

Itinerary Specially prepared for
The valued clients of Jill Harris party of 4



Experts in tailor-made tours since 1985

ITINERARY

Milan – 2 nights



STAR HOTEL ROSA GRAND 4* or similar

HOTEL PARK HYATT 5 * or similar

2 Double Room

BB basis,.

City tax payable locally

Day 1

Arrive Milan

- Meet your private driver and Personal concierge at the arrivals
- Private transfer to your hotel

YCJ Concierge Service During your Holiday, you will be assisted by our YCJ Assistant at your disposal on the phone 24/24h for queries or problems. You will personally meet your private YCJ Assistant on arrival at Rome Airport.

Day 2

Self exploration of Lake Como from Milan

- Private transfer to /from Lake Como included

After a leisurely breakfast meet your driver at your hotel and venture out to discover the beauty of lake Como on a self-exploration

Lake Como is one of the biggest lakes with a surface of 145 sq km and the deepest lake in Europe with a depth of 410 m. The lake has a bizarre “Y” shape with three extremities: the northern with Colico, the southeast with Lecco and the southwest with Como and right in the middle, the magnificent Bellagio, located on a peninsula.

The alps protect Lake Como area from the cold winds, giving to the inhabitants and the numerous visitors, a fine and favorable climate. This place representing tranquility and grace has a big attractive force since the oldest times.

Other interesting places to visit will be: **Cernobbio, Tremezzo, Griante, Varenna, Menaggio**, Lenno and the Comacina Island. In these towns your attention can be definitely drawn to the refined historical villas, many of them are open for visit. For example, Villa Carlotta in Tremezzo besides its delightful architecture will be able to surprise with the unique gardens constructed with the Japanese technologies. Villa Melzi in Bellagio with a fine English garden along the lake will be able to show historical Napoleonic relics.

Verona 2 nights



HOTEL INDIGO VERONA - GRAND HOTEL DES ARTS 4* or similar

HOTEL PALAZZO VERONA 5* or similar

1 Double Room

BB basis,.

City tax payable locally

Day 3

Concierge rail Milan to Verona Verona walking tour

- *Meet your private driver at the lobby of your hotel*
- *Private transfer to Milan train station*
- *Train tickets Milan Verona included*
- *In Verona private transfer to hotel*
- *English speaking assistance included*
- *In the afternoon meet your guide at the lobby of your hotel*
- *Entrance fees included*

After one last cappuccino check out of your hotel and let your private chauffeur take you to the Milan train station. Here your concierge will meet you and accompany you to catch your fast train to Venice. Upon arrival at the Verona train station, your concierge and driver will accompany you to your hotel.

Take a 2-hour guided tour of the romantic city of Verona with a local guide. You'll see for yourself why this city is now a UNESCO World Heritage site, and get to know firsthand the culture and history behind Verona. Apart from being the setting for the most famous Shakespearean love drama,

Verona is rich in history and archaeological importance.

Your walking tour will start with one of Verona's most notable landmarks, **the Arena in the Bra Square**. Still used today, this ancient Roman amphitheater is one of the best-preserved of its kind. From there, wander through the cobblestone streets and arrive at the central **Piazza Bra**, the largest square in the city and the perfect spot to delve into the importance of the ancient economic and political life in the quaint market **Piazza delle Erbe**.

Nearby, you'll visit the house of Verona's famed lovers and see **Juliet's balcony** and the **Casa di Giulietta**, said to have inspired Shakespeare's *Romeo and Juliet*. However, Verona isn't only known for its romance. Continue your tour and learn more about why Verona holds such an important place in Northern Italy's medieval history and visit the former political center **Piazza dei Signori**.

Day 4

The Valpolicella wine region

Today enjoy a splendid day in the Veneto countryside to discover a very interesting wine region together with your private basic English-speaking driver and private vehicle for a half-day excursion. The vineyards of the Valpolicella region begin just outside the city of Verona and stretch in two directions from the romantic home of Romeo and Juliet: west towards Lake Garda, at the historic heart of this very traditional wine, and to the east, where younger, more modern winemakers are making their mark. The region produces only red wines, and although its reputation suffered in the past as the kind of cheap vino you would order in a pizzeria, today it is producing some of Italy's finest. Valpolicella wine is the result of various blends of local native varieties like Corvina, Corvinone, Rondinella and other native varieties. Today's wine tour will take you to a very specific area of Valpolicella: Sant'Ambrogio. Sant'Ambrogio is one of the five towns that constitute Valpolicella Classica, the historical wine-producing region of Amarone, Recioto and Ripasso. Enjoy wine tasting today along with the visit of the wine cellars of one of the finest local winery. After the tour return to your hotel

Venice – 2 nights



HOTEL PALACE BONVECCHIATI 4* or similar

HOLTE LUNA BAGLINI 5* or similar

1 Superior Room

BB basis

City tax payable locally

Day 5

Concierge rail Verona to Venice afternoon Walking tour

- *Meet your private driver at the lobby of your hotel*
- *Private transfer to Milan train station*
- *Train tickets Milan Venice included*
- *In Venice private transfer to hotel*
- *English speaking assistance included*
- *Meet your English-speaking guide in the lobby of your hotel*
- *Golden Basilica and Doge's Palace entrance fees are included*

After one last cappuccino check out of your hotel and let your private chauffeur take you to the Verona train station. Here your concierge will meet you and accompany you to catch your fast train to Venice Upon arrival at the Venice train station, your concierge and driver will accompany you to your *hotel.*

Day 6

"Bacari" Local street food tour – late afternoon gondola ride.

- Meet your English-speaking food connoisseur at the lobby of your hotel
- Local street food tour 2 hours
- Food
- 30 minutes gondola ride

Today you will be met by your local food connoisseur for a fascinating tour of these local haunts, where you'll have the chance to try this traditional regional cuisine, accompanied by wine. "Bacari" is home to the true Venetian cuisine. They serve un'ombra (a small glass of wine) and cicheti (traditional snacks). There is an immense variety, including "baccalà" (cod), spicy meatballs, fish appetizers, fried vegetables and many more. The ritual visit to this wine-bar is an important part of the rhythm of life in Venice, and a Venetian way of catching up with friends.

You'll also enjoy your awaiting Gondola. The magic of this unique city will come alive as you glide by gondola down the shimmering Grand Canal and float quietly down inner canals spanned by tiny romantic bridges - you will get lost in this beautiful labyrinth of land and water. Taking a gondola ride in Venice gives you a completely different perspective of the city than exploring it on foot. They have been a tradition in Venice for centuries. Initially used to transport goods down the narrow canals of Venice, today gondolas are primarily used for sightseeing and ceremonial functions.

OPTIONAL VISIT

Private boat tour to Murano Island (4 hours)

- Meet your private English-speaking assistant in the lobby of the hotel and head to Murano Island by private boat
- Entrance fees to be paid on spot

Murano Island: The Wonders of Murano Glass

*It is not exactly known when glass making began, however it was confined to Murano by a law passed in 1291. Since then, Murano glass has been known all over the world for its craftsmanship, imagination, creativity and originality. Just as it has been done for centuries, Murano glass is still made by hand with a team of artisans known as a "piazza" who work around the glass master seated in his "scagno" as he directs and works the glass with his team. Your guide will pick you up at the hotel with a private boat and will take you to Murano to see how this famous glass is made. Your assistant will lead you behind the doors of the various glass masters' studios where you will have the opportunity to see how the different techniques are used to make sculptures, drinking glasses and chandeliers. Then you will visit a factory showroom where you can order and purchase customized pieces at whole sale prices, all with the guarantee that you are buying **hand-made Murano glass**.*

Day 7

Depart Venice

Private transfer to Venice airport

*** End of the services ***

The price includes:

Inclusions:

- American buffet Breakfast
- Private transport by Minivan Mercedes E class for transfers and Sedan for sightseeing (1 suitcase and 1 carry-on bag allowed per person)
- Basic English-speaking driver for stated transfers
- Expert local English-speaking guides for stated sightseeing
- Entrance fees to all stated sights and museums
- All the tours and activities listed in the itinerary
- Gondola ride
- Wine and finger food during bacari tour
- Wine tasting during VALPOLLICELLA tour
- Train tickets
- The services of the Concierge including welcome at the airport, telephone monitoring at each hotel and reconfirmation of arrangements with all service providers.
- Vehicles, drivers, guides available for the stated amount of sightseeing as applicable, i.e. 3-4 hours for half day tours and up to 9 hours for full day tours, starting from the time indicated in the itinerary
- All taxes
- 24-hour emergency contact service

Exclusions:

- All air travel and associated costs
- City taxes
- Lunches and dinners unless otherwise stated
- Gratuities
- All items of a personal nature (e.g. beverages, telephone calls, laundry, personal insurance)
- Anything not specifically mentioned in the “Inclusions” list above.

Please note...

- All rates are subject to reconfirmation if an actual booking is made
- Accommodation is subject to availability unless otherwise stated
- No actual reservations have been made yet unless stated

Terms and conditions

- **Upon confirmation** a non-refundable deposit of 30% is required. The remainder of the tour cost is payable 45 days prior your arrival in Italy. If the reservation is made within 45 days of departure, the entire tour price must be paid at the time of confirmation.
- **All the cancellations** received between the date of booking and 45 days prior to departure will result in the loss of the deposit.
- **Cancellations** received 44 - 30 days prior to departure will be subject to a cancellation charge of 45% of the tour price.
- **Cancellations** received 31 - 8 days prior to departure will be subject to a cancellation charge of 80% of the tour price.
- **Cancellations** received 7 days or less prior to departure will be subject to 100% of the tour price.
- **PAYMENT METHOD:** Payments may be made by the following methods:
- Credit card **(no credit card fee)**
- Bank transfer
- **Organizer:** The tourist services and/or package of the contract are organized by Customized Srl Limited liability company situated in Via Bruno Maderna 7 – 30174 Mestre / Venezia - Italy — Tel +39 041 5041037.
- **This contract is regulated** by the dispositions according to the art.2 n.1 legal decree no. 111 of 17 March 1995 in performance Directive the EEC 314/90 and from the international conventions in matter and the convention of Brussels of the 20 April 1970.
- **Responsibility of the organizer:** The responsibility of Customized S.r.l. in comparisons of the travelers for eventual endured damages because of the lacked or inexact fulfillment of the obligations expected from this agreement, is regulated from the laws and the international conventions recalled to "the Organizing" paragraph. It excludes in any case the responsibility of Customized S.r.l. in case the non-fulfillment complained from the traveler depends on the traveler itself.
- **Hotel Classification:** The category of Hotels supplied by Customized S.r.l. is the official category of the local authorities, based on the standard established in each mentioned country.
- **Baggage:** The Baggage travels to risk and responsibility of the traveler and Customized S.r.l. is not responsible at all for the eventual damage, lose and/or theft of the luggage. The baggage transported during the transfers by the vehicle provided by Customized S.r.l. will take advantage directly on the stipulated insurance policy of the transport company.