



CREATEUR DE VOYAGES INSOLITES

70 Place Denoyer - 69640 Lacenas  
France



Travel N° : 412

Date : 18/10/2019

Contact : **Stephen MOLLOY**

Web site : [www.objectif-france.us](http://www.objectif-france.us)

Phone : + 33 (0)4 74 65 74 67

Email : [stephen.molloy@objectiffrance.com](mailto:stephen.molloy@objectiffrance.com)

To Ms Juliana Falavinha

Brazil

---

## TRAVEL PROPOSAL

### Exploring the south-west France

12 July 2020 - 24 July 2020

---

- [Your itinerary.](#)
- [Our price](#)
- [Sale Conditions](#)



### Highlights

- Quality guided visits with licenced local guides
- Easy transport - TGV train + Minibus
- Quality hotels; each centrally located

## Your itinerary

**Day 1 - 12 July 2020**

### **TOULOUSE AIRPORT - TOULOUSE**

Arrival at the airport (please ask us if you need any international flight quotes).

The train from PARIS AIRPORT takes 6.5 hours or more. Only a flight (at your charge) is recommended.

Greeting at your arrival and private transfer to your accommodation.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

### **IBIS TOULOUSE CENTRE (9 nights)**

**6 x Twin rooms**

**1 x Single room**

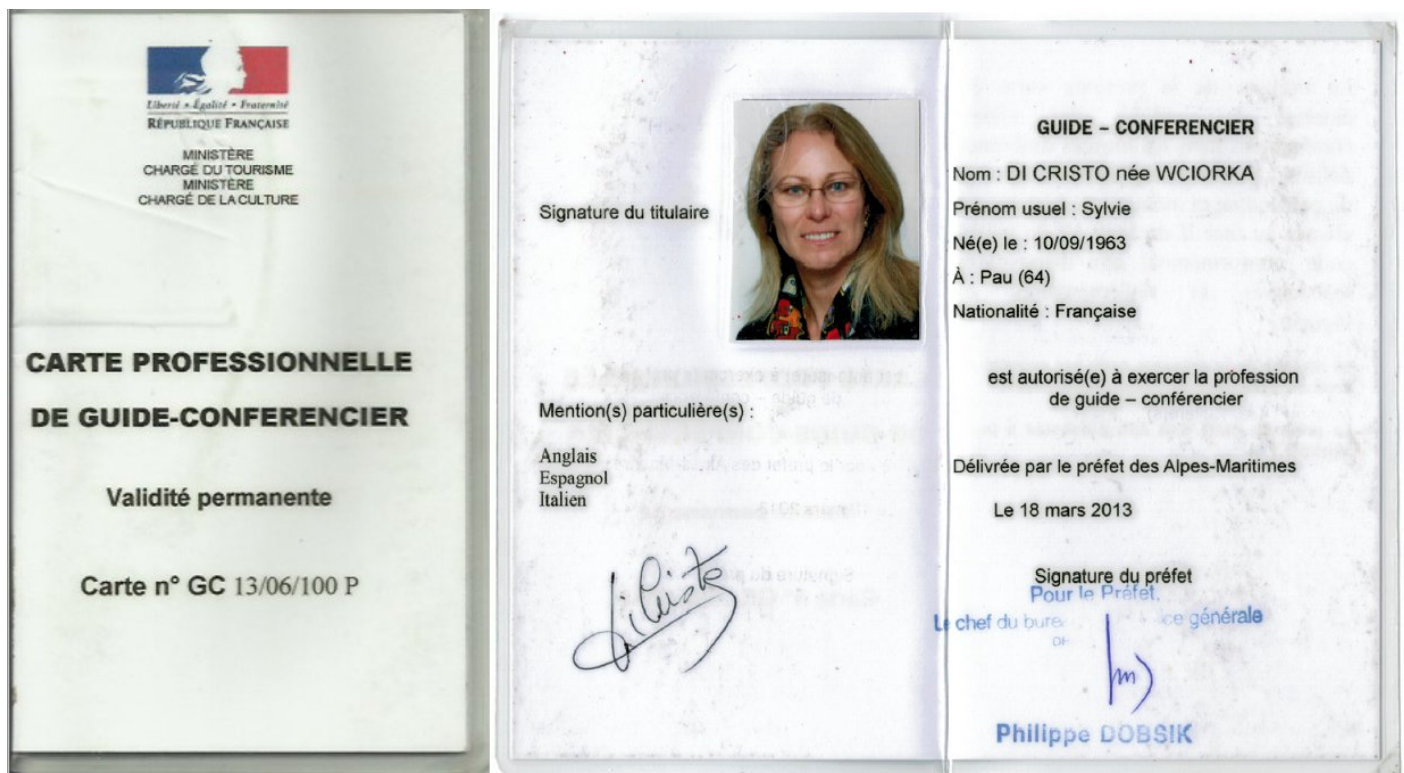
Breakfast Included

**Subject to Availability**

[www.accorhotels.com/fr/hotel-1429-ibis-toulouse-centre/index.shtml](http://www.accorhotels.com/fr/hotel-1429-ibis-toulouse-centre/index.shtml)

### **Your walking tour of Toulouse with a local guide (private 4 hours)**

Your guides will always be english speaking and licenced national guides with a licence similar to:



Ochre rooftops and blushing brick churches earned Toulouse the nickname 'La Ville Rose' (the pink city). Its enchanting Vieux Quartier (Old Quarter) is a dreamy jumble of coral-coloured shopfronts and churches. Beyond the old town, Toulouse sprawls into France's fourth-largest metropolis. It's an animated, hectic place, but Toulouse - nestled between a bend in the Garonne River and the mighty Canal du Midi - is invigorated by its waterways.

Toulouse has one of the largest universities outside Paris: at its core this southwestern French city is home to students

and scientists. French aeronautical history continues to be innovated in the Airbus factory outside town. But Toulouse knows how to have a good time, whether in teeming food markets, salons de thé or the thick of its smouldering jazz, techno and rock scenes. From the tips of dusky pink spires to its loudest bars, time spent in Toulouse truly has a rose-tinted sheen.





**Day 2 - 13 July 2020**

## **TOULOUSE - CORDES SUR CIEL - TOULOUSE**

Meet up with your guide in the lobby of your hotel or entrance to your accommodation.

**Your transportation to Cordes Sur Ciel (and all other transport) and back is in a 22 seater minivan**

**Your walking tour with a top local guide + entry fees (3 hours)**

### **CORDES SUR CIEL**

- If you are visiting the region **north-east of Toulouse** a visit to Cordes is an **absolute must**. No matter which direction you come from, the sudden sight of the **town built high on top of an isolated knoll** will always take your breath away.
- If you visit early or late season you may be lucky enough to see why it was renamed from Cordes to Cordes-sur-Ciel in 1993. **Low cloud and mist often shroud the surrounding valleys** and Cordes appears above the mist and seems to float in the sky, bathed in sunlight.
- What to see in Cordes ?
- **Cordes is a large and amazingly well preserved bastide with dozens of narrow streets to explore**. For the photographer there are photo opportunities at every turn of a corner as gothic archways frame beautiful timber framed buildings. The fascinating architecture of Cordes sur Ciel coupled with its amazing position perched on top of a hill surrounded by the beautiful Midi-Pyrenees countryside makes **Cordes one of the most remarkable medieval towns in France**.



Afternoon at leisure.

**Day 3 - 14 July 2020**

## **TOULOUSE - CARCASSONE - TOULOUSE**

### **Your transportation**

#### **CARCASSONNE**

- Perched on a **rocky hilltop** and **bristling with zigzag battlements, stout walls and spiky turrets**, the **fortified city of Carcassonne** looks like something out of a children's storybook when it's seen from afar.
- A **Unesco World Heritage Site since 1997**, it's most people's idea of the **perfect medieval castle**. La Cité, as the old walled town is now known, attracts over four million visitors every year, peaking in high summer. **Time your visit for late in the day (or better still for spring and autumn)** to truly appreciate the old town's medieval charm.



## Your walking tour with a top local guide + entry fees (3 hours)(private / approx. 2 hours)

### Highlights

- Explore the romantic town of Carcassonne with a private guide
- See the stunning fortress of the old Cité
- Observe the 13th-Century Carcassonne Cathedral
- Tour the Gothic Basilica of St. Nazaire

### Full description

The walled city of Carcassonne in Languedoc is world renowned as a spectacular fortified medieval city. But this rocky spur has been occupied since the 6th-Century BC, first as a Gallic settlement and later as a fortified Roman city. The Visigoths seized the city in the 5th-Century, and were followed by the Saracens, who remained in control for a mere 30 years before the Franks expelled them.

Restored by Viollet-le-Duc in the 19th-Century, the city fortress was consecrated in 1997 as a UNESCO World Heritage Site, while the former military enclosure of the lower town's "La Bastide Saint-Louis" is listed as a conservation area.

Take a 2-hour private walking tour, personalized to your own schedule and rhythm, visiting the sights you would like to visit. Explore medieval architecture and discover the rich culture that has inspired poets and writers, including William Faulkner.

The city is divided into 2 parts; the town and the famous Cité de Carcassonne. Typically we pay more attention to the Cité, but if you would like to visit the town the tour can be customized to suit.

Discover the castle and ramparts at the heart of the medieval city; explore the Cathedral and the Basilica of Saint Nazaire; and visit la porte Narbonnaise, which was the principal entrance to the Cité.

A dream like destination with a romantic ambience, the tour is tailor-made to enchant you.



Evening at leisure. today is the national day **14th July** so fireworks are planned.

**Day 4 - 15 July 2020**

**TOULOUSE - CONQUES EN ROUERGUE - CASTELNAU DE MONTMIRAL - TOULOUSE**

Pick up at your accommodation by your driver and private transfer to the meeting point.

**Your walking tour with a top local guide + entry fees (3 hours)**

You will have two tours today.

## **Day 5 - 16 July 2020**

### **TOULOUSE**

Make your own way to the meeting point for your tour. You will need to take local buses - but these are very easy and not expensive!

#### **Your tickets for Airbus and guided tour**

During this new version of the Airbus Discovery Tour, military and commercial aviation will reveal their secrets !

The J.L. Lagardère site is entirely dedicated to final assembly and flight preparations of the A380. It occupies an area of 50 hectares, including a 10-hectare assembly hall.

The Airbus Discovery tour will reveal all the secrets of the world's only true double-decker, from the design stage through to the commercial service and will enable you to board the emblematic military aircraft of Airbus the A400M to find out all there is to know about military aviation and transport.

Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.



**Day 6 - 17 July 2020**

## **TOULOUSE**

Make your own way to the meeting point for your tour. You will need to take local buses - but these are very easy and not expensive!

### **Your excursion through the Euro Space Museum**

Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

**Day 7 - 18 July 2020**

## **TOULOUSE - SARLAT - ROCAMADOUR - TOULOUSE**

### **Your driver will take you into Dordogne by minicar**

A picturesque tangle of honey-coloured buildings, alleyways and secret squares make up the beautiful town of Sarlat-la-Canéda. Boasting some of the region's best-preserved medieval architecture, it's a popular base for exploring the Vézère Valley, and a favourite location for film directors. It's also firmly on the tourist radar, and you might find it difficult to appreciate the town's charms among the summer throngs, especially on market days.

markets sell a smorgasbord of goose-based products, and Sarlat hosts an annual goose festival, the Fest'Oie (early March), when live birds and market stalls fill the streets, and Sarlat's top chefs prepare an outdoor banquet.



### **Your visit through Lascaux 4 cave will be included**

This is the most incredible cave (with neolithic drawings) in France.

There are certain places in the world you just may remember for your whole life, and Rocamadour is one of them. From the dramatic silhouette of Rocamadour's steeples and pale stone chapels clamped to 150m of vertical cliffside beneath the ramparts of a 14th-century château, to the magically evocative feeling as you explore this ancient pilgrimage site, this spot makes an impression.

A hugely venerated pilgrimage place through the ages, on holy days as many as 30,000 people would stream into the valley to seek favours from the miraculous statue of the Virgin housed within. Henry Plantagenet (1133- 89), King of England and Count of Anjou, was miraculously cured here. Always an important financial and symbolic spot, Rocamadour suffered during the Wars of Religion, when everything was razed. Fortunately, the icon and one bell survived, and they remain today in the rebuilt sanctuaries, which are still an active pilgrimage point.



Day 8 - 19 July 2020

## TOULOUSE - ALBI - GRAULHET - TOULOUSE

### Your transportation

#### ALBI

- The bustling provincial town of Albi has two main claims to fame: **a truly mighty cathedral and a truly marvellous painter**. Looming up from the centre of Vieil Albi (Old Albi) on the south bank of the River Tarn, the **Cathédrale Ste-Cécile is one of France's most monumental Gothic structures and one of the largest brick buildings in the world**.
- Next door is the **fantastic Musée Toulouse-Lautrec**, dedicated to the groundbreaking artist Henri de **Toulouse-Lautrec, who was born here in 1864** and went on to depict the bars and brothels of turn-of-the-century Paris in his own inimitable style. **Vieil Albi is also an attractive muddle of winding streets and half-timbered houses**. It's wonderful for strolling, especially if you live to leaven your cultural enrichment with excellent food and fine wine.



### Your walking tour of Albi with top local guide and entry tickets included (3 hours)

There are two different tours planned today.

Evening at leisure.

**Day 9 - 20 July 2020**  
**TOULOUSE**

Full day at leisure for shopping!



## Day 10 - 21 July 2020

### TOULOUSE- PARIS

Pick up at your accommodation by your driver and private transfer to the train station.

## YOUR TRAINS

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

Direct High speed Train  
Duration approximately :5hours 25minutes  
Class :2nd

Greeting at your arrival and private transfer to your accommodation.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

## Paris ibis Styles Paris Alesia Montparnasse (3 nights)

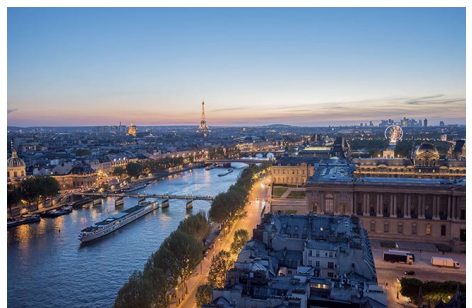
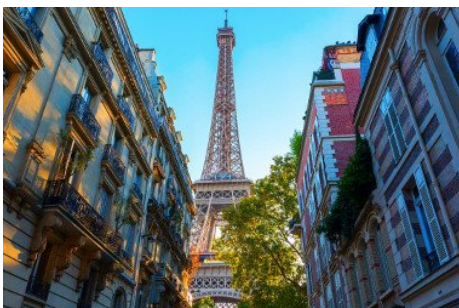
5x Twin rooms  
1 x Triple room  
Breakfast Included

**Subject to Availability**

[www.accorhotels.com/gb/hotel-8078-ibis-styles-paris-alesia-montparnasse/index.shtml](http://www.accorhotels.com/gb/hotel-8078-ibis-styles-paris-alesia-montparnasse/index.shtml)

Evening at leisure.

- Paris needs no introduction. It's **synonymous with food, culture, fashion, and architecture**, rarely disappointing those who visit. Despite being the dream destination for millions of people each year, the French capital still has plenty hidden secrets to offer. Paris' monument-lined boulevards, museums, classical bistros and boutiques are now enhanced by a new wave of multimedia galleries, creative wine bars, design shops and tech start-ups.
- **Iconic Architecture** : The cloud-piercing, wrought-iron Eiffel Tower, broad Arc de Triomphe guarding the glamorous avenue des Champs-Élysées, gargoyled Notre Dame cathedral, lamplit bridges spanning the Seine and art nouveau cafes' wicker-chair-lined terraces are enduring Parisian emblems. Despite initial appearances, however, Paris' cityscape isn't static: there are some stunning modern and contemporary icons, too, from the inside-out, industrial-style Centre Pompidou to the mur végétal (vertical garden) gracing the Musée du Quai Branly, the glass sails of the Fondation Louis Vuitton contemporary-art centre, and the gleaming steel egg-shaped concert venue La Seine Musicale.
- **Glorious Food** : France's reputation for its cuisine (the French word for 'cooking') precedes it, and whether you seek a cosy neighbourhood bistro or a triple-Michelin-starred temple to gastronomy, you'll find that every establishment prides itself on exquisite preparation and presentation of quality produce, invariably served with wine. Enticing patisseries, boulangeries (bakeries), fromageries (cheese shops) and crowded, colourful street markets are perfect for putting together a picnic to take to the city's beautiful parks and gardens. A host of culinary courses – held anywhere from home kitchens to the world's most prestigious cookery schools – offers instruction for all schedules, abilities and budgets.
- **Stylish Shopping** : Parisians are synonymous with style, and fashion shopping is the city's forte. Paris remains at the forefront of international trends, and browsing emerging and established designer boutiques and flagship haute couture houses is a quintessential part of any visit. You'll also find hip concept and homewares shops, and resplendent art nouveau department stores, along with a trove of vintage shops and flea markets, atmospheric bookshops and dark-green bouquiniste stalls stocking secondhand titles lining the riverbanks, adorable children's wear and toy shops, art and antique dealers, venerable establishments selling professional cookware, and, of course, gourmet-food and wine shops galore.
- **Artistic Treasures** : With an illustrious artistic pedigree – Renoir, Rodin, Picasso, Monet, Manet, Dalí and Van Gogh are but a few of the masters who have lived and worked here over the years – Paris is one of the great art repositories of the world, harbouring treasures from antiquity onward. In addition to big hitters like the incomparable Louvre, the Musée d'Orsay's exceptional impressionist collection, and the Centre Pompidou's cache of modern and contemporary art, scores of smaller museums showcase every imaginable genre, a diverse range of venues mount major exhibitions through to offbeat installations, and there's also the city's vibrant street art.





## Day 11 - 22 July 2020

### PARIS

Make your own way to the meeting point for your tour.

#### Private Bus Paris (2 hours)

This is a Paris bus tour is the perfect introduction to the world's most romantic city. Take in panoramic views of all the iconic sights, from the Eiffel Tower to the Arc de Triomphe. Hop off the bus whenever you wish to absorb the culture and live Paris your way. Your buses will have a live, English-speaking guides. Here is a list of sites you will see if you do the whole loop:

- Musée Rodin
- Lido
- Musée de l'Orangerie
- Musée du Luxembourg
- Musée D'Orsay
- Galeries Lafayette
- Hotel des Monnaies
- Musée Guimet
- Ecole Militaire
- Champ de Mars
- Pyramide du Louvre
- Institute de France
- Place Vendôme
- Assemblée Nationale / Palais Bourbon
- Place de la Concorde
- Place de la Madeleine
- Notre Dame
- Palais Royal
- Opéra Garnier
- Musée du Louvre
- Hotel des Invalides
- Petit Palais
- Arc de Triomphe
- Palais du Luxembourg
- Grand Palais
- Palais de Chaillot / Trocadéro
- Tour Eiffel



Make your own way to the meeting point for your tour: my tip take the metro (or ask the driver to drop you at the spot), then walk down afterwards.

#### Back to Medieval Paris with Notre Dame, St Chapelle and Conciergerie (private tour / approx. 3 hours)

This is where Paris all begun, on its historic heart: Île de la Cité. Your expert guide will take you on a journey from Notre Dame Cathedral and the birth of gothic art to the majesty and magnificence of the royal Sainte Chapelle. This experience is a must for those looking to discover the true cradle of Paris.

You'll be transported to the 12th and 13th Centuries, a time when mountains of carved stone and stained glass heaved toward the heavens, making Paris the most wealthy and prestigious city in Europe. There will also be a chance to discover the city's first royal palace – the Conciergerie, which then became a prison during the French Revolution, and the place where Marie Antoinette and thousands of unfortunate others spent their final days.

**What's included:**

Skip the line access at the Sainte-Chapelle & Conciergerie.

Stained glass, gargoyles, gothic details and Marie Antoinette's former prison.

Tales of Royals and Revolutionaries told by a passionate art historian.



Make your own way back to the hotel. Evening at leisure.



## Day 12 - 23 July 2020

### PARIS

Make your own way to the meeting point for your tour: my tip take the metro, then walk down afterwards.

#### Eiffel Tower Summit Ticket (no guide)

Gives you access to the lifts to the 2 first floors + summit. It's a timed entry ticket, but be aware that you can spend some time in line because of security checkings and great number of tourists.

No one could imagine Paris today without it. But Gustave Eiffel only constructed this elegant, 320m-tall signature spire as a temporary exhibit for the 1889 World's Fair. Luckily, the art nouveau tower's popularity assured its survival. Prebook online to avoid painfully long ticket queues.

Lifts ascend to the tower's three floors; change lifts on the 2nd floor for the final ascent to the top. Energetic visitors can climb as far as the 2nd floor via the south pillar's 704 stairs (no prebooking).

#### What's included :

Entrance ticket to the Eiffel Tower.

Access to the summit.



**Day 13 - 24 July 2020**  
**PARIS - AIRPORT**

Pick up at your accommodation by your driver and private transfer to the airport.

International flight. End of our services.

---

**TRAVEL PROPOSAL**  
**Exploring the south-west France**  
**12 July 2020 - 24 July 2020**

---

**Our price :**

**Total Price : 22790 €**

Price in EUR 1753€ per person (based on 13 pax)

**This price includes**

- Each night of accommodation as mentioned in the itinerary above.
- Breakfast as mentioned above.
- Transfers with private driver as mentioned above.
- Train in second class as mentioned above.
- Activities and excursions and entry fees as mentioned above.
- A detailed road book with our suggestions for visits, all addresses, maps, and vouchers for all accommodation and activities.
- Telephone assistance in case of emergency.

**This price does not includes**

- International flights.
- City tax in the accommodation (2019 rates between 0.5€ and 1.5€ per person per night)
- All that is not mentioned in the section, 'This price includes'.

**Validity**

Subject to availability.

## How to book your trip

### So how do you confirm your booking ?

Contact your travel designer by phone or email, and they will send you a booking form. Your travel designer will also send you an email with a secure payment link. This will allow you to safely pay the 30% deposit and the balance by credit card. If you choose to pay via American Express credit card we will be obliged to add 3% to the final amount. Please inform us if you choose to use American Express for your deposit or final payment.

The accommodation options and activities mentioned in the itinerary above are available at the creation of this quotation; the final accommodation and activity options depend on the availability at the moment of payment of the deposit. If an option is unavailable, we will reserve equivalent quality. The earlier that you reserve the tour, the more likelihood that all preferred choices mentioned above will be available.

Spelling of the travelers' full name must be identical to the one on your passport (we accept no responsibility in case of mistake).

### After you accept this proposal, we will imperatively need:

Copies of the first page of the passport for all the travelers. Cellphone number that you will use while you are travelling (essential to communicate it to some of the service providers for your trip).

### Cancellation Fees?

Objectif France must be informed as soon as possible by email confirming your cancellation. The date of this email is used to calculate any cancellation fees.

More than 30 days before the arrival date. The deposit will be retained, as this corresponds to the payments already made for certain services (non-reimbursable hotels for example).

Less than 30 days before the arrival date: 100 % of total will be retained.

In case of any changes in the number of visitors in your party, the tariff will be revised and adapted to the modified number of people. We advise you to purchase cancellation insurance with your insurance company.

### Responsibility

Objectif France strives to satisfy its clients and does the utmost to ensure that each tour runs as smoothly as possible. Despite all the care that Objectif France takes to ensure a smooth and pleasant journey in France, we are not protected from unforeseen circumstances, be they to do with the weather or something else unplanned. If however you do encounter a problem during your trip (for example with your rental car company, your guide, your accommodation or any other related problem), we ask you to call us immediately on 00 33 9 66 96 13 19 or on 00 33 6 76 97 83 44. Do not hesitate to leave a message and we will contact you to try and resolve the problem. All problems should be solved whilst on the trip. Any reclamation made after returning from your tour is more difficult to resolve.

### Insurance

Travel Insurance is compulsory on all our trips and is a condition of booking with us. When selecting a travel insurance policy we require that at a minimum you are covered for medical expenses, including emergency repatriation. We strongly recommend that the policy also covers personal liability, cancellation, curtailment and loss of luggage and personal effects.

We also recommend you take out cancellation insurance. This may cover cancellation penalties in certain circumstances if you have to cancel your trip unexpectedly due to illness, injury or unforeseen circumstances. Unfortunately cancellation insurance will not cover you if you change your mind !

### Formalities

The first thing to do when preparing a trip is to make sure you have a passport. It must still be valid at least six months after the scheduled end date of your trip.

Also check that you have enough blank pages for the eventual visa (s).

If you do not have a passport yet, you must apply for one. If yours is not valid long enough or is already almost full, you must renew it. Depending on the country visited and your country of origin, either ...

- You will not need a visa and a simple stamp will be issued on your passport when you enter the country (airport, land, river or sea border checkpoints)
- You can get a visa upon arrival in the country (most of the time you will have to pay).
- You will need to obtain a visa before your departure (most of the time you will have to pay) either from the authorities of the country concerned (embassy or consulate) or directly online on a dedicated official website. Beware of fake commercial sites that charge for these visas at a far higher rate than the official sites!

If you have any doubt speak with your Travel Designer.



# Sale Conditions :

## SPECIAL TERMS OF SALES

### 1. Registration and payment

All registrations should be accompanied by the payment of a deposit representing from 10% to 40% of the total trip amount. Receipt of the deposit will enable us, among other things, to validate the reservations of certain services (accommodation, transports, ...) that require immediate payment. As soon as the file is confirmed, the client will also be requested to provide information concerning the participant(s) (family name, first name, birth date, passport number) in order to guarantee the reservations. The remaining trip balance must be paid 30 days prior to the actual start of the trip.

### 2. Payment methods

You can make your payments to Objectif France via credit card, bank transfer or other methods indicated in the section "Your account" on our website.

### 3. Cancellation fees

Objectif France must be informed as soon as possible by email confirming your cancellation. The date of this email is used to calculate any cancellation fees.

- More than 30 days before the arrival date. The deposit will be retained (35% of the total record), as this corresponds to the payments already made for certain services (non-reimbursable hotels for example).
- From 15 to 30 days before arrival: 50% of total record will be retained.
- Less than 15 days before the arrival date: 100 % of total record will be retained.

In the event that the client changes the number of participants, prices shall be revised and adapted to the new number of participants.

We recommend subscribing to a cancellation contract with your insurer in your country or via your Bank Card.

### 4. Claims

Any claim concerning a tour (disagreement, portion of the tour not completed, etc.) should be filed by the client with Objectif France. Any dispute that may arise shall be settled by mutual consent. In the event of total disagreement, as Objectif France is a company incorporated in France, the French Court shall be the competent authority. It should be noted that French legislation, as far as tourists are concerned, is among the most efficient and protective in the world for tourists, whether they are of French, European or non-European nationality.

For travellers, it is a guarantee of your rights and legal proceedings in the event of any problems with the Objectif France services.

### 5. Insurance

Upon accepting to travel with Objectif France, it is mandatory for you to personally subscribe to a repatriation assistance insurance policy.

Most payment cards (bank cards, for example) give entitlement to one or two types of insurance; travel insurance and a medical assistance/repatriation agreement. In the event that you paid for your plane ticket with your Visa card, you are normally insured de facto – you can contact your bank for more information on this matter.

### 6. Liability

Passports, vaccinations: Objectif France shall not replace each participant's individual liability. Throughout the trip, participants must follow any and all rules and formalities related to health, customs and police. Each participant is personally responsible for obtaining all the documents required by the authorities of the countries to be visited. Objectif France shall not be held responsible for any delay with documents or a participant's incapacity to present valid documents. All fees incurred shall be at the client's expense. Any trip interrupted or cut short by the participant and for whatever cause shall not give rise to any reimbursement whatsoever. Contact the closest French Embassy or Consular's Office for information about customs formalities in effect in Europe and in France.

### 7. Luggage

Your luggage remains your own, individual responsibility on a permanent basis.

### 8. Air transportation & Climate

If your trip is changed due to air traffic disruption or inclement weather, we shall not be held responsible. The resulting costs shall be at your expense. Activities cancelled due to inclement weather shall not be reimbursed; an alternative will be offered insofar as possible.

### 9. Force majeure

If external events were to disrupt the normal operation of the country (ex: social unrest, strikes, etc.), Objectif France reserves the right to cancel a trip or to modify its content. In case of cancellation, the deposit corresponding to the prepayment of the services already booked shall be withheld. In case of a change in itinerary, a new quote shall be made.

## **10. Prices and Taxes**

All our prices are in Euros and tax inclusive, meaning our prices include VAT (value added tax of 20 %), which is mandatory in France.

Acceptance of a tour or a package entails acceptance of our General Terms of Sale.

## **GENERAL TERMS OF SALES**

The current terms and conditions are applicable in relation to the organisation of the sale of trips, stays and/or packages, in compliance with articles R211-3 to R211-11 of the French Code of Tourism, of which the complete reproduction is set out below :

### **Article R.211-3**

Subject to exclusions provided for in the third and fourth paragraphs of Article L. 211-7, any services of offer and sale of trips or holidays give rise to the handing over of appropriate documents that meet regulations defined in this section. In the case of air transport ticket sales or regular line transport tickets that are not accompanied with services linked to this transport, the vendor issues one or several tickets to the purchaser for the entire trip, issued by the transporter or issued under the transporter's liability. In the case of transport by request, the name and address of the transporter, on whose behalf the tickets are issued, must be detailed. Separate invoicing of different elements of the same tourist package does not lead to the vendor being exempt from obligations arising from the statutory provisions of this section.

### **Article R.211-3-1**

Exchange of pre-contractual information or the availability of contractual conditions is carried out in writing. This may take place by electronic means under conditions of validity and performance as provided for in Articles 1369-1 to 1369-11 of the Civil Code. The vendor's name or corporate name and address are mentioned as well as the registration number as provided in Article L. 141-3 or, if applicable, the name, address and registration details of the federation or union mentioned in the second paragraph of Article R. 211-2.

### **Article R.211-4**

Prior to entering into a contract, the vendor must provide the consumer with information on the prices, dates and other constituent elements of the services supplied during a trip or holiday, such as:

- 1° the destination, means, features and category of transport used;
- 2° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 3° catering services offered;
- 4° description of the itinerary if the service purchased is a tour;
- 5° administrative and health formalities to be completed, and the deadlines within which they should be completed, by nationals or citizens of other member countries in the European Union or another State that is part of the agreement on the European economic space, especially in cases where borders are crossed;
- 6° visits, excursions and other services included in the fixed price or possibly available at further cost;
- 7° the minimum and maximum number of participants enabling the trip or holiday to take place and, if the trip or holiday is subject to a minimum number of participants, the deadline upon which the consumer should be informed of the cancellation of the trip or holiday; this date may be set at no less than twenty-one days before the due departure date;
- 8° the amount or percentage of price to be paid as a down payment upon entering the contract and the schedule established for the payment of the balance due;
- 9° the terms upon which prices may be revised, as provided for in the contract pursuant to Article R. 211-8;
- 10° contractual cancellation terms and conditions
- 11° cancellation terms and conditions set out in Articles R.211-9, R.211-10 et R. 211-11;
- 12° information concerning the optional taking out of an insurance policy covering the consequences of certain specific risks, particularly repatriation costs in case of accident or illness;
- 13° when the contract includes air transport services, information for each leg of the flight, as provided for in Articles R. 211-15 to R. 211-18.

### **Article R.211-5**

Prior information given to the consumer binds the vendor, unless in this information the vendor expressly reserves the right to modify certain elements. The vendor should, in this case, clearly indicate how this modification may intervene and what elements may be affected.

In any case, modifications made to prior information should be communicated to the consumer before the contract is entered into.

### **Article R.211-6**

The contract entered into between the vendor and the purchaser must be written, drawn up in two examples, one of which is handed to the purchaser, and signed by both parties. When the contract is entered into electronically, Articles 1369-1 to 1369-11 of the Civil Code are applied. The contract must include the following clauses:

- 1° the name and address of the vendor, its managing director and insurance company as well as the name and address of the organiser;
- 2° the destination or destinations of the trip and, in the case of split holidays, the different periods and dates;
- 3° the means, features and categories of transport used, the dates and points of departure and return;
- 4° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 5° catering services offered;
- 6° description of the itinerary if the service purchased is a tour;
- 7° visits, excursions and other services included in the total price of the trip or holiday;
- 8° the total price of services invoiced and the indication of any possible revision of this invoice on the strength of provisions in Article R. 211-8;
- 9° the indication, if necessary, of charges or taxes relating to certain services, such as landing, disembarking or boarding taxes in airports and ports, visitor's occupancy tax when this has not been included in the price of the service or services supplied
- 10° the schedule and methods of payment of the price; the last instalment made by the purchaser may not be less than 30% of the price of the trip or holiday and must be made at the time the documents enabling the trip or holiday to be undertaken are handed over to the purchaser;
- 11° particular terms and conditions requested by the purchaser and accepted by the vendor;
- 12° the method according to which the purchaser may make a claim against the vendor for the nonperformance or incorrect performance of the contract; such a claim being sent as soon as possible by any means enabling a proof of delivery to the purchaser be obtained, and, if necessary, notified in writing to the organiser of the trip and service provider concerned;
- 13° the deadline when the purchaser is notified if the trip or holiday is cancelled by the vendor in cases when the trip or holiday is reliant upon a minimum number of participants, in compliance with provisions in paragraph 7 of Article R. 211-4;
- 14° contractual cancellation terms and conditions
- 15° cancellation conditions set out in Articles R. 211-9, R. 211-10 and R. 211-11 ;
- 16° details concerning the risks covered and the amount of guarantees in the insurance policy covering the consequences of the vendor's professional public liability;
- 17° information concerning the insurance contract covering the consequences of certain cases of cancellation taken out by the purchaser (policy number and name of the insurer), and information concerning the assistance contract covering certain particular risks, and particularly repatriation costs in case of accident or illness; in this case, the vendor must give the purchaser a document at least detailing the risks covered and risks excluded;
- 18° the deadline on which the purchaser must inform the vendor of any transfer of contract;
- 19° the undertaking to supply the purchaser, at least ten days before the anticipated date of departure, with the following information:
  - a) the name, address and telephone number of the vendor's local representative, or, failing this, the names, addresses and telephone numbers of local organisations likely to help the consumer should any difficulties arise, or, failing this, an emergency telephone number in order to contact the vendor;
  - b) for trips and holidays abroad for minors , a telephone number and address providing direct contact with the child or the person in charge on the site of his/her holiday;
- 20° the cancellation clause and reimbursement without penalties of the sums paid by the purchaser should the obligation of information set out in paragraph 13 of Article R. 211-4 not be met;
- 21° the undertaking to supply the purchaser with the departure and arrival times in due course before the start of the trip or holiday.

#### **Article R.211-7**

The purchaser may transfer his/her contract to a transferee who meets the same conditions as him/her to go on the trip or holiday, as long as this contract does not produce any effect. Unless more favourably stipulated to the transferor, the latter should inform the vendor of his/her decision by any means that enables a proof of delivery to be obtained at least seven days before the start of the voyage. When the service sold is a cruise, this deadline is fifteen days. This transfer is not subject, in any case whatsoever, to prior authorization from the vendor.

#### **Article R.211-8**

When the contract includes an express possibility of price revision, within limits set out in Article L. 211-12, it should mention the precise method of calculation, for both increases and decreases, in price variation and particularly for the amount of transport charges and related taxes, the currency or currencies that may have an implication on the price of the trip or holiday, the part of the price to which the variation is applied, the rate of the currency or currencies applied as a reference when establishing the price detailed in the contract

#### **Article R.211-9**

When, before the purchaser's departure, the vendor is obliged to modify one of the elements that is essential to the contract, such as a significant price increase, and when the vendor disregards the obligation of providing information mentioned in paragraph 13 of Article R. 211- 4, the purchaser may, without prejudice to any recourse for compensation for any possible damages suffered, and after having been informed by the vendor by any means that enables proof of delivery

to be obtained:

- either terminate his/her contract and obtain without penalty the immediate reimbursement of amounts paid;
- or accept the modification or the substitute trip proposed by the vendor; a rider to the contract detailing the appropriate modifications is then signed by the parties; any reduction in price is deducted from the amount that may still be due by the purchaser, and, if the payment already made exceeds the price of the modified service, the excess shall be restored to the purchaser before departure.

#### **Article R.211-10**

In the case provided for in Article L. 211-14, when, before the purchaser's departure, the vendor cancels the trip or holiday, the latter should inform the purchaser by any means that enables proof of delivery to be obtained; the purchaser, without prejudice to any recourse for compensation for any possible damages suffered, obtains immediate reimbursement, without penalty, of sums paid from the vendor; in this case, the purchaser receives an allowance that is at least equal to the penalty they he would have had to pay if the cancellation had been made by him/her on that date. Provisions of this article do not, in any case whatsoever, obstruct the conclusion of any amicable agreement for a substitution trip or holiday proposed by the vendor and accepted by the purchaser.

#### **Article R.211-11**

When, after the departure of the purchaser, the vendor is unable to supply a predominant part of the services provided for in the contract that represent a sizeable percentage of the price paid by the purchaser, the vendor must immediately make the following arrangements without prejudice to any recourse for compensation for any possible damages suffered:

- either offer services to replace the anticipated services by possibly bearing any price supplement and, if the services accepted by the purchaser are of an inferior quality, the vendor should reimburse the difference in price to the purchaser, upon his/her return;

- or, if no replacement services are proposed or if these are refused by the purchaser for valid reasons, to supply the purchaser at no extra cost, transport tickets in order to ensure his/her return, in conditions that may be deemed to be equivalent, to the point of departure or to another place accepted by both parties.

The provisions of this article are applicable should the obligation set out in paragraph 13 of Article R. 211-4 not be met