

Ollami's Budget

Budget Number: 09092019/172

Date: 09/30/2019

Emma

Check in/Check Out: 12/27/2019 – 01/04/2020

Travellers: 5 adults

12/27/2019:

- 15:35h: Arrival in Marrakech, pick up at the airport and transfer to your accommodation.
- Free afternoon in Marrakech
- Accommodation at Riad Dar Missiana <http://www.darmissiana.com/es/>, 1 standard double room and 1 standard triple room, Bed and Breakfast, Tourist Taxes Included.



*Dar Missiana

12/28/2019:

- **Excursion to Ouzoud Waterfalls**
- Located in the central part of Morocco (Middle Atlas), with more than 100 meters high, they are considered the highest in North Africa and one of the most beautiful in the country. They are located in the village of Tanaghmeilt, 150 km from Marrakech and about 3 hours away.
- 8 hours: We start the excursion.



- Our driver will pick you up at the point closest to your accommodation and the journey will begin.
- Then we will go to the waterfalls. During the tour you can see various landscapes that characterize Morocco.
- Once you have arrived, a local guide will show you the most well-kept secrets of the area. You can visit both sides of the waterfall, climb a barge (not included in the price) and even if you are brave, bathe in its cold waters.
- Later, you can eat at one of the local restaurants, then return to Marrakech arriving around 18-19 hours
- Accommodation at Riad Dar Missiana <http://www.darmissiana.com/es/>, 1 standard double room and 1 standard triple room, Bed and Breakfast, Tourist Taxes Included.

12/29/2019:

Visit to Marrakech with a guide from 9:30 a.m. to 1:30 p.m. in private.

- 09:30h: We start the visit.

Here are the places to visit:

- ❖ Koutubia
- ❖ Bahia Palace
- ❖ Saadiens Tombs
- ❖ Synagogue
- ❖ The Mellah Jewish Quarter
- ❖ Zoco
- ❖ Jemaa el Fna Square



Visit in Marrakech with vehicle to the Gardens:

- 15h We start the visit. We will visit:

- ❖ Le Majorelle Gardens
- ❖ The Menara
- ❖ The Palm Grove of Marrakech



- Accommodation at Riad Dar Missiana <http://www.darmissiana.com/es/>, 1 standard double room and 1 standard triple room, Bed and Breakfast, Tourist Taxes Included.

12/30/2019:

Desert circuit:

Itinerary: *Marrakech - Ait Benhadou – Ouarzazate - Skoura:*

- At the indicated time we will pick you up at the meeting point previously agreed with you and start the circuit to Merzouga. Marrakech towards the Atlas, passing through the port of Tizi-N-Ticka (2260 meters of altitude). Framed by landscapes of great beauty, Berber villages and villages, they will give way to Ait Benhaddou, Kasbah recognized by UNESCO as a World Heritage Site and setting of multiple films. Then we will pass through Ouarzazate, also known as the desert gate, where we will stop for lunch and have time to make a quick visit to the Kasbah Taorirt, also recognized by UNESCO as a World Heritage Site.
- Then we will continue the road to Skoura known as the city of a thousand Kasbahs and its wonderful Oasis. We will spend the night in such a beautiful place and enjoy a typical Berber dinner.
- Accommodation in Dar Panorama: 1 standard double room and 1 standard triple room, Half Board regime <http://www.darpanorama.com/> (Tourist Taxes Included).

12/31/2019:

Itinerary: Skoura - Quelat Mgouma – Boumalne - Dades - Tinghir “Todra throat”- Erfoud - Merzouga:

- After breakfast we will start the circuit again where we will enjoy the breathtaking views of the Skoura palm grove, the Valley of the Roses (Quelat Mgouma), Bolmalne, Dades and Tinghir, where the impressive Todra Gorges are located. We will continue to Erfoud and finally Merzouga. The adventure begins!



- We will start the road to the camp, you will enjoy the sunset, an extraordinary evening accompanied by the Tuareg, the starry sky and an authentic Berber dinner. The drums will liven up the night and the most nocturnal or the most early risers will be able to see the sunrise, unique and unparalleled.
- Accommodation in Dream Bivouac Camp, 1 haima double Superior and 1 haima triple Superior with private bathrooms on Half Board (accommodation, dinner and breakfast).

01/01/2020:

Itinerary: Merzouga – Erfoud – Rachidia – Midelt – Azrou – Ifrane -Fez:

- After having breakfast we will leave for Fez. On the way we will visit Erfoud, better known as the city of fossils, Midelt, Azrou and Ifrane, where we will stop to see the panoramic views. Finally, we will reach our destination: the city of Fez.

- We will leave you in your accommodation
- Accommodation at Hotel Blue Sky 3 * <http://blueskyhotelfes.com/>, 1 standard double room and 1 standard triple room, Bed and Breakfast (Tourist Taxes Included).

01/02/2020:

- 09:30h: Guided tour in Fez. The places we will visit will be:

- ❖ Exteriors of the Royal Palace
- ❖ Jewish quarter
- ❖ Royal Gate
- ❖ Medersa Attarine
- ❖ Bab Bou Jeloud door
- ❖ Karaouine Mosque
- ❖ Chouwara Tannery
- ❖ Zoco



*Curtiduría Chouwara

- Rest of the day off in Fez
- Accommodation at Hotel Blue Sky 3 * <http://blueskyhotelfes.com/>, 1 standard double room and 1 standard triple room, Bed and Breakfast (tourist taxes included).

01/03/2020:

Itinerary: *Fez - Chefchaouen*

- Transfer to Chefchaouen: about 3 hours on the road separate Fez from Chefchaouen, unmistakable for its blue color and also known as The Blue Pearl.
- Rest of the day off in Chefchaouen.
- Night at Riad Hicham <http://riadhicham.com/es/>, 1 standard double room and 1 standard triple room, Bed and Breakfast (Tourist Taxes Included).

01/04/2020:

Itinerary: *Chefchaouen - Tánger*

- Early in the morning, we will go to Tangier and leave you at the port of the city so you can catch the Ferry

OBSERVATIONS

Included:

- Arrival transfers to Marrakech airport
- Transfer out to the port of Tangier
- Transportation by private vehicle with air conditioning
- English speaking driver
- Expenses associated with the vehicle
- Accommodations:
 - ❖ 3 nights at Riad Dar Missiana in Marrakech
 - ❖ 1 night at Dar Panorama, in Skoura
 - ❖ 1 night at Dream Bivouac Camp, in Merzouga Desert
 - ❖ 2 nights at Hotel Blue Sky, in Fez
 - ❖ 1 night at Riad Hicham, in Chefchaouen
- Tourist Fees
- Visit to Ouzoud Waterfalls
- Guided tour of Marrakech
- Visit with vehicle to the Marrakech Gardens
- Local guide at:
 - ❖ Ait Ben Haddou
 - ❖ Ouzoud Waterfalls
- Official guide on:
 - ❖ Marrakech
 - ❖ Fez
- Dromedary ride to / from the camp
- T.V.A. (VAT)

Not included:

- Flights and travel insurance
- Tickets
- Lunches
- Drinks
- Tips
- Nothing that is not indicated in the previous section

TOTAL PRICE 5 PEOPLE:

4.225 €

Special Conditions Budget:

This quote is valid for 48 hours from the date of shipment 09/30/2019.

The total price is based on everything mentioned in the budget and on the total number of participants, in case there is any modification the price will change: both in the final price and in the price per person.

The reservations of all the services offered in this budget will not be made until we have received the payment and signal that we indicate once you have confirmed us via email that you have accepted the budget.

The payment and signal will be made through bank transfer with 50% of the total amount of the budget and 15 days before the start of the circuit the income of the other 50%.

The rooms are not blocked, in case of not having availability at the time of making the reservation, we would try to find other accommodation with the same economic characteristics without affecting the activities included.

The final price includes the commission of 12% of Ollami and the corresponding taxes of the country.

The Cancellation Conditions are as follows:

- ❖ In case of cancellation 45 days before the arrival date, 25% of the total budget must be paid.
- ❖ In case of cancellation 30 days before the arrival date, 75% of the total budget must be paid.
- ❖ In case of cancellation 20 days before the arrival date, 100% of the total budget must be paid.
- ❖ In case of no show or abandonment, 100% of the total budget must be paid.

Cancellation fees: 200 €

In case of cancellation of this reservation must be paid as management fees

Booking department
Conoce Marruecos
info@conoce-marruecos.com

Conoce Marruecos
Ain Nafad Ben Sassi – Marrakech
Patent: 53089216 RC63917 IF:15190441
info@conoce-marruecos.com



+212 661114038 Raquel y Said
+34 622190399 Susana y Manu

GENERAL CONDITIONS

1 GENERAL INFORMATION

The Website www.conoce-marruecos.com (hereinafter, the Website) is owned by CONOCE MARRUECOS, S.A.R.L. (hereinafter, Conoce Marruecos) and aims to advertise non-binding information about accommodation services, circuits and leisure activities that Morocco knows coordinates with operators in the destination country for its customers. The agency data is:

Corporate Name: CONOCE MARRUECOS, S.A.R.L.

Address: Ain Nafad Ben Sassi, Marrakech (Morocco)

Telephone: +212 661230638

E-mail: [info@conoce-mar Marruecos.com](mailto:info@conoce-mar-Marruecos.com)

CIF: 25010997

Registration data: M01181752084 272/2018 / D.A.C.E.

This document, as well as other documents mentioned here, regulate the conditions of access, consultation and use of this Website and the reservation or contracting of the services offered (hereinafter, Conditions).

All written or audiovisual information provided on this Website is purely informative and can be modified without prior notice in what Conoce Marruecos necessary. The activities and other services offered will be specified in accordance with their availability, which will be confirmed to the client through the contracting process via email.

PURCHASING PROCESS

The contracting process will begin at the request of the client by sending an email addressed to reserva@conoce-marruecos.com indicating the activity and / or accommodation you wish to reserve, the date or period of enjoyment and the data of the people who will come. Conoce Marruecos may request additional information to that initially provided by the customer, in order to provide a better service and ensure the reliability of the data provided by the buyer.

The trip to Morocco from the country of origin and the return corresponds to the client, either by sea, land or air, so he must manage these transfers on his own.

The client must Conoce Marruecos, or that have a higher cost for them. Otherwise, Conoce Marruecos is not responsible for the difficulties or inconveniences that may arise from the relevant information omitted by the client, or the consequences that result from it.

Conoce Marruecos, once the availability has been checked and the conditions and price of the requested services have been finalized, by means of the corresponding budget, you will issue a reservation confirmation email with the necessary contractual documentation in a durable format (PDF file). Upon confirmation of the customer and after payment of the payment and agreed signal Conoce Marruecos will begin the efforts to procure the contracted service (s).

3. AVAILABILITY

3.1 Accommodation in Riads

The tourist category of the hotels or riads is assigned by the official organizations of Morocco according to the quality and performance of the establishment, it is therefore warned, the client of Conoce Marruecos that such classification does not have to be coincident with the one that follows at European level.

The accommodation will be considered under the contract provided that the reserved room is available, at least, for the overnight stay of the clients on the date or dates contracted. The available entrance and dining hours, where appropriate, will be agreed and indicated to the client at the time of confirmation of the availability of the rooms, so that he can choose the one that is most convenient for him.

In case of delays on the scheduled time of entry to the riad, the client must notify it as soon as possible to Conoce Marruecos or, directly, to the hotel establishment to avoid inconveniences with the reservation or at the organizational level.

The reservation of beds will be conveniently advised by the client, in case of carrying minors or needing to have cribs, before the budget is made. The client is also advised that the rooms are usually single or double, although their use can be admitted for a maximum of up to four people, provided that this is reported in the budget that is sent to the client along with the rest of the pre-contractual information.

In the riad, animals are not usually admitted, so if the client plans to travel with animals, they must notify Conoce Marruecos so that they can offer the overnight stay in those establishments that do, prior to the preparation of the itinerary of activities or services that You want to hire.

3.2 Leisure activities, visits and circuits

Conoce Marruecos organizes a wide variety of activities and circuits; visits to centers of cultural interest, group excursions (with or without a guide), outdoor scape room and events of different themes, which are publicized through the Website and social networks. The activities can be combined with accommodation or contracted independently. To ensure during these the best assistance for any unforeseen event, Conoce Marruecos recommends the subscription of travel insurance (even with the transport company with which they travel to destination) that guarantees coverage in case of cancellation, accident, assistance medical or death, as well as the transfer to the point of return, to make the return trip in the means of transport that the client had planned. Travel and cancellation insurance is an optional extension for the client, being exempt Conoce Marruecos S.A.R.L. of any type of responsibility before any inconvenience that according to the law is not enforceable.

4. Prices and Payment

The prices provided in the content of the Website are indicative, and may vary depending on the availability of accommodation and leisure or tourist activities requested. The client will be specified prior to the reservation confirmation so that he can assess them and indicate to Morocco if he wishes to accept the budget submitted.

The client, after receiving confirmation of the reservation, has a period of 48 business hours to enter the account number of Conoce Marruecos 75% of the total amount of the contracted services. If after this deadline is not made the entry will be understood that the consumer gives up the offer and will proceed to its cancellation.

The rest of the outstanding amount will be paid in the same way as the first payment of the reservation, the consumer being able to choose between entering the remaining 25% 15 days before the provision of services or paying it upon arrival at destination.

In the riad, customers can request a credit card number as a precaution, the amount withheld will be released if there are no expenses that exceed the price paid for the confirmed reservation.

The supplementary services demanded by the client, in case of not being able to be provided, will be reimbursed to the client, prior confirmation of Conoce Marruecos with the riad or establishment that performs the service or organizes the excursion or event.

5. Passports and Visas

Before traveling to Morocco it is essential that the client and the end users of the service verify that they have the necessary documentation in order to travel and carry out the contracted stay, also in case minors and babies travel. The client is committed to its management, although it Conoce Marruecos, to facilitate it, it has information and recommendations on the Website, for purely indicative purposes, where our clients can consult the organizations to which they can go to carry out the necessary procedures.

6. Communication

By using this Website, the user accepts that the communications are electronic (email, whatsapp or notices published on the Website). For contractual purposes, the client undertakes to use the aforementioned means of communication and agrees that all contracts, notifications, information and other communications be made through electronic channels.

6.1 Data communication and errors

The client is responsible for the veracity and accuracy of the personal and logistic data provided to our reservation management service, both their own and third parties, who have their authorization to facilitate them, who have read and accepted these General Conditions and, in Your case, individuals. Conoce Marruecos will not be responsible for the consequences arising from the customer's failure to provide certain, sufficient and accurate data.

If the client provides erroneous information and warns him, before or after the reservation confirmation, he must communicate it via email to Conoce Marruecos as quickly as possible, in order to update the data and not harm the provision of the service. The client will have a maximum period to communicate to Morocco this type of incident up to one week before the service is provided.

6.2 Cancellations

- a. At all times, the consumer and user may cancel the requested or contracted services, having the right to the refund of the amounts that they had paid, but they must indemnify Conoce Marruecos in the amounts indicated below, unless such resolution, in the case of combined trips, take place due to force majeure:
- b. It will pay the management costs, the cancellation fees, if any, and a penalty consisting of 5 percent of the total amount of the trip, if the cancellation occurs more than ten and less than fifteen days before the start date of the trip; 15 percent between days three and ten, and 25 percent within forty-eight hours prior to departure.
 - Because the policy of cancellations in the riad usually requires prior notice one month in advance, Conoce Marruecos can only pay the amount of these reservations when its cancellation is notified with the same deadline that the riad contemplates.
 - Failure to appear at the place of service provision on the date and time indicated, the consumer and user is obliged to pay the total amount of the service, paying, where appropriate, the outstanding amounts. There will be a lack of presentation at the exit if the consumer does not communicate his will not to carry out the trip and does not appear at the time and place provided for the departure.
- c. In the event that the combined trip or activity is subject to special economic conditions of contract, such as special rates, cancellation fees will be established in accordance with the conditions stipulated in the particular conditions.

In cases where Conoce Marruecos, condition the viability of the service or activity to a minimum number of participants and that number is not reached, you will notify the client in writing with a minimum of 10 calendar days on the date of service provision and proceed to the cancellation of the trip, reimbursing all the anticipated amounts.

6.3 Delays

If the client or the end users of the contracted service warn that due to inconvenience of displacement or any other cause they will arrive late on the scheduled time, both to the riad and to the Conoce Marruecos so that the incidence can be managed and this does not frustrate the overnight reservation or the enjoyment of the circuit.

6.4 Modifications

All written or audiovisual information provided on the Website is purely informative and can be modified without prior notice in what Conoce Marruecos necessary. The activities and other services offered will be specified in accordance with their availability, which will be confirmed to the client through the contracting process through email.

In the event that, before leaving the trip, Conoce Marruecos is forced to significantly modify any essential element of the contract must immediately inform the consumer and user, this being able to terminate the contract without penalty or accept a modification of the contract that specifies the variations introduced and its impact on the price.

The consumer and user must communicate the decision adopted by Conoce Marruecos or, where appropriate, within three days of being notified of the proposed modification.

In the event that the consumer and user do not notify their decision in the indicated terms, it will be understood that they opt for the termination of the contract without penalty.

6.5 Reserve transfer

The principal contractor or the beneficiary may freely assign their reservation on the combined trip to a person who meets all the conditions required for it.

The assignment must be communicated in writing to Conoce Marruecos at least 15 calendar days before the date of the provision of the reserved services or activities, unless a shorter period is established in the particular conditions of the contract.

The person who transfers his reservation on the combined trip and the assignee will respond jointly and severally, before Conoce Marruecos or, where appropriate, the organizer that is part of the contract, the payment of the balance of the price, as well as the justified additional expenses that may have caused such assignment.

6.6 Complaints and claims

To send a suggestion of improvement, complaint or claim, you must send a letter by email to our Customer Service Center which, in the last two cases, will open a file and begin the appropriate steps through the email gerencia@conoce-marruecos.com, responding to the client through the same channel in a maximum period of 72 hours.

In case of any breach of the establishment where the accommodation takes place or, of the contracted activities, the client will go to the organization of the same to file the corresponding complaint and will communicate the incident to Conoce Marruecos together with the documentation that has been delivered in the place. Conoce Marruecos will get in touch with the establishment or organizer to support the client and help you with the necessary steps.

7. Agreement Integrity

Integrity of the agreement These conditions, together with the particular conditions, together form the service contract that the client enters into with Conoce Marruecos.

8. Contract Resolution

In the event that the trip or the provision was of inferior quality to that offered, the consumer may choose between accepting the modifications communicated, with the corresponding variation of the price, by Conoce Marruecos or terminating the contract.

If Conoce Marruecos cancels the reservation before the agreed departure date, for any reason that is not attributable to the consumer, he will be entitled, from the moment the termination of the contract occurs, to the reimbursement of all amounts paid, in accordance at the same time, or at the realization of another reserve of equivalent or superior quality provided that Conoce Marruecos availability to propose it.

In both cases the refund will occur before 14 calendar days have elapsed from the date of notification of the termination or cancellation of the contract.

In the event that the trip offered is of inferior quality, Conoce Marruecos or the organizer must reimburse the consumer and user, when appropriate depending on the amounts already paid, the price difference, according to the contract.

9. Prescriptions

In accordance with the provisions of article 164 of Royal Legislative Decree 1/2007, the actions derived from the rights recognized to consumers and users by the same rule prescribe after two years.

10. Responsibility of the parties

Conoce Marruecos operates as an intermediary between the end customers and the organizers of the activities offered through www.conoce-marruecos.com, assuming the functions of reservation management, transfer to the consumer of all information related to the contracted activity or benefit provided by the organizer of the activity and the communication to the latter of any request or request of the end customers in relation to the service or activity offered.

10.1 Responsibility of Conoce Marruecos and the organizers

Corresponds to the organizer of the activities the correct execution of the activity or benefit reserved, assuming Conoce Marruecos, for its part, the responsibility towards the consumer in those cases in which the applicable legislation imposes duties as an intermediary.

In case of changes of address or owner of the establishments, whether they are accommodation or leisure activities reserved that may occur after the communication of the reservation confirmation, the Website is not responsible for them.

10.2 Consumer Responsibility

Before formalizing the reservation, the consumer must warn of those circumstances that may compromise or hinder the execution of the reserved services in the terms that Conoce Marruecos, or that have a greater onerousness. Otherwise, Conoce Marruecos is not responsible for the difficulties or inconveniences that may arise from the relevant information omitted by the client, or the consequences that result from it.

The consumer must abide by the indications provided by Conoce Marruecos and / or, where appropriate, the organizer for the proper performance of the service or service contracted, observe the rules of conduct and respect necessary to not harm the other participants and collaborate to normal travel development. The damages that are caused by not having followed the indications and guidelines indicated above, or avoiding the duty of the consumer to reduce the damage will be borne by the consumer.

10.3 Causes of disclaimer

When any of the circumstances indicated below concur, both the organizer and Conoce Marruecos will be exempt from liability for non-execution or defective execution of the contract. Ante defectos en la ejecución del contrato que sean imputables al consumidor.

- a) That the defects are attributable to a third party outside the provision of the benefits provided for in the contract and are unpredictable or insurmountable, such as flight cancellations.
- b) That the defects respond to reasons of force majeure, that is, those circumstances beyond those who invoke them, abnormal and unpredictable whose consequences could not have been avoided, despite having acted with the required diligence, such as incidents due to adverse weather conditions, etc. .
- c) That the defects are due to an event or circumstance that Conoce Marruecos or, where appropriate, the organizer, despite having put all the necessary diligence, could not have foreseen or avoided.

11. Data Protection

The information or personal data that the client and users provide to Conoce Marruecos during the contracting process, will be treated in accordance with the provisions of the data protection policies (Legal Notice and General Conditions of Use of the Website).

When accessing, browsing and / or using the means of communication inhabited on the Website, see also the notice about our Cookies policy, the user consents to the processing of said information and data stating that all the information provided is true.

Last modified: March 9, 2018