



CREATEUR DE VOYAGES INSOLITES

70 Place Denoyer - 69640 Lacenas
France



Travel N° : **334**

Date : **09/09/2019**

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OLLAMI

New Zealand

To Ms Leanne Sharp OLLAMI

TRAVEL PROPOSAL

Late spring in France - Alsace, Burgundy and the French Riviera

10 May 2020 - 19 May 2020

- [Your itinerary](#)
- [Our price](#)
- [Sale Conditions](#)



Highlights

- Discover the culture and history and economy of Alsace around the jewel of Colmar.
- Taste the food and wine in the heartland of Burgundy
- Relax and enjoy the blue skies and azur sea in the French riviera
- Simple logistics - trains and drivers.
- Three great hotels - centrally located and highly rated

Your itinerary

Day 1 - 10 May 2020 BALE - COLMAR

Greeting on arrival at Basel river port and transfer by private driver to the train station.

Your direct train to Colmar

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

NOTE: this train is at the cost and organisation of Leanne Sharp.

Direct Train :

Duration approximately : 55 minutes

Class : 2nd

Greeting on arrival and transfer by private driver to your accommodation.

Drop off your luggage at your accommodation.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

Hostellerie le Marechal (4 nights)

Small Double Room

Breakfast Included

Reserved for you just in case

<https://www.hotel-le-marechal.com/en/luxury-hotel-colmar>

Rest of the day at leisure.

The capital of the Alsace wine region, Colmar looks for all the world as though it has been plucked from the pages of a medieval folk tale. At times the Route des Vins d'Alsace fools you into thinking it's 1454, and here, in the alley-woven heart of the old town, the illusion is complete. Half-timbered houses in chalk-box colours crowd dark cobblestone lanes and bridge-laced canals, which have most day-trippers wandering around in a daze of neck-craning, photo-snapping, gasp-eliciting wonder.

Quaintness aside, Colmar's illustrious past is clearly etched in its magnificent churches and museums, which celebrate local legends from Bartholdi (of Statue of Liberty fame) to the revered Issenheim Altarpiece.



We will send you a Road Book by PDF before your arrival. Inside you will find numerous ideas for visits and activities to optimize your trip.

We can also organize and propose extra guided visits. Do not hesitate to ask us for suggestions.

Day 2 - 11 May 2020**COLMAR - ALSACE VILLAGES - COLMAR**

Make your own way to the meeting point for your tour.

Munster Valley Full-day-Tour (small group / 9hours approx.)

Departure from Colmar at 9:00.

Visit of **Turckheim**.

You'll drive along the wine route.

Tasting at a winemaker.

Crest Road, with beautiful landscapes.

Marcaire meal in a farm.

Visit of a farm with unusual animals...

Visit of a goatfarm and tasting of cheese.

Return to Colmar around 18:00.

Good to know :

English speaking local driver/guide

Maximum of 8 people

Meal included

Travel in comfort in a high-end air-conditioned vehicle, and participate in authentic meetings with local producers.



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Day 3 - 12 May 2020
COLMAR

Make your own way to the meeting point for your tour.

Half day tour with driver/guide to the Noble Valley (small group / 5.5 hours)

Departure from Colmar at 13:30.

Visit of **Soultzmatt** with a little interactive game.

Visit of a monument in a very peaceful place.

Wine route.

Tasting at a winemaker.

Visit of **Eguisheim**, one of the most "beautiful villages of France" and favorite village of the French in 2013.

Return to Colmar around 19:00.

Good to know :

English speaking local driver/guide

Maximum of 8 people

Travel in comfort in a high-end air-conditioned vehicle, and participate in authentic meetings with local producers.



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Rest of the day at leisure.

Day 4 - 13 May 2020
COLMAR

Day at leisure to explore the region at your own pace.

Day 5 - 14 May 2020 COLMAR - DIJON

Take your train to your destination.

Free transfer to the train station (we can also organize your private transfer, do not hesitate to ask us).

Your train to Dijon

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

NOTE: this train is at the cost and organisation of Leanne Sharp.

Direct High speed Train :

Duration approximately : 1hour 42mins

Greeting on arrival and transfer by private driver to your accommodation.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

Maison Philippe Le Bon, Les Collectionneurs (2 nights)

Executive Double Room

Breakfast Included

Subject to availability

www.maisonphilippelebon.com/en/home

Rest of the day at leisure.

With its compact and pedestrian-friendly centre, lively street scene and aesthetically pleasing ensemble of half-timbered houses and polychrome tile roofs, Dijon is one of France's most appealing cities. Filled with elegant medieval and Renaissance buildings that hark back to the city's 14th- and 15th-century heyday as the capital of the Duchy of Burgundy, the historic centre is wonderful for strolling, especially if you like to leaven your cultural enrichment with excellent food, fine wine and shopping.



Day 6 - 15 May 2020
DIJON - BEAUNE - DIJON

Make your own way to the meeting point for your tour.

Côte de Nuits vineyards with 2 wine tastings (Small group/ Approx 3 hours)

2 tastings - 8 to 12 wines including Premier cru

Highlights

- Tasting of Great Burgundy Wines in a vaulted cellar. Selection of red and white wines, including Premier Cru. Food and wine matching suggestions.
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- Second wine tasting at a wine estate steeped in family history. Tasting of Pinot Noir wines developed in harmony with the Terroir (soils) and tradition.
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- Stop off in the charming village of Gevrey-Chambertin « The king of Burgundy wines ».

November - March: Departure at 2pm - Return about 5pm - 55 km

April - October: Departure at 9.30am - Return about 12.30pm - 55 km

Departure point: Maison Divia, 16 Place Darcy, 21000 Dijon



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Evening at leisure.

Day 7 - 16 May 2020**DIJON - NICE - VILLEFRANCHE SUR MER**

Pick up at your accommodation by your driver and private transfer to the train station.

Take your train to your destination.

Your trains

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

NOTE: this train is at the cost and organisation of Leanne Sharp.

Direct High speed Train :

Duration approximately : 6 hours 21 mins

Greeting on arrival and transfer by private driver to your accommodation.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

Welcome Hotel (3 nights)

Comfort Room

Breakfast Included

Subject to Availability

www.welcomhotel.com/english/

Evening at leisure.

Heaped above an idyllic harbour, this picturesque village with imposing citadel overlooks the Cap Ferrat peninsula and, thanks to its deep harbour, is a prime port of call for cruise ships. The 14th-century old town, with its tiny, evocatively named streets broken by twisting staircases and glimpses of the sea, is a delight to amble (preferably broken with a long lazy lunch on the water's edge or bijou old-town square). Especially outside of summer season, Villefranche offers a vision of small-town Mediterranean life that's totally unexpected so close to Nice.



Day 8 - 17 May 2020

VILLEFRANCHE SUR MER - NICE - CANNES - ST PAUL DE VENCE - VILLEFRANCHE SUR MER

Make your own way to the meeting point for your tour in Villefranche sur Mer.

Cannes, Antibes and St Paul de Vence guided tour (small group tour of 8 people max. / approx. 4 hours)

Take the opportunity to walk on the world famous red carpet covering the steps of the Palais des Festivals in Cannes. Follow the sea side towards Antibes and discover the old town surrounded by ramparts. They were built in the medieval period to protect the city from the barbarian invasions of the Goths, Visigoths and other Saracens.

Antibes has become a focus of contemporary art thanks to Picasso who spent a part of his life there. Also, look at the Cap d' Antibes peninsula between Antibes and Juan -les- Pins, famous seaside resort.

Enjoy one of the most visited places in France : Saint Paul -de- Vence. This magnificent fortified village dating from the 11th Century became over time the appointment for painters (Chagall, Picasso, Matisse), authors (Prévert, Pagnol) and actors (Signoret, Montand).

At the entrance of the city, right next to the old wash house of the 17th Century, La Colombe d'Or hosts the biggest names of our time and past time : Henry Matisse, Roger Moore, Tony Curtis, etc.

On the set of Le Puy, you can pay tribute to Chagall who chose to rest here with his wife and brother.

Stroll along the ramparts and cobbled streets inside the walls and discover the shops and art galleries punctuating the village.

What's included:

Transportation in a comfortable minivan.

English-speaking guide.

What's included:

Food and drinks.

Personal expenses.



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Day 9 - 18 May 2020

VILLEFRANCHE SUR MER - EZE - MONACO - VILLEFRANCHE SUR MER

Make your own way to the meeting point for your tour in Villefranche sur Mer.

Visit of Eze, Monaco and La Turbie (small-group of 8 people max. / approx. 4 hours)

On the Middle Corniche, stop at Eze, a perched medieval village, with its crafts shops and breathtaking views.

Take a guided tour of the perfumery Fragonard, the true essence of Provence.

Visit the Old Town of Monaco. You can visit the Palace (open June/Oct. 8 /p) - Cathedral, Cousteau Oceanographic Museum (14 pp).

See the Changing of the Palace Guards.

Take a tour of Monte-Carlo and drive the amazing Grand Prix circuit.

Free time at Casino Square : amuse yourselves with luxurious shopping, strolling through stunning gardens, see the megayachts and chic casinos, or simply watch the “rich and beautiful” in their favourite haunt.

Drive along the spectacular Lower Corniche harbouring ancient villages and modern marinas and admire the Bay of Villefranche.

What's included:

Transportation in a comfortable mini-van.

Local driver/guide.

Entrances and guided tour to the perfume factory.



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Rest of the day at leisure.

Day 10 - 19 May 2020

VILLEFRANCHE SUR MER - NICE AIRPORT

Pick up at your accommodation by your driver and private transfer to the airport.

International flight. End of our services.

Home, sweet home!



ROADBOOK AND SUPPORT SERVICE

What is a Roadbook?

A Roadbook is a document that includes all the important and useful information about the trip so that you will not face any difficulty during your travel in France.

All our stays and tours include a Roadbook in which you will find:

A detailed day by day itinerary with steps, distances, durations and directions between two places to visit GPS coordinates for the principal points of reference

A selection of visits is advised chosen according to their historical, cultural or contemporary interest. There are suggestions to help you to organize your day by day itinerary.

Some addresses for restaurants that we can recommend: local specialties, Michelin Starred Restaurants, exceptional places

Some addresses for good local specialties shops

We send you the Roadbook in Pdf format after having received the balance payment, a few days before your arrival in France.

Please note that we will send you the roadbook and its corresponding vouchers 8 days before your departure date.

These documents are sent by email (PDF).

Support service

Objectif France is available to help you during your holiday, in English

During the opening office hours between 9:00 AM and 7:00 PM (from Monday to Friday)

Outside office hours and for any emergencies, please contact the mobile number that you will find in the road book

TRAVEL PROPOSAL**Late spring in France - Alsace, Burgundy and the French Riviera****10 May 2020 - 19 May 2020**

Our price :**Total Price : 5462 €**

Price in EUR 2731€ per person

This price includes

- Each night of accommodation as mentioned in the itinerary above.
- Breakfast as mentioned above.
- Transfers with private driver as mentioned above.
- Activities and excursions and tasting fees as mentioned above.
- A detailed road book with our suggestions for visits, all addresses, maps, and vouchers for all accommodation and activities.
- Telephone assistance in case of emergency.

This price does not includes

- International flights.
- Train as mentioned above.
- City tax in the accommodation (2020 rates between 0.5€ and 2.5€ per person per night)
- All that is not mentioned in the section, 'This price includes'.

Validity

The activities and services that correspond to the price of this offer are valid only until the date indicated below. After this date, the services and the price will be updated according to the new prices of our partners. Thank you for your understanding. Date validity of this proposal: **13th September 2019**

How to book your trip

So how do you confirm your booking ?

Contact your travel designer by phone or email, and they will send you a booking form. Your travel designer will also send you an email with a secure payment link. This will allow you to safely pay the 30% deposit and the balance by credit card. If you choose to pay via American Express credit card we will be obliged to add 3% to the final amount. Please inform us if you choose to use American Express for your deposit or final payment.

The accommodation options and activities mentioned in the itinerary above are available at the creation of this quotation; the final accommodation and activity options depend on the availability at the moment of payment of the deposit. If an option is unavailable, we will reserve equivalent quality. The earlier that you reserve the tour, the more likelihood that all preferred choices mentioned above will be available.

Spelling of the travelers' full name must be identical to the one on your passport (we accept no responsibility in case of mistake).

After you accept this proposal, we will imperatively need:

Copies of the first page of the passport for all the travelers. Cellphone number that you will use while you are travelling (essential to communicate it to some of the service providers for your trip).

Cancellation Fees?

Objectif France must be informed as soon as possible by email confirming your cancellation. The date of this email is used to calculate any cancellation fees.

More than 30 days before the arrival date. The deposit will be retained, as this corresponds to the payments already made for certain services (non-reimbursable hotels for example).

Less than 30 days before the arrival date: 100 % of total will be retained.

In case of any changes in the number of visitors in your party, the tariff will be revised and adapted to the modified number of people. We advise you to purchase cancellation insurance with your insurance company.

Responsibility

Objectif France strives to satisfy its clients and does the utmost to ensure that each tour runs as smoothly as possible. Despite all the care that Objectif France takes to ensure a smooth and pleasant journey in France, we are not protected from unforeseen circumstances, be they to do with the weather or something else unplanned. If however you do encounter a problem during your trip (for example with your rental car company, your guide, your accommodation or any other related problem), we ask you to call us immediately on 00 33 9 66 96 13 19 or on 00 33 6 76 97 83 44. Do not hesitate to leave a message and we will contact you to try and resolve the problem. All problems should be solved whilst on the trip. Any reclamation made after returning from your tour is more difficult to resolve.

Insurance

Travel Insurance is compulsory on all our trips and is a condition of booking with us. When selecting a travel insurance policy we require that at a minimum you are covered for medical expenses, including emergency repatriation. We strongly recommend that the policy also covers personal liability, cancellation, curtailment and loss of luggage and personal effects.

We also recommend you take out cancellation insurance. This may cover cancellation penalties in certain circumstances if you have to cancel your trip unexpectedly due to illness, injury or unforeseen circumstances. Unfortunately cancellation insurance will not cover you if you change your mind !

Formalities

The first thing to do when preparing a trip is to make sure you have a passport. It must still be valid at least six months after the scheduled end date of your trip.

Also check that you have enough blank pages for the eventual visa (s).

If you do not have a passport yet, you must apply for one. If yours is not valid long enough or is already almost full, you must renew it. Depending on the country visited and your country of origin, either ...

- You will not need a visa and a simple stamp will be issued on your passport when you enter the country (airport, land, river or sea border checkpoints)
- You can get a visa upon arrival in the country (most of the time you will have to pay).
- You will need to obtain a visa before your departure (most of the time you will have to pay) either from the authorities of the country concerned (embassy or consulate) or directly online on a dedicated official website. Beware of fake commercial sites that charge for these visas at a far higher rate than the official sites!

If you have any doubt speak with your Travel Designer.

Sale Conditions :

SPECIAL TERMS OF SALES

1. Registration and payment

All registrations should be accompanied by the payment of a deposit representing from 10% to 40% of the total trip amount. Receipt of the deposit will enable us, among other things, to validate the reservations of certain services (accommodation, transports, ...) that require immediate payment. As soon as the file is confirmed, the client will also be requested to provide information concerning the participant(s) (family name, first name, birth date, passport number) in order to guarantee the reservations. The remaining trip balance must be paid 30 days prior to the actual start of the trip.

2. Payment methods

You can make your payments to Objectif France via credit card, bank transfer or other methods indicated in the section "Your account" on our website.

3. Cancellation fees

Objectif France must be informed as soon as possible by email confirming your cancellation. The date of this email is used to calculate any cancellation fees.

- More than 30 days before the arrival date. The deposit will be retained (35% of the total record), as this corresponds to the payments already made for certain services (non-reimbursable hotels for example).
- From 15 to 30 days before arrival: 50% of total record will be retained.
- Less than 15 days before the arrival date: 100 % of total record will be retained.

In the event that the client changes the number of participants, prices shall be revised and adapted to the new number of participants.

We recommend subscribing to a cancellation contract with your insurer in your country or via your Bank Card.

4. Claims

Any claim concerning a tour (disagreement, portion of the tour not completed, etc.) should be filed by the client with Objectif France. Any dispute that may arise shall be settled by mutual consent. In the event of total disagreement, as Objectif France is a company incorporated in France, the French Court shall be the competent authority. It should be noted that French legislation, as far as tourists are concerned, is among the most efficient and protective in the world for tourists, whether they are of French, European or non-European nationality.

For travellers, it is a guarantee of your rights and legal proceedings in the event of any problems with the Objectif France services.

5. Insurance

Upon accepting to travel with Objectif France, it is mandatory for you to personally subscribe to a repatriation assistance insurance policy.

Most payment cards (bank cards, for example) give entitlement to one or two types of insurance; travel insurance and a medical assistance/repatriation agreement. In the event that you paid for your plane ticket with your Visa card, you are normally insured de facto – you can contact your bank for more information on this matter.

6. Liability

Passports, vaccinations: Objectif France shall not replace each participant's individual liability. Throughout the trip, participants must follow any and all rules and formalities related to health, customs and police. Each participant is personally responsible for obtaining all the documents required by the authorities of the countries to be visited. Objectif France shall not be held responsible for any delay with documents or a participant's incapacity to present valid documents. All fees incurred shall be at the client's expense. Any trip interrupted or cut short by the participant and for whatever cause shall not give rise to any reimbursement whatsoever. Contact the closest French Embassy or Consular's Office for information about customs formalities in effect in Europe and in France.

7. Luggage

Your luggage remains your own, individual responsibility on a permanent basis.

8. Air transportation & Climate

If your trip is changed due to air traffic disruption or inclement weather, we shall not be held responsible. The resulting costs shall be at your expense. Activities cancelled due to inclement weather shall not be reimbursed; an alternative will be offered insofar as possible.

9. Force majeure

If external events were to disrupt the normal operation of the country (ex: social unrest, strikes, etc.), Objectif France reserves the right to cancel a trip or to modify its content. In case of cancellation, the deposit corresponding to the prepayment of the services already booked shall be withheld. In case of a change in itinerary, a new quote shall be made.

10. Prices and Taxes

All our prices are in Euros and tax inclusive, meaning our prices include VAT (value added tax of 20 %), which is mandatory in France.

Acceptance of a tour or a package entails acceptance of our General Terms of Sale.

GENERAL TERMS OF SALES

The current terms and conditions are applicable in relation to the organisation of the sale of trips, stays and/or packages, in compliance with articles R211-3 to R211-11 of the French Code of Tourism, of which the complete reproduction is set out below :

Article R.211-3

Subject to exclusions provided for in the third and fourth paragraphs of Article L. 211-7, any services of offer and sale of trips or holidays give rise to the handing over of appropriate documents that meet regulations defined in this section. In the case of air transport ticket sales or regular line transport tickets that are not accompanied with services linked to this transport, the vendor issues one or several tickets to the purchaser for the entire trip, issued by the transporter or issued under the transporter's liability. In the case of transport by request, the name and address of the transporter, on whose behalf the tickets are issued, must be detailed. Separate invoicing of different elements of the same tourist package does not lead to the vendor being exempt from obligations arising from the statutory provisions of this section.

Article R.211-3-1

Exchange of pre-contractual information or the availability of contractual conditions is carried out in writing. This may take place by electronic means under conditions of validity and performance as provided for in Articles 1369-1 to 1369-11 of the Civil Code. The vendor's name or corporate name and address are mentioned as well as the registration number as provided in Article L. 141-3 or, if applicable, the name, address and registration details of the federation or union mentioned in the second paragraph of Article R. 211-2.

Article R.211-4

Prior to entering into a contract, the vendor must provide the consumer with information on the prices, dates and other constituent elements of the services supplied during a trip or holiday, such as:

- 1° the destination, means, features and category of transport used;
- 2° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 3° catering services offered;
- 4° description of the itinerary if the service purchased is a tour;
- 5° administrative and health formalities to be completed, and the deadlines within which they should be completed, by nationals or citizens of other member countries in the European Union or another State that is part of the agreement on the European economic space, especially in cases where borders are crossed;
- 6° visits, excursions and other services included in the fixed price or possibly available at further cost;
- 7° the minimum and maximum number of participants enabling the trip or holiday to take place and, if the trip or holiday is subject to a minimum number of participants, the deadline upon which the consumer should be informed of the cancellation of the trip or holiday; this date may be set at no less than twenty-one days before the due departure date;
- 8° the amount or percentage of price to be paid as a down payment upon entering the contract and the schedule established for the payment of the balance due;
- 9° the terms upon which prices may be revised, as provided for in the contract pursuant to Article R. 211-8;
- 10° contractual cancellation terms and conditions
- 11° cancellation terms and conditions set out in Articles R.211-9, R.211-10 et R. 211-11;
- 12° information concerning the optional taking out of an insurance policy covering the consequences of certain specific risks, particularly repatriation costs in case of accident or illness;
- 13° when the contract includes air transport services, information for each leg of the flight, as provided for in Articles R. 211-15 to R. 211-18.

Article R.211-5

Prior information given to the consumer binds the vendor, unless in this information the vendor expressly reserves the right to modify certain elements. The vendor should, in this case, clearly indicate how this modification may intervene and what elements may be affected.

In any case, modifications made to prior information should be communicated to the consumer before the contract is entered into.

Article R.211-6

The contract entered into between the vendor and the purchaser must be written, drawn up in two examples, one of which is handed to the purchaser, and signed by both parties. When the contract is entered into electronically, Articles 1369-1 to 1369-11 of the Civil Code are applied. The contract must include the following clauses:

- 1° the name and address of the vendor, its managing director and insurance company as well as the name and address of the organiser;
- 2° the destination or destinations of the trip and, in the case of split holidays, the different periods and dates;
- 3° the means, features and categories of transport used, the dates and points of departure and return;
- 4° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 5° catering services offered;
- 6° description of the itinerary if the service purchased is a tour;
- 7° visits, excursions and other services included in the total price of the trip or holiday;
- 8° the total price of services invoiced and the indication of any possible revision of this invoice on the strength of provisions in Article R. 211-8;
- 9° the indication, if necessary, of charges or taxes relating to certain services, such as landing, disembarking or boarding taxes in airports and ports, visitor's occupancy tax when this has not been included in the price of the service or services supplied
- 10° the schedule and methods of payment of the price; the last instalment made by the purchaser may not be less than 30% of the price of the trip or holiday and must be made at the time the documents enabling the trip or holiday to be undertaken are handed over to the purchaser;
- 11° particular terms and conditions requested by the purchaser and accepted by the vendor;
- 12° the method according to which the purchaser may make a claim against the vendor for the nonperformance or incorrect performance of the contract; such a claim being sent as soon as possible by any means enabling a proof of delivery to the purchaser be obtained, and, if necessary, notified in writing to the organiser of the trip and service provider concerned;
- 13° the deadline when the purchaser is notified if the trip or holiday is cancelled by the vendor in cases when the trip or holiday is reliant upon a minimum number of participants, in compliance with provisions in paragraph 7 of Article R. 211-4;
- 14° contractual cancellation terms and conditions
- 15° cancellation conditions set out in Articles R. 211-9, R. 211-10 and R. 211-11 ;
- 16° details concerning the risks covered and the amount of guarantees in the insurance policy covering the consequences of the vendor's professional public liability;
- 17° information concerning the insurance contract covering the consequences of certain cases of cancellation taken out by the purchaser (policy number and name of the insurer), and information concerning the assistance contract covering certain particular risks, and particularly repatriation costs in case of accident or illness; in this case, the vendor must give the purchaser a document at least detailing the risks covered and risks excluded;
- 18° the deadline on which the purchaser must inform the vendor of any transfer of contract;
- 19° the undertaking to supply the purchaser, at least ten days before the anticipated date of departure, with the following information:
 - a) the name, address and telephone number of the vendor's local representative, or, failing this, the names, addresses and telephone numbers of local organisations likely to help the consumer should any difficulties arise, or, failing this, an emergency telephone number in order to contact the vendor;
 - b) for trips and holidays abroad for minors , a telephone number and address providing direct contact with the child or the person in charge on the site of his/her holiday;
- 20° the cancellation clause and reimbursement without penalties of the sums paid by the purchaser should the obligation of information set out in paragraph 13 of Article R. 211-4 not be met;
- 21° the undertaking to supply the purchaser with the departure and arrival times in due course before the start of the trip or holiday.

Article R.211-7

The purchaser may transfer his/her contract to a transferee who meets the same conditions as him/her to go on the trip or holiday, as long as this contract does not produce any effect. Unless more favourably stipulated to the transferor, the latter should inform the vendor of his/her decision by any means that enables a proof of delivery to be obtained at least seven days before the start of the voyage. When the service sold is a cruise, this deadline is fifteen days. This transfer is not subject, in any case whatsoever, to prior authorization from the vendor.

Article R.211-8

When the contract includes an express possibility of price revision, within limits set out in Article L. 211-12, it should mention the precise method of calculation, for both increases and decreases, in price variation and particularly for the amount of transport charges and related taxes, the currency or currencies that may have an implication on the price of the trip or holiday, the part of the price to which the variation is applied, the rate of the currency or currencies applied as a reference when establishing the price detailed in the contract

Article R.211-9

When, before the purchaser's departure, the vendor is obliged to modify one of the elements that is essential to the contract, such as a significant price increase, and when the vendor disregards the obligation of providing information mentioned in paragraph 13 of Article R. 211- 4, the purchaser may, without prejudice to any recourse for compensation for any possible damages suffered, and after having been informed by the vendor by any means that enables proof of delivery

to be obtained:

- either terminate his/her contract and obtain without penalty the immediate reimbursement of amounts paid;
- or accept the modification or the substitute trip proposed by the vendor; a rider to the contract detailing the appropriate modifications is then signed by the parties; any reduction in price is deducted from the amount that may still be due by the purchaser, and, if the payment already made exceeds the price of the modified service, the excess shall be restored to the purchaser before departure.

Article R.211-10

In the case provided for in Article L. 211-14, when, before the purchaser's departure, the vendor cancels the trip or holiday, the latter should inform the purchaser by any means that enables proof of delivery to be obtained; the purchaser, without prejudice to any recourse for compensation for any possible damages suffered, obtains immediate reimbursement, without penalty, of sums paid from the vendor; in this case, the purchaser receives an allowance that is at least equal to the penalty they he would have had to pay if the cancellation had been made by him/her on that date. Provisions of this article do not, in any case whatsoever, obstruct the conclusion of any amicable agreement for a substitution trip or holiday proposed by the vendor and accepted by the purchaser.

Article R.211-11

When, after the departure of the purchaser, the vendor is unable to supply a predominant part of the services provided for in the contract that represent a sizeable percentage of the price paid by the purchaser, the vendor must immediately make the following arrangements without prejudice to any recourse for compensation for any possible damages suffered:

- either offer services to replace the anticipated services by possibly bearing any price supplement and, if the services accepted by the purchaser are of an inferior quality, the vendor should reimburse the difference in price to the purchaser, upon his/her return;

- or, if no replacement services are proposed or if these are refused by the purchaser for valid reasons, to supply the purchaser at no extra cost, transport tickets in order to ensure his/her return, in conditions that may be deemed to be equivalent, to the point of departure or to another place accepted by both parties.

The provisions of this article are applicable should the obligation set out in paragraph 13 of Article R. 211-4 not be met