









Experts in tailor-made tours since 1985





COMPANY PROFILE

Established in 1985, Customized s.r.l. is a family run private tour operator, 100% Italian located in Mestre, (near Venice).

Over the course of decades, Customized s.r.l. has made a name for itself which signifies quality and reliability within the fast-growing travel industry. Soon after launching, the CEO realized that the future of travel was changing and decided to create **Your Custom Journey**; a Luxury brand dealing directly with high-end individual travellers.

Our company guarantees unique services, all of which are provided by an expert and professional team of 50 employees. Our Travel Designers, those who personally create your itineraries, are people with great experience and, above all, they are great travellers themselves. They could not create a **tailor-made itinerary** for you if they did not know the destination themselves.

Our mission

Our goal is to create bespoke itineraries that give you the opportunity to experience a custom-designed journey with **unforgettable and life-enriching moments** and incredible **unique experiences** of our beautiful Country.



Siena – 3 nights



HOTEL ATHENA 4* or similar

Check in October 5th – Check out October 8th 1 economy double room + 1 triple room *BB basis,*City tax payable locally
www.hotelathena.com/

Wednesday, October 5th 2022

Own arrangements to Siena -

Welcome to Italy! arrival at the closest airport and make your own way to Siena.

Thursday, October 6th 2022

Highlights of the City

after a leisurely breakfast today meet your guide at your hotel who will introduce you this medieval city on a 2-hours walking tour.

Siena was a very remarkable City-State in the Middle Ages, most of its important monuments were built between the XIII and the XIV century, today we can still admire these artistic and architectural wonders and much more. There are so many hidden spots within the city walls where past and present blend together. You will visit the **Piazza del Campo**, one of the finest main squares in Italy and see the **Palazzo Pubblico**, which has served as Siena's Town Hall since the 1300s. Siena's Duomo is one of the finest Gothic cathedrals in Italy and well worth a visit.



Friday, October 7th 2022

Bike tour

Unsurprisingly, Tuscany is one of the favorite destinations of our cyclist friends: the views, the smell of the trees along the avenues, the typical colors of our hills make this area unique for tourists as well as for locals.

There is a great variety of routes and itineraries: from the less challenging, for those who want to easily enjoy both nature and villages, to those for professional cyclists, real cycling enthusiasts who defy steep climbs with simplicity.

We will ride surrounded by precious landscapes, feeling free to stop for a little rest or to enjoy the beautiful sight of nature on the Tuscan hills.

What's waiting for you at the end of the tour? A well deserved full lunch, so to regain his strength after so many hours of cycling. In addition to delicious dishes of Tuscan cuisine, guests can also sample three wines. You will have no other task than to relax in one of the most beautiful areas in the world.



Florence - 3 nights



GRAND HOTEL CAVOUR 4* or similar

Check in October 8th – Check out October 10th
1 Classic double room + 1 triple deluxe
BB basis,
City tax payable locally

Saturday, October 8th 2022

Private transfer to Florence - Chianti sightseeing en-route

After one last cappuccino over check out of your hotel and meet your driver to enjoy a day to discover the marvels of the Chianti region before reaching Florence.

Venture out today with your private driver-guide into the romantic Chianti region. Chianti is an area of about 150.000 acres divided between the provinces of Florence and Sienna. The whole area is surrounded by unsurpassable beauty.

Each corner of its Countryside deserves a special look or picture. Chianti, of course, means wine, red wine to be more precise. Enjoy a wine tasting at the local winery the famous chianti Classico is produced where you will also enjoy along with the visit of their **wine cellars**. Continue then with a



 $\textbf{P:} + 13039453073 \mid \textbf{W:} \underline{www.yourcustomjourney.com} \textbf{E:} request@yourcustomjourney.com$

Superb lunch in a local trattoria before rejoining your private driver. If time permits reach **Greve in Chianti**, which can be considered the gateway to the Chianti region. Here, have some time at leisure to discover the main square, **Piazza Matteotti** is a must for a visit of Chianti. It is of triangular shape with arches all around it and some of the local shops have become famous, like the Ancient Falorni Butcher that from 1729 produces norcine Tuscan specialties, or as the Shop of Crafts specializing in the art of the plot and processing of olive wood, in case you wish you can visit the wine museum (entrance fees to be paid on spot).

Sunday, October 9th 2022

Cooking class (small group) – afternoon Florence city tour

Make your way today to the meeting point and enjoy a half day quintessentially experience of a cooking class in Florence. Begin with a market tour where you will select your ingredients for the day and get to sample some local produce.

Aprons on, following your chef's skilled instructions and learn how to prepare exquisite traditional dishes: crispy bruschetta, fresh hand-rolled pasta, tasty pasta sauces, and dessert, too. Measure, mince, mix and stir (and taste, of course, to get the seasonings right!), and finally sit down with a good glass of Chianti wine and relish the best Tuscan meal ever: the one you made yourself in the heart of historic Florence.

After you have enjoyed the fruits of your labor meet your English speaking guide and enjoy a 3 hour walking tour of the City

Stops include the iconic **Duomo Square*****, with its terracotta-tiled dome, the **Galleria dell'Accademia**, which displays Michelangelo's 'David' sculpture, and the **San Lorenzo Church**, or **the Cappelle Medicee**, the former parish church of the powerful Medici family.



Cinque Terre - 3 nights



PARK HOTEL ARGENTO 4* or similar

Check in October 10 th 2022 – Check out October 13th 2022 1 Classic double room + triple room BB basis, Hotel Taxes included *** City Tax payable locally *** https://www.parkhotelargento.com/

Monday, October 10th 2022

private transfer from Florence to cinque Terre

This morning after one last espresso coffee check out of your hotel and together with your private driver hit the road for 2,5hr and reach the beautiful 5 Terre.

Check in at your hotel and relax

Take the rest of your day to explore Cinque Terre on your own. Whether it's soaking in the sunshine on a beach, hiking through its breathtaking trails, or wandering around the colorful villages, you'll find plenty to be enchanted by in this unique area.

We recommend some of these activities to make the most of your day:



- The Cinque Terre has no shortage of churches—visit a few of them, including the **Santuario di Nostra Signora di Montenero** in Riomaggiore and the **Church of San Giovanni Battista** in Corniglia.
- Explore the 13th-century **Castello Di Riomaggiore**, which dominates the Cinque Terre coastline. Built to protect the town from seafaring pirates, the castle is now simply a throwback to a different time, as well as a great place for photographs. Head inside the castle to see the museum exhibit on centuries of town history.
- Walk up to the **Torre Aurora**, a medieval castle that stands on the intersection of Monterosso's Old Town and New Town.
- Pay a visit to **Cantina 5 Terre** winery in Riomaggiore, to learn about how ancient traditions mix with modern-day production techniques to produce a unique and flavorful wine. Sample the wines, especially the local white, and enjoy a relaxing afternoon.

Tuesday, October 11th 2022

Boat trip

Admire the beautiful Unesco region of Cinque Terre from the Mediterranean Sea on this 4-hour Swim in the crystal-clear waters and places accessible only by boat, or stay onboard and sip on complimentary prosecco sparkling wine while soaking up sun. This small-group excursion with maximum of 12 people is much more intimate than the larger boats and offers beautiful of Terre views the Cinque

Departing from Monterosso, a four-hour boat tour to admire the extraordinary panorama of the 5 most famous villages in Italy: the Cinque Terre. Onboard a small yacht, you can enjoy a privileged perspective, and with a stop in a small bay accessible only by sea, you can dive into the clear waters of the coast.

Wednesday, October 12th 2022

Hiking on the cinque terre

Get an early start today for your full hiking tour of the **Ligurian Coast** to see the beautiful fishing villages of the **Cinque Terre**. The Cinque Terre is a rugged strip of coastline that includes five villages: **Monterosso al Mare**, **Vernazza**, **Corniglia**, **Manarola**, and **Riomaggiore**. The villages, the coast between them, and the surrounding hillsides are all part of the Cinque Terre National Park and are designated as a UNESCO World Heritage Site.

The region is characterized by its abundance of Mediterranean animals and plants which cover the scrubby hillsides down to the turquoise water. The historic villages and breathtaking beauty of the region make it a popular choice for travelers who want to get out in nature.

Hiking times and difficulties: Monterosso-Vernazza (difficulty: average; length: 2.2 miles (3.5km); duration: 1.5h)



average; Vernazza-Corniglia (difficulty: length: 2.5 miles (4km); duration: (difficulty: Corniglia-Manarola easy; length: 1.9 miles (3 km); duration: 1h) Riomaggiore-Portovenere (difficulty: average; length: 5 miles (8km); duration: 3h)

Total Hike Length: 11.5 miles (18.5 km)

Total Duration: 8 hours

Thursday, October 13th 2022

Depart Cinque Terre

Transfer arranged independently

*** End of the services ***



Total Price in EURO 9,359.00

The price includes:

Inclusions:

- Breakfast
- Private transport by Luxury Minivan for transfers and sightseeing (1 carry on and 1 mid-size luggage allowed per person)
- Expert local English-speaking guides for stated sightseeing
- Entrance fees to all stated sights and museums
- BIKE TOUR IN Sinea with lunch
- Wine tasting in chianti
- Boat tour in cinque Terre
- The services of the YCJ Concierge including welcome at the airport, telephone monitoring at each hotel, reconfirmation of arrangements with all service providers and assistance at the train stations
- Vehicles, drivers, guides available for the stated amount of sightseeing as applicable, i.e. 3-4
 hours for half day tours and up to 9 hours for full day tours, starting from the time indicated in
 the itinerary
- All taxes (including the city tax at the hotels)
- 24-hour emergency contact service

Exclusions:

- Local city tax
- Basic English-speaking driver for stated transfers
- All air travel and associated costs
- Lunches and dinners unless otherwise stated
- Gratuities
- All items of a personal nature (e.g. beverages, telephone calls, laundry, personal insurance)
- Anything not specifically mentioned in the "Inclusions" list above.

Please note...

- All rates are subject to reconfirmation if an actual booking is made
- Accommodation is subject to availability unless otherwise stated
- No actual reservations have been made yet unless stated

Terms and conditions

- **Upon confirmation** a non-refundable deposit of 20% is required. The remainder of the tour cost is payable 45 days prior your arrival in Italy. If the reservation is made within 45 days of departure, the entire tour price must be paid at the time of confirmation.
- All the cancellations received between the date of booking and 45 days prior to departure will result
 in the loss of the deposit.



- **Cancellations** received 44 30 days prior to departure will be subject to a cancellation charge of 45% of the tour price.
- **Cancellations** received 31 8 days prior to departure will be subject to a cancellation charge of 80% of the tour price.
- Cancellations received 7 days or less prior to departure will be subject to 100% of the tour price.
- PAYMENT METHOD: Payments may be made by the following methods:
- Credit card (2.5% fee)
- Bank transfer
- Organizer: The tourist services and/or package of the contract are organized by Customized Srl Limited liability company situated in Via Bruno Maderna 7 – 30174 Mestre / Venezia - Italy — Tel +39 041 5041037.
- This contract is regulated by the dispositions according to the art.2 n.1 legal decree no. 111 of 17 March 1995 in performance Directive the EEC 314/90 and from the international conventions in matter and the convention of Brussels of the 20 April 1970.
- Responsibility of the organizer: The responsibility of Customized S.r.l. in comparisons of the
 travelers for eventual endured damages because of the lacked or inexact fulfillment of the
 obligations expected from this agreement, is regulated from the laws and the international
 conventions recalled to "the Organizing" paragraph. It excludes in any case the responsibility of
 Customized S.r.l. in case the non-fulfillment complained from the traveler depends on the traveler
 itself.
- **Hotel Classification:** The category of Hotels supplied by Customized S.r.l. is the official category of the local authorities, based on the standard established in each mentioned country.
- Baggage: The Baggage travels to risk and responsibility of the traveler and Customized S.r.l. is not responsible at all for the eventual damage, lose and/or theft of the luggage. The baggage transported during the transfers by the vehicle provided by Customized S.r.l. will take advantage directly on the stipulated insurance policy of the transport company.