



CREATEUR DE VOYAGES INSOLITES

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France



Travel N° : 568

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To Ms Karin EVERT

Australia

TRAVEL PROPOSAL

Pamela and Peter McDougall exploring France in Spring 2020 - From Bordeaux through the Dordogne, Toulouse, Gard and Provence

22 May 2020 - 19 June 2020

- [Your itinerary.](#)
- [Our price](#)
- [Sale Conditions](#)



Highlights

- Easy logistics - direct trains, drivers and easy to find meeting places
- Centrally located quality lodgings - check their websites
- Guided experiences we know and trust

Your itinerary

Day 1 - 22 May 2020 PARIS - BORDEAUX

Pick up at your accommodation by your driver and private transfer to the train station.

YOUR TRAIN PARIS TO BORDEAUX

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

Direct High Speed Train

Duration approximately : 2h 04mins

Class : 2nd

Greeting at your arrival and private transfer to your accommodation.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

Accommodation (3 nights)

Hotel Majestic

Double Room

breakfast included

reserved for you just in case

<https://www.hotel-majestic.com/en/hotel-majestic-four-star-hotel-commercial-and-historical-city-center-of-bordeaux-air-conditioned-bedrooms-pet-friendly-hotel-private-garage/>

Afternoon at leisure.

BORDEAUX

- **2000 years of history and not a wrinkle!** Bordeaux, **world wine capital**, shines in its setting of the XVIII th century, listed as World Heritage by UNESCO. And for good reason: it is the town with the most protected buildings in France (363), just behind Paris!
- Its historic center focuses indeed **an exceptional architectural heritage: the Grand Theatre, the Place de la Bourse and the entire facade of the quays**, the Chartrons district, the birthplace of the wine trade in Bordeaux.
- For the fashionistas among you, the **Sainte-Catherine (Europe's longest shopping street with its 1.5 km)** and Holder Dijeaux will be your kingdom. Luxury boutiques (Cartier, Louis Vuitton, Hermes ...) await you in the "Golden Triangle", bounded by the course of the Quartermaster, the course Georges Clemenceau and alleys of Tourny.
- Fancy seeing Bordeaux from another angle, from along the Garonne maybe? Then **embark on a cruise of 2 hours, maybe a lunch or dinner cruise**. Or why not an early evening wine tasting cruise? This is ideal for **admiring the facades of the UNESCO area "Port of the Moon" at sunset, with a glass of Bordeaux bien sûr...** See also: the basilicas UNESCO Saint-Seurin and Saint-Michel, the Grosse Cloche , the Cailhau door , the remains of the Palais Gallien (Gallo-Roman amphitheater), the botanical garden of the Bastide and the 'City of Wine' which ash opened its doors in June 2016.



We will send you a Road Book by PDF before your arrival. Inside you will find numerous ideas for visits and activities to optimize your trip.

We can also organize and propose extra guided visits. Do not hesitate to ask us for suggestions.

Day 2 - 23 May 2020

BORDEAUX

Day at leisure to explore the region at your own pace.

Day 3 - 24 May 2020

BORDEAUX

Make your own way to the meeting point for your tour.

At the Capucins' Market

2 hours long, small group and tastings included

At the Marché des Capucins, known as "les Capus" to the locals, we feast our eyes on fresh local fruits and vegetables, meats, fish, cheeses, breads and pastries. Your English-speaking guide helps you to navigate between the stalls and vendors, rubbing elbows with local chefs who are doing their morning shopping ! In addition to superb quality food, this market is full of interesting characters, from vendors with big moustaches and earth-weathered hands, to authentic ol' blokes in berets! Our Farmer's Market Tour is a treat for the senses and a true French experience.



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Rest of the day at leisure.

Day 4 - 25 May 2020
BORDEAUX - BERGERAC

Free transfer to the train station (we can also organize your private transfer, do not hesitate to ask us).

YOUR TRAIN TO BERGERAC

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

Direct regional Train

Duration approximately : 1 hour 10mins

Class : 2nd

Free transfer to the train station (we can also organize your private transfer, do not hesitate to ask us).

From Day 5 to Day 9 - 26 May 2020 - 30 May 2020
OWN ARRANGEMENTS UNTIL 31 MAY

Day 10 - 31 May 2020

BERGERAC - SARLAT

Make your own way to the train station (we can also organize your private transfer, do not hesitate to ask us).

YOUR TRAIN TO SARLAT

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

Direct local Train

Duration approximately: 1 hour

Class: 2nd

Make your own way from the train station (we can also organize your private transfer, do not hesitate to ask us).

Accommodation (2 nights)

Hotel Montaigne

Double Room

breakfast included

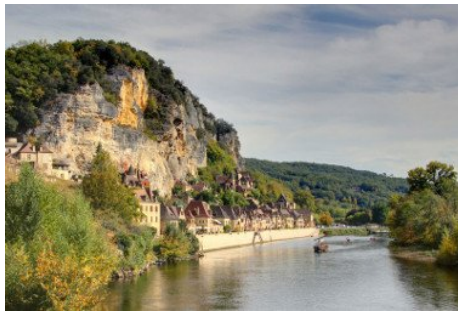
reserved for you just in case

<http://www.hotelmontaigne.fr/en/>

Afternoon at leisure.

SARLAT LA CANEDAT

- A picturesque tangle of **honey-coloured buildings, alleyways and secret squares** make up the beautiful town of Sarlat-la-Canéda. Boasting **some of the region's best-preserved medieval architecture**, it's a popular base for exploring the Vézère Valley, and a favourite location for film directors. It's also firmly on the tourist radar, and you might find it difficult to appreciate the town's charms among the summer throngs, especially on market days. Markets sell a smorgasbord of goose-based products, and Sarlat hosts an annual goose festival, the Fest'Oie (early March), when live birds and market stalls fill the streets, and Sarlat's top chefs prepare an outdoor banquet.



Day 11 - 1 June 2020
SARLAT

Day at leisure to explore the region at your own pace.

Day 12 - 2 June 2020

SARLAT - ROCAMADOUR

Pick up at your accommodation by your driver and private transfer to your destination

Drop off your luggage at your accommodation.

Accommodation (2 nights)

Hotel Logis Hôtel Le Belvédère
Double Room

breakfast included

reserved for you just in case

<https://www.logishotels.com/en/hotel/logis-hotel-le-belvedere-1823>

Rest of the day at leisure.

There are certain places in the world you just may remember for your whole life, and Rocamadour is one of them. From the dramatic silhouette of Rocamadour's steeples and pale stone chapels clamped to 150m of vertical cliffside beneath the ramparts of a 14th-century château, to the magically evocative feeling as you explore this ancient pilgrimage site, this spot makes an impression.

A hugely venerated pilgrimage place through the ages, on holy days as many as 30,000 people would stream into the valley to seek favours from the miraculous statue of the Virgin housed within. Henry Plantagenet (1133-89), King of England and Count of Anjou, was miraculously cured here. Always an important financial and symbolic spot, Rocamadour suffered during the Wars of Religion, when everything was razed. Fortunately, the icon and one bell survived, and they remain today in the rebuilt sanctuaries, which are still an active pilgrimage point.



Day 13 - 3 June 2020
ROCAMADOUR

Day at leisure to explore the region at your own pace.

Day 14 - 4 June 2020

ROCAMADOUR - TOULOUSE

Pick up at your accommodation by your driver and private transfer to your destination

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

Accommodation (2 nights)

Appart'hôtel Two-Bedroom Apartment with wonderful view
Double Room

breakfast included

reserved for you just in case



Rest of the day at leisure.

Ochre rooftops and blushing brick churches earned Toulouse the nickname 'La Ville Rose' (the pink city). Its enchanting Vieux Quartier (Old Quarter) is a dreamy jumble of coral-coloured shopfronts and churches. Beyond the old town, Toulouse sprawls into France's fourth-largest metropolis. It's an animated, hectic place, but Toulouse - nestled between a bend in the Garonne River and the mighty Canal du Midi - is invigorated by its waterways.

Toulouse has one of the largest universities outside Paris: at its core this southwestern French city is home to students and scientists. French aeronautical history continues to be innovated in the Airbus factory outside town. But Toulouse knows how to have a good time, whether in teeming food markets, salons de thé or the thick of its smouldering jazz, techno and rock scenes. From the tips of dusky pink spires to its loudest bars, time spent in Toulouse truly has a rose-tinted sheen.



Day 15 - 5 June 2020

TOULOUSE

Your excursion

'Key Sights' of Toulouse Walk (2 hours short walk)

The walk encompasses the history and stories about the most famous of Toulouse's landmarks. During the walk we will pause, wonder & enjoy: the immense Place Capitôle & Toulouse's stunning town hall; Basilique St-Semin – a key stop on the pilgrim route to Santiago de Compostela; a stroll along the scenic Garonne; private town houses built during Toulouse's "Golden Age"; and some good local stories and inside knowledge without which any walk would not be complete! Ideal as a first initiation to Toulouse. The walk takes approximately 2 hours, is just over 3 km & light refreshments are provided at half-time.



Day 16 - 6 June 2020
TOULOUSE

Day at leisure to explore the region at your own pace.

Day 17 - 7 June 2020
TOULOUSE - BEZIERS

Free transfer to the train station (we can also organize your private transfer, do not hesitate to ask us).

YOUR TRAIN TO BEZIERS

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

Direct Train (TGV or Regional)

Duration approximately : 1h 15minutes

Class : 2nd

Make your own way to the meeting point for your tour.

From Day 18 to Day 22 - 8 June 2020 - 12 June 2020
CRUISE

Day 23 - 13 June 2020

BEZIERS - UZES

Greeting at your arrival and private transfer to your accommodation in Uzès. This is a long distance transfer.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

Accommodation (3 nights)

Hotel Entraigues
Double Room

breakfast included

reserved for you just in case

www.hotel-entraigues.com/en

Evening at leisure.

Storybook-pretty Uzès is renowned for its Renaissance architecture, a reminder of the days when it was an important trading centre - especially for silk, linen and liquorice. But it also has strong Roman links: water was delivered here via the Pont du Gard aqueduct en route to Nîmes, 25km to the southwest.

Highlights here include the ducal palace, the cathedral, elegant mansions and the arcaded central square, place aux Herbes, which hosts a lively farmers market every Wednesday and Saturday. For foodies, Uzès' biggest appeal is its cache of sublime places to dine. The narrow streets of the old town are most noteworthy for the fine 17th century houses, many with ornate iron balustrades, dating from when it was a wealthy textile centre, and for the narrow streets of medieval houses. On your way into the centre you can also see two particularly important townhouses: the 16th century Hôtel Dampmartin (on Place Dampmartin), which includes a tower with a staircase; and the Hôtel de Joubert (on Rue de la Republique) with its beautiful renaissance style doorway and windows. The centre of Uzès is around Place aux Herbes, a pretty square surrounded by attractive stone houses and arcades and with a large stone fountain: the stonework of the arcades with its imposing arches is very impressive. The Place aux Herbes is also the centre for the markets held in the town on Wednesday morning and Saturday all day, and has several cafes so it is a good place to take your morning coffee!



Day 24 - 14 June 2020
UZES - PONT DU GARD - UZES

Pick up by your guide and his or her vehicle at your accommodation.

Provençal stroll with a 2CV, from the Pont du Gard to Nîmes (private tour)

Full-day trip in a charming and vintage 2 CV from the spring in Uzès to the famous Pont du Gard and the castellum of Nîmes, with several stops along the Roman aqueduct and complete explanations. Highly frequented by military men, merchants and pilgrims during Antiquity and until the Middle-Age; you will discover the foundations of our civilization through the landscapes, the remains, Ugernum, Nemausus to Ambrussum. A full-day trip along the Via Domitia, through the city of Nîmes to Ambrussum. In Nîmes, you will discover the fountain's gardens, the Maison Carrée and the amphitheater.



After the tour, the guide brings you back to the meeting point or to your hotel.

Day 25 - 15 June 2020
UZES

Day at leisure to explore the region at your own pace.

Day 26 - 16 June 2020

UZES - AVIGNON

Pick up at your accommodation by your driver and private transfer to your destination.

Drop off your luggage at your accommodation.

Check in to your accommodation in the afternoon according time (rooms are usually available from 03:00PM).

Accommodation (3 nights)

Hôtel Cloître Saint Louis Avignon
Double Room

breakfast included

reserved for you just in case

<https://www.hotel-cloitre-saintlouis-avignon.fr/en/>

Rest of the day at leisure.

AVIGNON

- Avignon invites you for a **stay beyond all imagination**. The historic city centre, **the Popes' Palace, all the episcopal buildings and the Saint Bénézet Bridge are listed as world heritage sites by UNESCO**. The historic centre radiates from the Place de l'Horloge. Here, you find the City Hall built between 1845 and 1851 over a former cardinal's palace of which it has kept the old fortified tower, transformed into a belfry in the 15th century with clock and Jacquemart. Next to it, the municipal theatre, also from the 19th century, houses the Avignon opera and, all the way at the top, the delightful Belle Époque style carousel still turns.
- Originally the forum of Avenio, the city's name under the Romans in the 1st century BC, **the Place de l'Horloge is still the "centre" of Avignon**. A meeting place, bordered by cafés and restaurants, the square is always bustling. Just like the **Place du Palais higher up, a vast esplanade where you could spend the day just watching all the street performers in summer**.
- And as its name implies, here stands the **formidable Popes' Palace**, emblem of the city and **awe-inspiring monument to the importance of Avignon in the Christian world of the Middle Ages**. Built in the 1300s, mainly by two popes - the austere Benedict XII and his successor, the much less ascetic Clement VI, - the palace would become the biggest gothic edifice in all of Europe. A tour of the palace, which includes the popes' private apartments with their fabulous frescoes, is one one of the musts of Avignon.



Day 27 - 17 June 2020

AVIGNON

Make your own way to the meeting point for your tour.

Taste of Avignon (small group tour of 8 people max. / approx. 3.5 hours)

Taste of Avignon is a unique itinerary through the alleys of Avignon that gives you the opportunity to meet local artisans and taste regional products. Our tour is designed for small groups (max 8) so personal attention and great fun are guaranteed.

The 3.5 hour tour will stimulate your taste buds as you walk through picturesque parts of the town and learn about culinary traditions and local history.

On this foodie tour you will be taken to where the locals go for their shopping, from the oldest bakery in town to the best artisan chocolate maker.

At the end of the tour, we will wash everything down with a tasting of a Châteauneuf du Pape, the region's most prestigious wine.

The tour includes 10 tastings, olive oil and a wine tasting.

Don't forget your appetite.



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Day 28 - 18 June 2020

AVIGNON - CHATEAUNEUF DU PAPE - GIGONDAS - AVIGNON

Make your own way to the meeting point for your tour.

Your excursion to Chateauneuf du Pape (small group / half day)

Gigondas and Chateauneuf du Pape (small group / 4.5 hours)

Start your afternoon wine-tasting tour with the village of Gigondas. Located at the foot of the Dentelles de Montmirail hill range, the vineyard covers an area of 12 km² : the wines produced belong to the Crus of the southern Côtes du Rhône. The Grenache noir expresses its full flavour in glimmering red wines with pronounced tannins, a robust body, and a solid propensity for ageing

Continuation to the following destination, the famous vineyard of Châteauneuf-du-Pape. The ruins of the Pope's formal summer residence dominate the typical medieval village.

The 13 varieties of grapes combined with the various soils create a large palette of complex red wines and elegant white wines. Enjoy a wine-tasting in one of the numerous cellars of the village before going back to Avignon.



Make your own way back after the guided tour to your accommodation or to wherever you want to spend the rest of the day.

Day 29 - 19 June 2020

AVIGNON - CDG

Morning at leisure.

Pick up at your accommodation by your driver and private transfer to the train station.

YOUR TRAIN AVIGNON TGV TO CDG

Subject to availability and/or at the same rate at the moment of validation of your trip and your registration.

Direct High speed Train
Duration approximately: 3hours
Class : 2nd

International flight. End of our services.

Home, sweet home!



ROADBOOK AND SUPPORT SERVICE

What is a Roadbook?

A Roadbook is a document that includes all the important and useful information about the trip so that you will not face any difficulty during your travel in France.

All our stays and tours include a Roadbook in which you will find:

A detailed day by day itinerary with steps, distances, durations and directions between two places to visit GPS coordinates for the principal points of reference

A selection of visits is advised chosen according to their historical, cultural or contemporary interest. There are suggestions to help you to organize your day by day itinerary.

Some addresses for restaurants that we can recommend: local specialties, Michelin Stared Restaurants, exceptional places

Some addresses for good local specialties shops

We send you the Roadbook in Pdf format after having received the balance payment, a few days before your arrival in France.

Please note that we will send you the roadbook and its corresponding vouchers 8 days before your departure date.

These documents are sent by email (PDF).

Support service

Objectif France is available to help you during your holiday, in English

During the opening office hours between 9:00 AM and 7:00 PM (from Monday to Friday)

Outside office hours and for any emergencies, please contact the mobile number that you will find in the road book

TRAVEL PROPOSAL

Pamela and Peter McDougall exploring France in Spring 2020 - From Bordeaux through the Dordogne, Toulouse, Gard and Provence

22 May 2020 - 19 June 2020

Our price :

Total Price : 9707 €

Price in EUR 4853€ per person

This price includes

- Each night of accommodation as mentioned in the itinerary above.
- Breakfast as mentioned above.
- Transfers with private driver as mentioned above.
- Train in second class as mentioned above.
- Activities and excursions and tasting fees as mentioned above.
- A detailed road book with our suggestions for visits, all addresses, maps, and vouchers for all accommodation and activities.
- Telephone assistance in case of emergency.

This price does not includes

- International flights.
- The activities and lodgings before the 22nd May.
- The activities and lodgings between 7th and 13th May during your barge cruise.
- City tax in the accommodation (2020 rates between 0.5€ and 2.5€ per person per night)
- All that is not mentioned in the section, 'This price includes'.

Validity

Subject to availability.

How to book your trip

So how do you confirm your booking ?

Contact your travel designer by phone or email, and they will send you a booking form. Your travel designer will also send you an email with a secure payment link. This will allow you to safely pay the 30% deposit and the balance by credit card. If you choose to pay via American Express credit card we will be obliged to add 3% to the final amount. Please inform us if you choose to use American Express for your deposit or final payment.

The accommodation options and activities mentioned in the itinerary above are available at the creation of this quotation; the final accommodation and activity options depend on the availability at the moment of payment of the deposit. If an option is unavailable, we will reserve equivalent quality. The earlier that you reserve the tour, the more likelihood that all preferred choices mentioned above will be available.

Spelling of the travelers' full name must be identical to the one on your passport (we accept no responsibility in case of mistake).

After you accept this proposal, we will imperatively need:

Copies of the first page of the passport for all the travelers. Cellphone number that you will use while you are travelling (essential to communicate it to some of the service providers for your trip).

Cancellation Fees?

Objectif France must be informed as soon as possible by email confirming your cancellation. The date of this email is used to calculate any cancellation fees.

More than 30 days before the arrival date. The deposit will be retained, as this corresponds to the payments already made for certain services (non-reimbursable hotels for example).

Less than 30 days before the arrival date: 100 % of total will be retained.

In case of any changes in the number of visitors in your party, the tariff will be revised and adapted to the modified number of people. We advise you to purchase cancellation insurance with your insurance company.

Responsibility

Objectif France strives to satisfy its clients and does the utmost to ensure that each tour runs as smoothly as possible. Despite all the care that Objectif France takes to ensure a smooth and pleasant journey in France, we are not protected from unforeseen circumstances, be they to do with the weather or something else unplanned. If however you do encounter a problem during your trip (for example with your rental car company, your guide, your accommodation or any other related problem), we ask you to call us immediately on 00 33 9 66 96 13 19 or on 00 33 6 76 97 83 44. Do not hesitate to leave a message and we will contact you to try and resolve the problem. All problems should be solved whilst on the trip. Any reclamation made after returning from your tour is more difficult to resolve.

Insurance

Travel Insurance is compulsory on all our trips and is a condition of booking with us. When selecting a travel insurance policy we require that at a minimum you are covered for medical expenses, including emergency repatriation. We strongly recommend that the policy also covers personal liability, cancellation, curtailment and loss of luggage and personal effects.

We also recommend you take out cancellation insurance. This may cover cancellation penalties in certain circumstances if you have to cancel your trip unexpectedly due to illness, injury or unforeseen circumstances. Unfortunately cancellation insurance will not cover you if you change your mind !

Formalities

The first thing to do when preparing a trip is to make sure you have a passport. It must still be valid at least six months after the scheduled end date of your trip.

Also check that you have enough blank pages for the eventual visa (s).

If you do not have a passport yet, you must apply for one. If yours is not valid long enough or is already almost full, you must renew it. Depending on the country visited and your country of origin, either ...

- You will not need a visa and a simple stamp will be issued on your passport when you enter the country (airport, land, river or sea border checkpoints)
- You can get a visa upon arrival in the country (most of the time you will have to pay).
- You will need to obtain a visa before your departure (most of the time you will have to pay) either from the authorities of the country concerned (embassy or consulate) or directly online on a dedicated official website. Beware of fake commercial sites that charge for these visas at a far higher rate than the official sites!

If you have any doubt speak with your Travel Designer.

Sale Conditions :

SPECIAL TERMS OF SALES

1. Registration and payment

All registrations should be accompanied by the payment of a deposit representing from 10% to 40% of the total trip amount. Receipt of the deposit will enable us, among other things, to validate the reservations of certain services (accommodation, transports, ...) that require immediate payment. As soon as the file is confirmed, the client will also be requested to provide information concerning the participant(s) (family name, first name, birth date, passport number) in order to guarantee the reservations. The remaining trip balance must be paid 30 days prior to the actual start of the trip.

2. Payment methods

You can make your payments to Objectif France via credit card, bank transfer or other methods indicated in the section "Your account" on our website.

3. Cancellation fees

Objectif France must be informed as soon as possible by email confirming your cancellation. The date of this email is used to calculate any cancellation fees.

- More than 30 days before the arrival date. The deposit will be retained, as this corresponds to the payments already made for certain services (non-reimbursable hotels for example).
- From 15 to 30 days before arrival: 50% of total record will be retained.
- Less than 15 days before the arrival date: 100 % of total record will be retained.

In the event that the client changes the number of participants, prices shall be revised and adapted to the new number of participants.

We recommend subscribing to a cancellation contract with your insurer in your country or via your Bank Card.

4. Claims

Any claim concerning a tour (disagreement, portion of the tour not completed, etc.) should be filed by the client with Objectif France. Any dispute that may arise shall be settled by mutual consent. In the event of total disagreement, as Objectif France is a company incorporated in France, the French Court shall be the competent authority. It should be noted that French legislation, as far as tourists are concerned, is among the most efficient and protective in the world for tourists, whether they are of French, European or non-European nationality.

For travellers, it is a guarantee of your rights and legal proceedings in the event of any problems with the Objectif France services.

5. Insurance

Upon accepting to travel with Objectif France, it is mandatory for you to personally subscribe to a repatriation assistance insurance policy.

Most payment cards (bank cards, for example) give entitlement to one or two types of insurance; travel insurance and a medical assistance/repatriation agreement. In the event that you paid for your plane ticket with your Visa card, you are normally insured de facto – you can contact your bank for more information on this matter.

6. Liability

Passports, vaccinations: Objectif France shall not replace each participant's individual liability. Throughout the trip, participants must follow any and all rules and formalities related to health, customs and police. Each participant is personally responsible for obtaining all the documents required by the authorities of the countries to be visited. Objectif France shall not be held responsible for any delay with documents or a participant's incapacity to present valid documents. All fees incurred shall be at the client's expense. Any trip interrupted or cut short by the participant and for whatever cause shall not give rise to any reimbursement whatsoever. Contact the closest French Embassy or Consular's Office for information about customs formalities in effect in Europe and in France.

7. Luggage

Your luggage remains your own, individual responsibility on a permanent basis.

8. Air transportation & Climate

If your trip is changed due to air traffic disruption or inclement weather, we shall not be held responsible. The resulting costs shall be at your expense. Activities cancelled due to inclement weather shall not be reimbursed; an alternative will be offered insofar as possible.

9. Force majeure

If external events were to disrupt the normal operation of the country (ex: social unrest, strikes, etc.), Objectif France reserves the right to cancel a trip or to modify its content. In case of cancellation, the deposit corresponding to the prepayment of the services already booked shall be withheld. In case of a change in itinerary, a new quote shall be made.

10. Prices and Taxes

All our prices are in Euros and tax inclusive, meaning our prices include VAT (value added tax of 20 %), which is mandatory in France.

Acceptance of a tour or a package entails acceptance of our General Terms of Sale.

GENERAL TERMS OF SALES

The current terms and conditions are applicable in relation to the organisation of the sale of trips, stays and/or packages, in compliance with articles R211-3 to R211-11 of the French Code of Tourism, of which the complete reproduction is set out below :

Article R.211-3

Subject to exclusions provided for in the third and fourth paragraphs of Article L. 211-7, any services of offer and sale of trips or holidays give rise to the handing over of appropriate documents that meet regulations defined in this section. In the case of air transport ticket sales or regular line transport tickets that are not accompanied with services linked to this transport, the vendor issues one or several tickets to the purchaser for the entire trip, issued by the transporter or issued under the transporter's liability. In the case of transport by request, the name and address of the transporter, on whose behalf the tickets are issued, must be detailed. Separate invoicing of different elements of the same tourist package does not lead to the vendor being exempt from obligations arising from the statutory provisions of this section.

Article R.211-3-1

Exchange of pre-contractual information or the availability of contractual conditions is carried out in writing. This may take place by electronic means under conditions of validity and performance as provided for in Articles 1369-1 to 1369-11 of the Civil Code. The vendor's name or corporate name and address are mentioned as well as the registration number as provided in Article L. 141-3 or, if applicable, the name, address and registration details of the federation or union mentioned in the second paragraph of Article R. 211-2.

Article R.211-4

Prior to entering into a contract, the vendor must provide the consumer with information on the prices, dates and other constituent elements of the services supplied during a trip or holiday, such as:

- 1° the destination, means, features and category of transport used;
- 2° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 3° catering services offered;
- 4° description of the itinerary if the service purchased is a tour;
- 5° administrative and health formalities to be completed, and the deadlines within which they should be completed, by nationals or citizens of other member countries in the European Union or another State that is part of the agreement on the European economic space, especially in cases where borders are crossed;
- 6° visits, excursions and other services included in the fixed price or possibly available at further cost;
- 7° the minimum and maximum number of participants enabling the trip or holiday to take place and, if the trip or holiday is subject to a minimum number of participants, the deadline upon which the consumer should be informed of the cancellation of the trip or holiday; this date may be set at no less than twenty-one days before the due departure date;
- 8° the amount or percentage of price to be paid as a down payment upon entering the contract and the schedule established for the payment of the balance due;
- 9° the terms upon which prices may be revised, as provided for in the contract pursuant to Article R. 211-8;
- 10° contractual cancellation terms and conditions
- 11° cancellation terms and conditions set out in Articles R.211-9, R.211-10 et R. 211-11;
- 12° information concerning the optional taking out of an insurance policy covering the consequences of certain specific risks, particularly repatriation costs in case of accident or illness;
- 13° when the contract includes air transport services, information for each leg of the flight, as provided for in Articles R. 211-15 to R. 211-18.

Article R.211-5

Prior information given to the consumer binds the vendor, unless in this information the vendor expressly reserves the right to modify certain elements. The vendor should, in this case, clearly indicate how this modification may intervene and what elements may be affected.

In any case, modifications made to prior information should be communicated to the consumer before the contract is entered into.

Article R.211-6

The contract entered into between the vendor and the purchaser must be written, drawn up in two examples, one of which is handed to the purchaser, and signed by both parties. When the contract is entered into electronically, Articles 1369-1 to 1369-11 of the Civil Code are applied. The contract must include the following clauses:

- 1° the name and address of the vendor, its managing director and insurance company as well as the name and address of the organiser;
- 2° the destination or destinations of the trip and, in the case of split holidays, the different periods and dates;
- 3° the means, features and categories of transport used, the dates and points of departure and return;
- 4° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 5° catering services offered;
- 6° description of the itinerary if the service purchased is a tour;
- 7° visits, excursions and other services included in the total price of the trip or holiday;
- 8° the total price of services invoiced and the indication of any possible revision of this invoice on the strength of provisions in Article R. 211-8;
- 9° the indication, if necessary, of charges or taxes relating to certain services, such as landing, disembarking or boarding taxes in airports and ports, visitor's occupancy tax when this has not been included in the price of the service or services supplied
- 10° the schedule and methods of payment of the price; the last instalment made by the purchaser may not be less than 30% of the price of the trip or holiday and must be made at the time the documents enabling the trip or holiday to be undertaken are handed over to the purchaser;
- 11° particular terms and conditions requested by the purchaser and accepted by the vendor;
- 12° the method according to which the purchaser may make a claim against the vendor for the nonperformance or incorrect performance of the contract; such a claim being sent as soon as possible by any means enabling a proof of delivery to the purchaser be obtained, and, if necessary, notified in writing to the organiser of the trip and service provider concerned;
- 13° the deadline when the purchaser is notified if the trip or holiday is cancelled by the vendor in cases when the trip or holiday is reliant upon a minimum number of participants, in compliance with provisions in paragraph 7 of Article R. 211-4;
- 14° contractual cancellation terms and conditions
- 15° cancellation conditions set out in Articles R. 211-9, R. 211-10 and R. 211-11 ;
- 16° details concerning the risks covered and the amount of guarantees in the insurance policy covering the consequences of the vendor's professional public liability;
- 17° information concerning the insurance contract covering the consequences of certain cases of cancellation taken out by the purchaser (policy number and name of the insurer), and information concerning the assistance contract covering certain particular risks, and particularly repatriation costs in case of accident or illness; in this case, the vendor must give the purchaser a document at least detailing the risks covered and risks excluded;
- 18° the deadline on which the purchaser must inform the vendor of any transfer of contract;
- 19° the undertaking to supply the purchaser, at least ten days before the anticipated date of departure, with the following information:
 - a) the name, address and telephone number of the vendor's local representative, or, failing this, the names, addresses and telephone numbers of local organisations likely to help the consumer should any difficulties arise, or, failing this, an emergency telephone number in order to contact the vendor;
 - b) for trips and holidays abroad for minors , a telephone number and address providing direct contact with the child or the person in charge on the site of his/her holiday;
- 20° the cancellation clause and reimbursement without penalties of the sums paid by the purchaser should the obligation of information set out in paragraph 13 of Article R. 211-4 not be met;
- 21° the undertaking to supply the purchaser with the departure and arrival times in due course before the start of the trip or holiday.

Article R.211-7

The purchaser may transfer his/her contract to a transferee who meets the same conditions as him/her to go on the trip or holiday, as long as this contract does not produce any effect. Unless more favourably stipulated to the transferor, the latter should inform the vendor of his/her decision by any means that enables a proof of delivery to be obtained at least seven days before the start of the voyage. When the service sold is a cruise, this deadline is fifteen days. This transfer is not subject, in any case whatsoever, to prior authorization from the vendor.

Article R.211-8

When the contract includes an express possibility of price revision, within limits set out in Article L. 211-12, it should mention the precise method of calculation, for both increases and decreases, in price variation and particularly for the amount of transport charges and related taxes, the currency or currencies that may have an implication on the price of the trip or holiday, the part of the price to which the variation is applied, the rate of the currency or currencies applied as a reference when establishing the price detailed in the contract

Article R.211-9

When, before the purchaser's departure, the vendor is obliged to modify one of the elements that is essential to the contract, such as a significant price increase, and when the vendor disregards the obligation of providing information mentioned in paragraph 13 of Article R. 211- 4, the purchaser may, without prejudice to any recourse for compensation for any possible damages suffered, and after having been informed by the vendor by any means that enables proof of delivery

to be obtained:

- either terminate his/her contract and obtain without penalty the immediate reimbursement of amounts paid;
- or accept the modification or the substitute trip proposed by the vendor; a rider to the contract detailing the appropriate modifications is then signed by the parties; any reduction in price is deducted from the amount that may still be due by the purchaser, and, if the payment already made exceeds the price of the modified service, the excess shall be restored to the purchaser before departure.

Article R.211-10

In the case provided for in Article L. 211-14, when, before the purchaser's departure, the vendor cancels the trip or holiday, the latter should inform the purchaser by any means that enables proof of delivery to be obtained; the purchaser, without prejudice to any recourse for compensation for any possible damages suffered, obtains immediate reimbursement, without penalty, of sums paid from the vendor; in this case, the purchaser receives an allowance that is at least equal to the penalty they he would have had to pay if the cancellation had been made by him/her on that date. Provisions of this article do not, in any case whatsoever, obstruct the conclusion of any amicable agreement for a substitution trip or holiday proposed by the vendor and accepted by the purchaser.

Article R.211-11

When, after the departure of the purchaser, the vendor is unable to supply a predominant part of the services provided for in the contract that represent a sizeable percentage of the price paid by the purchaser, the vendor must immediately make the following arrangements without prejudice to any recourse for compensation for any possible damages suffered:

- either offer services to replace the anticipated services by possibly bearing any price supplement and, if the services accepted by the purchaser are of an inferior quality, the vendor should reimburse the difference in price to the purchaser, upon his/her return;

- or, if no replacement services are proposed or if these are refused by the purchaser for valid reasons, to supply the purchaser at no extra cost, transport tickets in order to ensure his/her return, in conditions that may be deemed to be equivalent, to the point of departure or to another place accepted by both parties.

The provisions of this article are applicable should the obligation set out in paragraph 13 of Article R. 211-4 not be met