



ITINERARY & QUOTATION FOR PRIVATE TRIP

LIZA x 4 VIETNAM

23 DEC 2019 – 05 JAN 2020



ITINERARY & QUOTATION FOR PRIVATE TRIP

TRAVEL AGENT

OLLAMI TRAVEL

GROUP NAME

Liza family - 2 adults & 2 children (6 & 3 years old)

NAME OF TOUR

IDAU213029 LIZA x 4 VIETNAM DEC 2019

COUNTRY

VIETNAM

ROOM TYPE

ONE TRIPLE ROOM

TRAVEL DATE

23 DEC 2019 – 05 JAN 2020

PREPARED BY

Thuong Nguyen (Ms.), Adventure Travel Supervisor

EMERGENCY CONTACT

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**OVERVIEW**

Day 1 - Monday, 23 Dec 19: Hanoi arrival

Day 2 - Tuesday, 24 Dec 19: Hanoi city highlights

Day 3 - Wednesday, 25 Dec 19: Hanoi at leisure

Day 4 - Thursday, 26 Dec 19: Hanoi – Hai Phong – Orchid Cruise on Lan Ha Bay

Day 5 - Friday, 27 Dec 19: Cat Ba – Lan Ha Bay – Orchid Cruise

Day 6 - Saturday, 28 Dec 19: Lan Ha Bay – Hanoi – Fly to Danang (VN 181 HANDAD 1630 1750)

Day 7 - Sunday, 29 Dec 19: Half day Hoi An Walking Tour - Making Bamboo Craft With Mr. Tan Vo

Day 8 - Monday, 30 Dec 19: Hoi An - Tra Que Village & Red Bridge Cooking Class

Day 9 - Tuesday, 31 Dec 19: Hoi An at leisure

Day 10 - Wednesday, 01 Jan 20: Hoi An – Danang – fly to Ho Chi Minh City (VN123 DADSGN 1200 1330)

Day 11 - Thursday, 02 Jan 20: Visit Cu Chi Tunnels by private speedboat – City highlights

Day 12 - Friday, 03 Jan 20: Ho Chi Minh city at leisure

Day 13 - Saturday, 04 Jan 20: Ho Chi Minh city – fly to Phu Quoc (VN1825 SGNPQC 1335 1435)

05 -11 Jan 20: Phu Quoc at leisure

Day 21 - Sunday, 12 Jan 20: Phu Quoc Departure (own flight tickets)

Day 1 - Monday, 23 Dec 19: Hanoi arrival

Upon arrival at **Noi Bai Airport**, either Domestic or International arrival, after clearing all customs procedures, please proceed to exit gate and look for your guide who will be waiting at the lobby, holding the Trails of Indochina signboard with your name on it, if you cannot locate your guide, please go to the Airport information counter situated in the middle of Domestic and International arrival lobby (inside the terminal) and call the emergency numbers (+84) 9 1323 7040 for assistance. Your guide will come to meet you up and transfer you to hotel.

The regular check-in time is at 1400; early check-in is NOT included and subject to availability

Meals: None

Accommodation: Sofitel Legend Metropole Hotel/ Grand Premium 01 double + 01 FOC extra rollaway bed for child 6 years (subject to availability)

Address: 15 Ngo Quyen Street, Hoan Kiem District

Tel: 84 24 3826 6919. Fax: 84 24 3826 6920

A Hotel Path of History Tour including the Metropole bomb shelter visit (only available to in-house hotel guests) - 45 minutes with hotel historian.

There are 2 tours daily at 5 and 6pm (subject to seasonal change). Advance reservations are recommended - maximum 10 guests per tour.

Day 2 - Tuesday, 24 Dec 19: Hanoi city highlights

HANOI CITY HIGHLIGHTS

Explore the charming city of Hanoi, often referred to as the 'Paris of the East', with its yellow ochre colonial buildings, tree-lined boulevards and scenic lakes. Visit the historic **Ho Chi Minh Mausoleum**, an imposing monument of marble and granite built to house the preserved body of beloved revolutionary leader Ho Chi Minh, affectionately known to the Vietnamese as "Uncle Ho". Visit the **One Pillar Pagoda**, a Buddhist temple built in 1049 of wood in the shape of a lotus blossom and set on a single stone pillar. Continue to the **Temple of Literature**, Vietnam's first national university built in the late 11th century. The picturesque temple is an example of well-preserved traditional Vietnamese architecture and is featured on the back of the 100,000 Vietnamese dong banknote. In the afternoon, visit the fascinating **Museum of Ethnology** (closed on Mondays) which houses an extensive collection of traditional costumes and artefacts from Vietnam's 54 ethnic minority groups. Drive back to central Hanoi for a walking tour through the famed **Old Quarter** known for its '36 streets of 36 wares' named after the original 36 artisan guilds that date as far back as the 13th century. Conclude your day by watching an entertaining **water puppet performance**, a uniquely northern Vietnamese art form said to have originated in the flooded rice fields of the Red River Delta where villagers entertained themselves by manipulating puppets over the water. The show uses colourful wooden puppets to depict scenes of rural life and episodes of national history set to music.

NOTES:

- Suggested departure time: 08:00
- Tour duration: 07 hours
- Ho Chi Minh Mausoleum is closed every Monday & Friday, all afternoons and from September until December

Meals: Breakfast

Accommodation: Sofitel Legend Metropole Hotel/ Grand Premium 01 double + 01 FOC extra rollaway bed for child 6 years (subject to availability)

Address: 15 Ngo Quyen Street, Hoan Kiem District

Tel: 84 24 3826 6919. Fax: 84 24 3826 6920

www.sofitel-legend-metropole-hanoi.com

Day 3 - Wednesday, 25 Dec 19: Hanoi at leisure

Free at leisure.

Meals: Breakfast

Accommodation: Sofitel Legend Metropole Hotel/ Grand Premium 01 double + 01 FOC extra rollaway bed for child 6 years (subject to availability)

Address: 15 Ngo Quyen Street, Hoan Kiem District

Tel: 84 24 3826 6919. Fax: 84 24 3826 6920

www.sofitel-legend-metropole-hanoi.com

Day 4 - Thursday, 26 Dec 19: Hanoi – Hai Phong – Orchid Cruise on Lan Ha Bay

Transfer from Hanoi to Pha Got- 3D2N with guide (approx. 1.5 hours).

Drive to Hai Phong via new the highway and over the longest bridge in South East Asia. You will be greeted with a special tea at Orchid Cruise's lounge before boarding and taking part in a cruise briefing, safety instructions and check in. Start cruising and explore Halong Bay - one of the New Seven Wonders of Nature. Orchid Cruise proceeds to Da Chong islet, where you can see a lighthouse built by the French over 100 years ago. We have lunch before continuing the journey via the islets of Da Chong & Con Vit area. These amazing limestone karst formations rise up out of the sea in an impressive manner. We progress to Trung Trang cave by our bus on Cat Ba island which is located in the middle of Cat Ba National Park with Kim Giao forest around the cave. We will then journey to Orchid Cruise gets in the less populated area at Tra Bau where is located in **Lan Ha Bay**. You will enjoy the green emerald and cool water by swimming. This is a quiet tourist paradise in Vietnam. The region is known for its pristine beaches and spectacular beauty and is home to about 400 fascinating islands. Then returning ORCHID CRUISE, you can watch the magnificent sunset over the Gulf of Tonkin. Onboard you may join a traditional cooking class. Our chef will instruct you in the making of some Vietnam dishes. In the early evening the boat has its Happy Hour deal and a deluxe dinner is. Sumptuous Candlelight Deluxe Dinner Set Menu is served. This is a delightful meal in an intimate romantic setting. After dinner, you have free time at leisure.

Overnight onboard.

Meals: Breakfast, Lunch, Dinner

Accommodation: Orchid Cruise/ Suite Balcony Double + 1 extra bed

Day 5 - Friday, 27 Dec 19: Cat Ba – Lan Ha Bay – Orchid Cruise

Early birds are welcome to attend sunrise Tai Chi on our upper deck and it's an excellent way to get your energy level up for today's adventures. The breakfast is served in the dining room with morning view of bay's landscape, then continue our journey. Next, transfer to **Orchid Day Boat** to visit Viet Hai village. You will take the bicycle trip along the village path and go through rain forests and dark tunnel. Enjoy stunning scenery of rice fields on the way. Stop at the village to relax. Visit an ancient local house, made from straw, mud, bamboo...you will have chance to see the local life on a valley of local people. Optional electric car service is available (at an extra cost). Then journey back to the day boat for a visit to Lan Ha Bay and lunch served on day boat. After lunch, visiting Lan Ha Bay, taking a free breeze at area with the path less visited. You will use your imagination to name any beautiful islands in Lan Ha Bay or get the interesting introduction of our professional tour guide on Orchid Day Boat. Return to ORCHID CRUISE. Enjoying swimming at the untouched area. Then, you will join a traditional cooking class. The chef will instruct you in the making of some Vietnam dishes as you watch the magnificent sunset over the Gulf of Tonkin. In the early evening, the boat has its Happy Hour deal followed by a dinner with delicious local foods prepared and served by our wonderful onboard catering staff. Enjoy the landscape of the bay at night up on the top deck and relax whilst enjoying drinks from the bar. Try your hand at night squid fishing or watching a movie in the restaurant. Option: Massage service available. Please book with Cruise Manager directly

Overnight onboard.

Meal: Breakfast, Lunch, Dinner

Accommodation: Orchid Cruise/ Suite Balcony Double + 1 extra bed

Day 6 - Saturday, 28 Dec 19: Lan Ha Bay – Hanoi – Fly to Danang (VN 181 HANDAD 1630 1750)

Wake up early and take a position on the sundeck to witness the sunrise over the bay with a cup of tea or coffee in hand. After a gentle Tai Chi demonstration on the sundeck, enjoy a light breakfast or pastries, tea and coffee. Upon completing breakfast continue our journey and head out to explore the bay in the area where Ao Ech is situated. You enjoy on your own for kayaking at Ao Ech area to discover the hidden charm of Lan Ha Bay. Our cruise comes to a close back onboard our main boat afterwards. Check out of your cabin as we draw closer to the mainland. After enjoy a delightful brunch and Tea Ceremony is served at the restaurant. You will learn how to enjoy Vietnamese tea and Vietnamese cultural at this

ceremony. Joining Tea Ceremony with our crews team and have great fun with us! a last goodbye from our crew at 11:30am, you will board our tender and head back to the wharf where you will be met and transfer with guide directly to **Noi Bai Airport** for onward flight to Danang. Upon arrival at **Danang Airport**, after clearing all customs procedures, please proceed to exit gate and look for your guide who will be waiting at the lobby, holding the Trails of Indochina signboard with your name on it, if you cannot locate your guide, please go to the nearest Information counter and have them call the emergency number (+84) 9 1349 3398 for assistance. Your guide will come to meet you up and transfer you to hotel in **Hoi An**. *The regular check-in time is at 1400; early check-in is NOT included and subject to availability*

Rest of the day is free at leisure.

Meals: Brunch

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 7 - Sunday, 29 Dec 19: Half day Hoi An Walking Tour - Making Bamboo Craft With Mr. Tan Vo

HALF DAY HOI AN WALKING TOUR

Between the 15th and 19th centuries, Hoi An known then as 'Faifo', was a prosperous trading port, attracting Chinese, Japanese, Dutch, Portuguese and Spanish ships amongst others. Today, this World Heritage ancient town is recognised for its well-preserved architecture, pedestrian-only streets and distinctive local cuisine, allowing visitors a glimpse of its illustrious past. Hoi An's narrow lanes are ideal for a guided walking tour of its many atmospheric sights including: the **old merchant houses** with influences from Chinese, Japanese and Vietnamese architecture; the 400-year-old **Japanese Covered Bridge**, first built in the 1590s by the Japanese community to link them with the Chinese quarters across the stream; the **Assembly Hall of the Chaozhou Chinese Congregation** with its intricate woodcarvings; and **the colourful market** with stalls brimming with local specialties including silk, which can be turned into fashionable garments within a day or two.

NOTES:

- Availability: Morning, Afternoon.
- Suggested departure time: 09:00, 14:00.
- Tour duration: 02 hours.

- The Hoi An entrance ticket is valid for entry to 5 sightseeing spots in Hoi An including merchant houses, the Japanese Covered Bridge, museums, pagodas and assembly halls for 24 hours. It also provides entry into Hoi An Ancient Town for as long as you are in Hoi An. Please keep the entrance ticket with you at all times should you independently visit Hoi An later in the evening or on another day.

MAKING BAMBOO CRAFT WITH MR. TAN VO

Bamboo tree is a significant symbol in both Vietnamese culture and daily life. The solid, straight and high bamboo trees represent the resilience, indomitability and bravery of the Vietnamese people. Today meet with Mr. Tan Vo, who represents the creative young generation and brings bamboo products up to another level. Having inherited valuable skills from his father, **Mr. Tan Vo has recently created a unique bicycle with the frame and handlebars made from bamboo.** The advantage of this type of special bamboo frame is its durability and flexibility. His family also hand-makes many other bamboo items which you can see and discover in the workshop. **Try your hands on making a pen holder or a décor item under his guidance** and take it home as a souvenir.

NOTES:

- Availability: Morning, Afternoon.
- Suggested time: 09:00, 15:00.
- Duration: 2 hours.
- Supplier: Mr Tan Vo's workshop, Cam Thanh village, Hoi An city.

Meals: Breakfast

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 8 - Monday, 30 Dec 19: Hoi An - Tra Que Village & Red Bridge Cooking Class

Early morning welcome drink and program overview at Hai Café. Drive to the nearby **Tra Que Vegetable Village** to observe local farmers working the organic fields using traditional methods that date back hundreds of years. The rich soil from this village produces some of the most flavoursome vegetables and herbs in all of Hoi An. Pick fresh sawtooth coriander and Vietnamese mint for your cooking lesson later today before visiting a local home and trying a special herbal drink. Transfer to the **Red Bridge Cooking School** and freshen up before beginning your private class. Follow the demonstrations of the chef who

will teach you the traditional methods of preparing and cooking Vietnamese food from scratch. Use fresh ingredients with traditional Vietnamese utensils to **prepare four popular dishes**, including Vietnam's national dish of 'pho' noodle soup. After class, enjoy and **savour the dishes** you have prepared. Board a local boat for a short cruise along the Thu Bon River back to central Hoi An.

NOTES:

- Suggested departure time: 08:00.
- Tour duration: 07 hours.
- Capacity: Max. 8 pax.

Afternoon is free at leisure.

Meals: Breakfast, Lunch in the cooking class.

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 9 - Tuesday, 31 Dec 19: Hoi An at leisure

Free at leisure.

Enjoy compulsory New Year Eve dinner at the resort (included in room rate)

Meals: Breakfast, Dinner

Accommodation: Victoria Hoi An Beach Resort & Spa/ River View 01 double + 01 extra bed

Address: Cua Dai Street

Tel: 84 235 3927 040. Fax: 84 235 3927 041

www.victoriahotels-asia.com

Day 10 - Wednesday, 01 Jan 20: Hoi An – Danang – fly to Ho Chi Minh City (VN123 DADSGN 1200 1330)

Transfer from your Hoi An hotel to Danang airport (with guide) for your flight to Ho Chi Minh city (Saigon).

Upon arrival **Tan Son Nhat airport**, after clearing all customs procedures, please proceed to exit gate and look for your guide who will be waiting at the lobby, holding the Trails of Indochina signboard with your name on it. If you cannot locate your guide, please come to the closest Information booth and have them call the emergency number **(+84) 9 1871 3456**. Your guide will come to meet you and transfer you to hotel.

The regular check-in time is at 1400; early check-in is NOT included and subject to availability

Meals: Breakfast

Accommodation: Le Meridien Saigon/ Premier Classic City View - Early Bird OfferBook by 60 days - Get 15% Off 01 double + 01 extra rollaway bed

Address: 3C Ton Duc Thang Street, District 1

Tel: 84 28 6263 6688. Fax: 84 28 6263 6689

www.lemeridiensaigon.com

Day 11 - Thursday, 02 Jan 20: Visit Cu Chi Tunnels by private speedboat – City highlights

VISIT CU CHI TUNNELS (BY BOAT - PRV)

Morning transfer to the Jetty and depart for the Cu Chi Tunnels. Begin your **private speedboat** excursion and witness glittering skyscrapers and busy commercial centres giving way to green fields and stilt houses along the Saigon River. Arrive at the famous **Cu Chi Tunnels**, an immense network of connecting underground tunnels started in 1948 to protect the Viet Cong guerrillas from the French air and ground sweeps. The tunnels also served as living quarters, communication and supply routes, and housed hospitals, food and weapons caches. Touring **the underground compounds** will provide a better understanding of the history of the tunnels, the hardship of life in the tunnels and the Vietnamese resilience during combat. Return by private speedboat to Saigon with a stop en route for lunch at a local restaurant.

NOTES:

- Availability: Morning, Afternoon
- Suggested departure time: 08:30, 13:30
- Tour duration: 04 hours
- The speedboat journey takes approximately 1.5hrs each way, and slightly longer between March and May due to the water hyacinth season

CITY HIGHLIGHTS TOUR

With over eight million inhabitants and four million motorbikes, Saigon is truly a city that never sleeps. Despite its modernity, Saigon maintains a strong link to the past and our city tour takes in some of Saigon's most historic landmarks including the **Notre Dame Cathedral**, a red brick edifice with twin spires constructed from materials imported from France (entrance is only permitted when no services are being performed). Then head across the square to the **Central Post Office**, completed in 1891. A short drive away is the former **Presidential Palace**, the headquarters of the Saigon Government during the American War. Continue to the **War Remnants Museum** for a vivid perspective of the American War through the eyes of the Vietnamese. (Please note that some of the displays are very graphic.) Experience Saigon's famed street coffee culture while your guide provides a brief language lesson as well as insights into daily life of a Saigonese before returning to your hotel.

NOTES:

Availability: Morning, Afternoon

Suggested departure time: 08:30, 13:00

Tour duration: 04 hours

Outside visit only due the renovation at Notre Dame Cathedral until late 2019

Meals: Breakfast

Accommodation: Le Meridien Saigon/ Premier Classic City View - Early Bird OfferBook by 60 days - Get 15% Off 01 double + 01 extra rollaway bed

Address: 3C Ton Duc Thang Street, District 1

Tel: 84 28 6263 6688. Fax: 84 28 6263 6689

www.lemeridiensaigon.com

Day 12 - Friday, 03 Jan 20: Ho Chi Minh city at leisure

Free at Leisure.

Meals: Breakfast

Accommodation: Le Meridien Saigon/ Premier Classic City View - Early Bird OfferBook by 60 days - Get 15% Off 01 double + 01 extra rollaway bed

Address: 3C Ton Duc Thang Street, District 1

Tel: 84 28 6263 6688. Fax: 84 28 6263 6689

www.lemeridiensaigon.com

Day 13 - Saturday, 04 Jan 20: Ho Chi Minh city – fly to Phu Quoc (VN1825 SGNPQC 1335 1435)

Transfer from your accommodation to the airport (with guide) for your flight to Phu Quoc.

Upon arrival at Phu Quoc airport, transfer to the hotel by complimentary shuttle minivans of the hotel.
(Surcharge will be applied if required private transfer).

The regular check-in time is at 1400; early check-in is NOT included and subject to availability

Meals: Breakfast

**Accommodation: JW Marriott Phu Quoc Emerald Bay/ Emerald Bay View - EBO - WW excl. Chinese
MarketBook 90 days in advance, get 25% off / 01 double + 01 extra bed**

Address: Bai Khem Beach, An Thoi Ward,

Tel: 84 297 377 9999. Fax: 84 297 377 9998

jwmarriottphuquoc.com

05 -11 Jan 20: Phu Quoc at leisure

Free at leisure.

Meals: Breakfast

**Accommodation: JW Marriott Phu Quoc Emerald Bay/ Emerald Bay View - EBO - WW excl. Chinese
MarketBook 90 days in advance, get 25% off / 01 double + 01 extra bed**

Address: Bai Khem Beach, An Thoi Ward,

Tel: 84 297 377 9999. Fax: 84 297 377 9998

jwmarriottphuquoc.com

Day 21 - Sunday, 12 Jan 20: Phu Quoc Departure (own flight tickets)

Free at leisure till transfer by complimentary shuttle minivans of the resort to the airport for your onward flight back home.

Meal: Breakfast

Late check out is not included.

***** END OF SERVICES *****

HAVE AN AMAZING TRIP WITH INDOTREK!



PRICE IS QUOTED GROSS IN USD

Please note this proposal is a quote only, valid for 7 days.
The tour price is included hotel tax and hotel service charges.
(Please note this price may vary due to changes in activities, hotels,
and other unexpected contingencies)

| NUMBER OF PASSENGER | PRICE PER GROUP |
|--|--------------------------------|
| 2 adults & 2 child (6 & 3 years old) | USD 15,027 |
| OPTIONAL | |
| Change cabin on Orchid Cruise from Suite Balcony Double + extra bed to Family cabin (2 rooms interconnecting, FOC a bottle of wine in this room only) – 3D2N | Surcharge USD 235/group |
| Change Victoria Hoi An Resort/ River View Triple to Sunrise Resort/ Deluxe Triple – 4 nights same period (included compulsory dinner on 31 Dec) | Surcharge USD 408/group |
| Change Victoria Hoi An Resort/ River View Triple to Palm Garden Beach Resort/ superior Garden View Triple – 4 nights same period (included compulsory dinner on 31 Dec) | Deduct USD 150/group |
| Change Victoria Hoi An Resort/ River View Triple to Boutique Hoi An Resort/ Deluxe Triple – 4 nights same period (included compulsory dinner on 31 Dec) | Deduct USD 123/group |
| Change JW Marriott Phu Quoc Emerald Bay/ Emerald Bay View Triple- Early bird 90 days with complimentary shuttle airport transfer to Premier Village Phu Quoc / Island Villa 2 Bedroom with private round trip airport transfer – 8 nights on same period | Deduct USD 1,670/group |
| Change JW Marriott Phu Quoc Emerald Bay/ Emerald Bay View Triple- Early bird 90 days with complimentary shuttle airport transfer to InterContinental Phu Quoc/ Family suite – two bedroom with complimentary shuttle airport transfer | Surcharge USD 306/group |

INCLUSIONS

- ☐ Experienced English speaking local guides.
- ☐ Private transportation by air-conditioned vehicle for transfer (except shuttle transfer to/from JW Marriott Phu Quoc)
- ☐ Meals as mentioned in the itinerary.
- ☐ Bottled drinking water for sightseeing.
- ☐ All sightseeing entrance fee where required in the itinerary.
- ☐ Accommodation in a triple shared room in hotel with daily breakfast.
- ☐ Domestic flight tickets Hanoi – Danang – HCMC – Phu Quoc (Economy class)

EXCLUSIONS

- ☐ International flight to Hanoi and from Phu Quoc.
- ☐ Visas where required.
- ☐ Travel Insurance. We highly recommend purchasing travel insurance from home.
- ☐ Personal expenditure (telephone, laundry, shopping and so on...)
- ☐ Tips for guide, driver, porters.
- ☐ Beverage and alcoholic drinks.
- ☐ Any other services not clearly mentioned on itinerary and trip inclusive portion.

NOTES

- ☐ There is a surcharge applied for airport/ train station transfer between 22h00 and 06h00
- ☐ Please note that this proposed itinerary is subject to availability. We will only proceed with all reservations upon receiving your written confirmation. We recommend your confirmation as early as possible to.
- ☐ Flight times and the daily order of sightseeing are subject to change.
- ☐ Transfer times are approximate and subject to local conditions at the time of travel.
- ☐ All flight times are local.
- ☐ All cycling and trekking/walking distances displayed are approximate and subject to the guests' ability and availability of the route, the guide will use his discretion to ensure safety and comfort for all participants.
- ☐ All Destinations: Our guides are briefed not to promote or recommend any specific shopping outlets, curio stores, gem factories or outlets. INDOTREK operates a strict policy on this matter. Should your guide recommend any form of shopping or any other commercial activity outside of what may have been included in this itinerary, INDOTREK can accept no responsibility should you decide to accept any such recommendations.

DISCLAIMER

Hotels and services in the itinerary are proposed for your review only. We will book services once we receive your official booking requirement and payment. Booking status will be advised afterward. In case we cannot book hotel as we initially proposed due to their unavailability, we will choose a similar hotel in the same category and discuss with you for your final approval as the price may change.

Hotel check out is normally 12:00pm but sometimes earlier. Check in is after 14:00pm. Early check in and late checkout is subject to availability only.

Although it is our intention to operate the itinerary as detailed in the proposal, we cannot be held responsible for any last minute changes made as a result of climatic conditions, alterations to flight schedules or other operational factors.

Singles Joining – If you are joining a trip as a solo traveler please add the single supplement to the trip price. If you are willing to share a room please let us know and we will do our best to find someone for you to share with, we will inform you before finalizing the final payment of the trip.

BOOKING AND PAYING FOR YOUR HOLIDAY

A non-refundable deposit of 30% of total trip cost per person is required to confirm your tour. Please note that the full balance, as indicated on our confirmation which will be sent to you, is due 45 days before your departure date. If you are booking within 45 days of your departure date the full amount is due when booking. Failure to pay by the due date could be considered as a cancellation on your part and we reserve the right to impose cancellation charges as detailed below (These are default conditions unless you have a predetermined, overriding agreement with us).

CANCELLATION CHARGES

Notice of cancellation of your holiday by you once it has been confirmed must be in writing to us. Cancellation charges will be calculated from the date we receive written notice of cancellation. Any amendment charges that arose before the cancellation, and any deposits paid for any pre-booked items or services will still be payable.

If we cancel your holiday you will receive a full refund of all monies paid to us.

Deposits are non-refundable.

Land & internal air cancellation fees apply.

In addition cancellation fees per person/ per trip.

Days prior to Departure

| | |
|------------|-------------------------|
| 45 or more | Deposit |
| 30 – 44 | 50% of total tour cost |
| 21 – 29 | 75% of total tour cost |
| 0 – 20 | 100% of total tour cost |