga indoor. Ylang moors this morning to offer to our guests some more kayaking or refreshing early morning swim - conveniently from the ship's platform. Take these final moments to fully emerge with the sense the Bay has to offer before Ylang gently glides back to its harbor. Whilst we pass back through Lan Hay Bay towards the pier, we serve a hearty breakfast, and leaving you some relaxed time on the deck day-dreaming before we have to say our final goodbyes.

Return to Hanoi for staying overnight. Rest of the day is free at leisure.

Meal: Brunch

Accommodation: Sofitel Legend Metropole Hotel/ Grand Premium 01 double + 01 FOC extra rollaway bed for child 6 years (subject to availability)

Address: 15 Ngo Quyen Street, Hoan Kiem District

Tel: 84 24 3826 6919. Fax: 84 24 3826 6920

www.sofitel-legend-metropole-hanoi.com

Day 6 - Saturday, 28 Dec 19: Hanoi – Fly to Danang (VN173 HANDAD 1230 1355) – Hoi An

Transfer from your accommodation to the airport (with guide) for your flight to Danang.

Ollami.com

Upon arrival at **Danang Airport,** after clearing all customs procedures, please proceed to exit gate and look for your guide who will be waiting at the lobby, holding the Trails of Indochina signboard with your name on it, if you cannot locate your guide, please go to the nearest Information counter and have them call the emergency number (+84) 9 1349 3398 for assistance. Your guide will come to meet you up and transfer you to hotel in **Hoi An.**

The regular check-in time is at 1400; early check-in is NOT included and subject to availability

Rest of the day is free at leisure.

Meals: Breakfast

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 7 - Sunday, 29 Dec 19: Half day Hoi An Walking Tour - Making Bamboo Craft With Mr. Tan Vo

HALF DAY HOI AN WALKING TOUR

Between the 15th and 19th centuries, Hoi An known then as 'Faifo', was a prosperous trading port, attracting Chinese, Japanese, Dutch, Portuguese and Spanish ships amongst others. Today, this World Heritage ancient town is recognised for its well-preserved architecture, pedestrian-only streets and distinctive local cuisine, allowing visitors a glimpse of its illustrious past. Hoi An's narrow lanes are ideal for a guided walking tour of its many atmospheric sights including: the **old merchant houses** with influences from Chinese, Japanese and Vietnamese architecture; the 400-year-old **Japanese Covered Bridge,** first built in the 1590s by the Japanese community to link them with the Chinese quarters across the stream; the **Assembly Hall of the Chaozhou Chinese Congregation** with its intricate woodcarvings; and **the colourful market** with stalls brimming with local specialties including silk, which can be turned into fashionable garments within a day or two.

NOTES:

- Availability: Morning, Afternoon.
- Suggested departure time: 09:00, 14:00.
- Tour duration: 02 hours.
- The Hoi An entrance ticket is valid for entry to 5 sightseeing spots in Hoi An including merchant houses,

the Japanese Covered Bridge, museums, pagodas and assembly halls for 24 hours. It also provides entry into Hoi An Ancient Town for as long as you are in Hoi An. Please keep the entrance ticket with you at all times should you independently visit Hoi An later in the evening or on another day.

MAKING BAMBOO CRAFT WITH MR. TAN VO

Bamboo tree is a significant symbol in both Vietnamese culture and daily life. The solid, straight and high bamboo trees represent the resilience, indomitability and bravery of the Vietnamese people. Today meet with Mr. Tan Vo, who represents the creative young generation and brings bamboo products up to another level. Having inherited valuable skills from his father, **Mr. Tan Vo has recently created a unique bicycle with the frame and handlebars made from bamboo.** The advantage of this type of special bamboo frame is its durability and flexibility. His family also hand-makes many other bamboo items which you can see and discover in the workshop. **Try your hands on making a pen holder or a décor item under his guidance** and take it home as a souvenir.

NOTES:

- Availability: Morning, Afternoon.
- Suggested time: 09:00, 15:00.
- Duration: 2 hours.
- Supplier: Mr Tan Vo's workshop, Cam Thanh village, Hoi An city.

Meals: Breakfast

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 8 - Monday, 30 Dec 19: Hoi An - Tra Que Village & Red Bridge Cooking Class

Early morning welcome drink and program overview at Hai Café. Drive to the nearby **Tra Que Vegetable Village** to observe local farmers working the organic fields using traditional methods that date back hundreds of years. The rich soil from this village produces some of the most flavoursome vegetables and herbs in all of Hoi An. Pick fresh sawtooth coriander and Vietnamese mint for your cooking lesson later today before visiting a local home and trying a special herbal drink. Transfer to the **Red Bridge Cooking School** and freshen up before beginning your private class. Follow the demonstrations of the chef who will teach you the traditional methods of preparing and cooking Vietnamese food from scratch. Use fresh

Ollami.com

ingredients with traditional Vietnamese utensils to **prepare four popular dishes,** including Vietnam's national dish of 'pho' noodle soup. After class, enjoy and **savour the dishes** you have prepared. Board a local boat for a short cruise along the Thu Bon River back to central Hoi An.

NOTES:

- Suggested departure time: 08:00.
- Tour duration: 07 hours.
- Capacity: Max. 8 pax.

Afternoon is free at leisure.

Meals: Breakfast, Lunch in the cooking class.

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 9 - Tuesday, 31 Dec 19: Hoi An at leisure

Free at leisure.

Enjoy compulsory New Year Eve dinner at the resort (included in room rate)

Meals: Breakfast, Dinner

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 10 - Wednesday, 01 Jan 20: Hoi An – Danang – fly to Ho Chi Minh City (VN123 DADSGN 1200 1330)

Transfer from your Hoi An hotel to Danang airport (with guide) for your flight to Ho Chi Minh city (Saigon).

Upon arrival **Tan Son Nhat airport**, after clearing all customs procedures, please proceed to exit gate and look for your guide who will be waiting at the lobby, holding the Trails of Indochina signboard with your

Ollami.com

name on it. If you cannot locate your guide, please come to the closest Information booth and have them call the emergency number **(+84) 9 1871 3456**. Your guide will come to meet you and transfer you to hotel.

The regular check-in time is at 1400; early check-in is NOT included and subject to availability

Meals: Breakfast

Accommodation: Le Meridien Saigon/ Premier Classic City View - Early Bird Offer*Book by 60 days - Get 15% Off* 01 double + 01 extra rollaway bed

Address: 3C Ton Duc Thang Street, District 1

Tel: 84 28 6263 6688. Fax: 84 28 6263 6689

www.lemeridiensaigon.com

Day 11 - Thursday, 02 Jan 20: Visit Cu Chi Tunnels by private speedboat – City highlights

VISIT CU CHI TUNNELS (BY BOAT - PRV)

Morning transfer to the Jetty and depart for the Cu Chi Tunnels. Begin your **private speedboat** excursion and witness glittering skyscrapers and busy commercial centres giving way to green fields and stilt houses along the Saigon River. Arrive at the famous **Cu Chi Tunnels,** an immense network of connecting underground tunnels started in 1948 to protect the Viet Cong guerrillas from the French air and ground sweeps. The tunnels also served as living quarters, communication and supply routes, and housed hospitals, food and weapons caches. Touring **the underground compounds** will provide a better understanding of the history of the tunnels, the hardship of life in the tunnels and the Vietnamese resilience during combat. Return by private speedboat to Saigon with a stop en route for lunch at a local restaurant.

NOTES:

- Availability: Morning, Afternoon
- Suggested departure time: 08:30, 13:30
- Tour duration: 04 hours
- The speedboat journey takes approximately 1.5hrs each way, and slightly longer between March and May due to the water hyacinth season

CITY HIGHLIGHTS TOUR

With over eight million inhabitants and four million motorbikes, Saigon is truly a city that never sleeps. Despite its modernity, Saigon maintains a strong link to the past and our city tour takes in some of Saigon's most historic landmarks including the **Notre Dame Cathedral,** a red brick edifice with twin spires

Ollami.com

constructed from materials imported from France (entrance is only permitted when no services are being performed). Then head across the square to the **Central Post Office**, completed in 1891. A short drive away is the former **Presidential Palace**, the headquarters of the Saigon Government during the American War. Continue to the **War Remnants Museum** for a vivid perspective of the American War through the eyes of the Vietnamese. (Please note that some of the displays are very graphic.) Experience Saigon's famed street coffee culture while your guide provides a brief language lesson as well as insights into daily life of a Saigonese before returning to your hotel.

NOTES:
Availability: Morning, Afternoon
Suggested departure time: 08:30, 13:00
Tour duration: 04 hours
Outside visit only due the renovation at Notre Dame Cathedral until late 2019

Meals: Breakfast
Accommodation: Le Meridien Saigon/ Premier Classic City View - Early Bird Offer*Book by 60 days - Get 15% Off* 01 double + 01 extra rollaway bed
Address: 3C Ton Duc Thang Street, District 1
Tel: 84 28 6263 6688. Fax: 84 28 6263 6689
www.lemeridiensaigon.com

Day 12 - Friday, 03 Jan 20: Ho Chi Minh city at leisure

Free at Leisure.

Meals: Breakfast
Accommodation: Le Meridien Saigon/ Premier Classic City View - Early Bird Offer*Book by 60 days - Get 15% Off* 01 double + 01 extra rollaway bed
Address: 3C Ton Duc Thang Street, District 1
Tel: 84 28 6263 6688. Fax: 84 28 6263 6689
www.lemeridiensaigon.com

Day 13 - Saturday, 04 Jan 20: Ho Chi Minh city – fly to Phu Quoc (VN1825 SGNPQC 1335 1435)

Transfer from your accommodation to the airport (with guide) for you flight to Phu Quoc.

Ollami.com

Upon arrival at Phu Quoc airport, transfer to the hotel by complimentary shuttle minivans of the hotel. (Surcharge will be applied if required private transfer).

The regular check-in time is at 1400; early check-in is NOT included and subject to availability

Meals: Breakfast

Accommodation: JW Marriott Phu Quoc Emerald Bay/ Emerald Bay View - EBO - WW excl. Chinese MarketBook *90 days in advance, get 25% off* / 01 double + 01 extra bed

Address: Bai Khem Beach, An Thoi Ward,

Tel: 84 297 377 9999. Fax: 84 297 377 9998

jwmarriottphuquoc.com

05 -11 Jan 20: Phu Quoc at leisure

Free at leisure.

Meals: Breakfast

Accommodation: JW Marriott Phu Quoc Emerald Bay/ Emerald Bay View - EBO - WW excl. Chinese MarketBook *90 days in advance, get 25% off* / 01 double + 01 extra bed

Address: Bai Khem Beach, An Thoi Ward,

Tel: 84 297 377 9999. Fax: 84 297 377 9998

jwmarriottphuquoc.com

Day 21 - Sunday, 12 Jan 20: Phu Quoc Departure (own flight tickets)

Free at leisure till transfer by complimentary shuttle minivans of the resort to the airport for your onward flight back home.

Meal: Breakfast

Late check out is not included.

***** END OF SERVICES *****

HAVE AN AMAZING TRIP WITH INDOTREK!

Ollami.com

TOUR PRICE & CONDITIONS

INDOTREK

PRICE IS QUOTED GROSS IN USD PER PERSON BASED ON A TWIN SHARED BASIS

Please note this proposal is a quote only, valid for 7 days.
The tour price is included hotel tax and hotel service charges.
(Please note this price may vary due to changes in activities, hotels, and other unexpected contingencies)

NUMBER OF PASSENGER	PRICE PER GROUP
2 adults & 2 child (6 & 3 years old)	**USD 15,024**
OPTIONAL	
Change Victoria Hoi An Resort/ River View Triple to Sunrise Resort/ Deluxe Triple – 4 nights same period (included compulsory dinner on 31 Dec)	**Surcharge USD 408/group**
Change Victoria Hoi An Resort/ River View Triple to Palm Garden Beach Resort/ superior Garden View Triple – 4 nights same period (included compulsory dinner on 31 Dec)	**Deduct USD 150/group**
Change Victoria Hoi An Resort/ River View Triple to Boutique Hoi An Resort/ Deluxe Triple – 4 nights same period (included compulsory dinner on 31 Dec)	**Deduct USD 123/group**
Change JW Marriott Phu Quoc Emerald Bay/ Emerald Bay View Triple- Early bird 90 days with complimentary shuttle airport transfer to Premier Village Phu Quoc / Island Villa 2 Bedroom with private round trip airport transfer – 8 nights on same period	**Deduct USD 1,670/group**

INCLUSIONS	EXCLUSIONS
▫ Experienced English speaking local guides. ▫ Private transportation by air-conditioned vehicle for transfer (except shuttle transfer to/from JW Marriott Phu Quoc) ▫ Meals as mentioned in the itinerary. ▫ Bottled drinking water for sightseeing. ▫ All sightseeing entrance fee where required in the itinerary. ▫ Accommodation in a triple shared room in hotel with daily breakfast. ▫ Domestic flight tickets Hanoi – Danang – HCMC – Phu Quoc (Economy class)	▫ International flight to Hanoi and from Phu Quoc. ▫ Visas where required. ▫ Travel Insurance. We highly recommend purchasing travel insurance from home. ▫ Personal expenditure (telephone, laundry, shopping and so on…) ▫ Tips for guide, driver, porters. ▫ Beverage and alcoholic drinks. ▫ Any other services not clearly mentioned on itinerary and trip inclusive portion.

NOTES

- There is a surcharge applied for airport/ train station transfer between 22h00 and 06h00
- Please note that this proposed itinerary is subject to availability. We will only proceed with all reservations upon receiving your written confirmation. We recommend your confirmation as early as possible to.
- Flight times and the daily order of sightseeing are subject to change.
- Transfer times are approximate and subject to local conditions at the time of travel.
- All flight times are local.
- All cycling and trekking/walking distances displayed are approximate and subject to the guests' ability and availability of the route, the guide will use his discretion to ensure safety and comfort for all participants.
- All Destinations: Our guides are briefed not to promote or recommend any specific shopping outlets, curio stores, gem factories or outlets. INDOTREK operates a strict policy on this matter. Should your guide recommend any form of shopping or any other commercial activity outside of what may have been included in this itinerary, INDOTREK can accept no responsibility should you decide to accept any such recommendations.

Ollami.com

DISCLAIMER

Hotels and services in the itinerary are proposed for your review only. We will book services once we receive your official booking requirement and payment. Booking status will be advised afterward. In case we cannot book hotel as we initially proposed due to their unavailability, we will choose a similar hotel in the same category and discuss with you for your final approval as the price may change.

Hotel check out is normally 12:00pm but sometimes earlier. Check in is after 14:00pm. Early check in and late checkout is subject to availability only.

Although it is our intention to operate the itinerary as detailed in the proposal, we cannot be held responsible for any last minute changes made as a result of climatic conditions, alterations to flight schedules or other operational factors.

Singles Joining – If you are joining a trip as a solo traveler please add the single supplement to the trip price. If you are willing to share a room please let us know and we will do our best to find someone for you to share with, we will inform you before finalizing the final payment of the trip.

BOOKING AND PAYING FOR YOUR HOLIDAY

A non-refundable deposit of 30% of total trip cost per person is required to confirm your tour. Please note that the full balance, as indicated on our confirmation which will be sent to you, is due 45 days before your departure date. If you are booking within 45 days of your departure date the full amount is due when booking. Failure to pay by the due date could be considered as a cancellation on your part and we reserve the right to impose cancellation charges as detailed below (These are default conditions unless you have a predetermined, overriding agreement with us).

CANCELLATION CHARGES

Notice of cancellation of your holiday by you once it has been confirmed must be in writing to us. Cancellation charges will be calculated from the date we receive written notice of cancellation. Any amendment charges that arose before the cancellation, and any deposits paid for any pre-booked items or services will still be payable.

If we cancel your holiday you will receive a full refund of all monies paid to us.

Deposits are non-refundable.

Land & internal air cancellation fees apply.

In addition cancellation fees per person/ per trip.

Ollami.com

Days prior to Departure

45 or more	Deposit
30 – 44	50% of total tour cost
21 – 29	75% of total tour cost
0 – 20	100% of total tour cost