

**Itinerary Specially prepared for  
The valued clients of Christie Gowan  
By Fabio Fasone – Travel Designer**







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**Fabio Fasone – Travel Designer**

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**Specialist in Tailor made itineraries**

**Experts in tailor-made tours since 1985**



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## COMPANY PROFILE

Established in 1985, Customized s.r.l is a family run private tour operator, 100% Italian located in Mestre, (near Venice).

Over the course of decades, Customized s.r.l has made a name for itself which signifies quality and reliability within the fast-growing travel industry, Soon after launching, the CEO realized that the future of travel was changing and decided to create Your Custom Journey; a Luxury brand dealing directly with high-end individual travelers.

Our company guarantees unique services, all of which are provided by an expert and professional team of 50 employees. Our Travel Designers, those who personally create your itineraries, are people with great experience and, above all, they are great travelers themselves. They could not create a tailor-made itinerary for you if they did not know the destination themselves.

### **Our mission**

Our goal is to create bespoke itineraries that give you the opportunity to experience a custom-designed journey with unforgettable and life enriching moments and Incredible unique experiences of our beautiful Country.

# ITINERARY

## Venice – 3 nights



### **HOTEL LONDRA PALACE 5\***

Check in May 18<sup>th</sup> 2023 – Check out May 21<sup>st</sup> 2023

1 deluxe double room with balcony

1 classic double room

*BB basis,*

<https://www.londrapalace.com/it/>

### **Thursday, May 18<sup>th</sup> 2023**

Arrival in Venice

Welcome to Italy upon arrival at the Tronchetto parking you will be welcomed by your Personal concierge and together with your private vehicle be transferred to your hotel.

Enter Venice in a true style!!

Your **Personal Concierge** will greet you at the parking station and you will reach your hotel entering the lagoon by **private boat**. You then will be assisted with check-in procedures with your Personal Concierge, run through your itinerary, and clarify any questions you may have.

Your **Personal Concierge** will ensure your holiday is running smoothly and to your complete gratification. Your local representative is available on the ground to make sure your travel arrangements run flawlessly. He/she is there to assist you and available on the phone for any questions you may have. Available 24/24hrs on the phone.



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**Venice** in northern Italy is famous for both industry and tourism. With nicknames like "Queen of the Adriatic", "City of Water", and "The Floating City", it's clear that the city's myriad canals are its main draw. Stretching across 117 small islands in the marshy Venetian Lagoon along the Adriatic Sea, the city has long been a commercial and cultural hub thanks to its strategic placement. Silk, grains, spices, and art were traded through the Middle Ages, making Venice very wealthy.

### **Friday, May 19<sup>th</sup> 2023**

Free day in Venice

Today is a free day to explore Venice. Make the most of your time in the city with some of these following suggestions:

- Discover art at the **Ca' Pesaro Galleria Internazionale d'Arte Moderna**, **Peggy Guggenheim Collection Modern Art Museum**, and **La Biennale di Venezia Art Museum**
- Explore **San Giorgio Maggiore**, one of Venice's smaller islands that stands separate from the main canals
- See an opera show at the **Teatro La Fenice**
- Go shopping for luxury items on **Le Mercerie** and **Salizada San Moisè**
- Browse textiles, craft shops, unique boutiques, and galleries in the bohemian **San Samuele** district

**Saturday, May 20<sup>th</sup> 2023**

Free day in Venice



Today is a free day to explore Venice. Make the most of your time in the city with some of these following suggestions:

- Discover art at the **Ca' Pesaro Galleria Internazionale d'Arte Moderna, Peggy Guggenheim Collection Modern Art Museum, and La Biennale di Venezia Art Museum**
- Explore **San Giorgio Maggiore**, one of Venice's smaller islands that stands separate from the main canals
- See an opera show at the **Teatro La Fenice**
- Go shopping for luxury items on **Le Mercerie** and **Salizada San Moisè**
- Browse textiles, craft shops, unique boutiques, and galleries in the bohemian **San Samuele** district



## Verona 2 nights



### **HOTEL DUE TORRI BAGLIONI 5\***

Check in May 21<sup>st</sup> 2023 – Check out May 21<sup>st</sup> 2023

1 deluxe double room

*BB basis,*

<https://hotelduetorri.duetorrihotels.com/>

### **Sunday, May 21<sup>st</sup> 2023**

Concierge rail Venice to Verona

### **Mr.& Mrs. Scott Lacey**

End of services, transfer independently arranged

### **Mr and Mrs. John lacey**

After one strong espresso over breakfast check out of our hotel meet your concierge at the lobby and let your private chauffeur take you to the **Venice Santa Lucia** train station. To catch the high speed train to Verona Upon arrival at the Verona train station, your driver will accompany you to your hotel.



**Monday, May 22<sup>nd</sup> 2023**

Verona Self-guided tour



Today you will visit the romantic city of **Verona** on our own. Highlights of the day: the central **Piazza Bra**, the quaint market **Piazza delle Erbe**, and the former political center **Piazza dei Signori**. See the **Roman Arena**, the typical Roman houses of the **Mercato Vecchio**, and the gothic Scaliger tombstones, which house the remains of the Della Scala family.

you may see Juliet's balcony and the **Casa di Giulietta**, said to have inspired Shakespeare's "Romeo and Juliet".

Afterwards, shop for souvenirs and gifts or simply stroll around the narrow city streets. Transfer back to Lake Garda in the afternoon, and spend the evening relaxing by the water and sitting down to a delicious dinner at a lakeside restaurant.



## Stresa 4 nights



### **GRAND HOTEL DES ILES BORROMÉES 5\***

Check in May 23<sup>rd</sup> 2023 – Check out May 27<sup>th</sup> 2023

1 double room with lake view

*BB basis,*

<https://borromees.com/>

### **Tuesday, May 23<sup>rd</sup> 2023**

concierge tail to Stresa

today check out of your hotel and after a relaxing breakfast meet your private driver and head towards the Verona train station to catch a high-speed train to Milan train station. Upon arrival meet your personal concierge and private vehicle and head towards Stresa. Check in at your hotel and relax.



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### **Wednesday, May 24<sup>th</sup> 2023**

#### **Lake Maggiore at leisure**

Today is a free day to take advantage of the beautiful weather and explore the area. Select from the following suggestions for a full day of sightseeing:

- Take in the panoramic scenery with a ride on the 'Bucket Lift' funicular above **Laveno**
- Admire nature at the **Villa Taranto** gardens and see tree-lined avenues, terraced pools, and vibrant flower gardens
- Go shopping for fresh-cut flowers, fish from the lake, clothing, gifts, and everything in between at the **Luino** and **Cannobio Markets** (Luino is open every Wednesday, Cannobio on Sunday mornings)
- Visit the charming summer garden and flower meadows at **Pallavicino Park**
- Learn about the region's ceramic history at the **Museo Internazionale Design Ceramico**

For a full lake experience, sit down to a dinner of freshly caught fish at a lakeside restaurant, then go for a stroll along a lake promenade in the evening to watch the stars come out.

### **Thursday, May 25<sup>th</sup> 2023**

#### **Lake Maggiore at leisure**

Today is a free day to take advantage of the beautiful weather and explore the area. Select from the following suggestions for a full day of sightseeing:

- Take in the panoramic scenery with a ride on the 'Bucket Lift' funicular above **Laveno**
- Admire nature at the **Villa Taranto** gardens and see tree-lined avenues, terraced pools, and vibrant flower gardens
- Go shopping for fresh-cut flowers, fish from the lake, clothing, gifts, and everything in between at the **Luino** and **Cannobio Markets** (Luino is open every Wednesday, Cannobio on Sunday mornings)
- Visit the charming summer garden and flower meadows at **Pallavicino Park**
- Learn about the region's ceramic history at the **Museo Internazionale Design Ceramico**

For a full lake experience, sit down to a dinner of freshly caught fish at a lakeside restaurant, then go for a stroll along a lake promenade in the evening to watch the stars come out.





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**Friday, May 26<sup>th</sup> 2023**

**Lake Maggiore at leisure**

Today is a free day to take advantage of the beautiful weather and explore the area. Select from the following suggestions for a full day of sightseeing:

- Take in the panoramic scenery with a ride on the 'Bucket Lift' funicular above **Laveno**
- Admire nature at the **Villa Taranto** gardens and see tree-lined avenues, terraced pools, and vibrant flower gardens
- Go shopping for fresh-cut flowers, fish from the lake, clothing, gifts, and everything in between at the **Luino** and **Cannobio Markets** (Luino is open every Wednesday, Cannobio on Sunday mornings)
- Visit the charming summer garden and flower meadows at **Pallavicino Park**
- Learn about the region's ceramic history at the **Museo Internazionale Design Ceramico**

For a full lake experience, sit down to a dinner of freshly caught fish at a lakeside restaurant, then go for a stroll along a lake promenade in the evening to watch the stars come out.

## Isola della Maddalena ( Sardinia) – 8 nights



### **GRAND HOTEL RESORT MA&MA 5\***

Check in May 27<sup>th</sup> 2023 – Check out June 4<sup>th</sup> 2023

1 double superior

*BB basis,*

<https://www.grandhotelmaema.com/>

### **Saturday, May 27<sup>th</sup> 2023**

Fly Milan to Olbia

After one last cappuccino over breakfast check out of your hotel and head towards the Milan airport with a private driver to catch your domestic flights (tickets booked independently) to Olbia. Upon arrival in Olbia you will be met and be privately transferred to your hotel at the Maddalena Island

### **From Saturday, May 27<sup>th</sup> to Saturday June 3<sup>rd</sup>**

Day at leisure

Spend these days at leisure to discover your new surroundings on your own.

### **Sunday, June 4<sup>th</sup> 2023**

Depart Lake Como

It is time to say goodbye to Italy for now check out of your hotel and private transfer to Olbia airport





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## Price per person in EURO 7,652.00

### The price includes:

#### **Inclusions:**

- Private transport by deluxe 8-seater class for transport with bags and Mercedes E class for sightseeing  
(1 suitcase and 1 carry-on bag allowed per person)
- Basic English-speaking driver for stated transfers
- First class train tickets from Venice to Verona, Verona to Milan
- Vehicles, drivers, guides available for the stated amount of sightseeing as applicable, i3-4 hours for Half day tour.
- The services of the **YCJ Concierge** including airport and hotel meeting upon arrival in Venice, train station assistance in Venice, Florence, Rome, telephone monitoring at each hotel and reconfirmation of arrangements with all service providers.
- All taxes
- 24 hour emergency contact service based at YCJ Office

#### **Exclusions:**

- Breakfast
- All air travel and associated costs
- Lunches and dinners unless otherwise stated
- Gratuities
- All items of a personal nature (e.g. beverages, telephone calls, laundry, personal insurance)
- Anything not specifically mentioned in the "Inclusions" list above.

#### **Please note...**

- All rates are subject to reconfirmation if an actual booking is made
- Accommodation is subject to availability unless otherwise stated
- No actual reservations have been made yet unless stated



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## Terms and conditions

- **Upon confirmation** a non-refundable deposit of 20% is required. The remainder of the tour cost is payable 45 days prior your arrival in Italy. If the reservation is made within 45 days of departure, the entire tour price must be paid at the time of confirmation.
- **All the cancellations** received between the date of booking and 45 days prior to departure will result in the loss of the deposit.
- **Cancellations** received 44 - 30 days prior to departure will be subject to a cancellation charge of 45% of the tour price.
- **Cancellations** received 31 - 8 days prior to departure will be subject to a cancellation charge of 80% of the tour price.
- **Cancellations** received 7 days or less prior to departure will be subject to 100% of the tour price.
- **PAYMENT METHOD:** Payments may be made by the following methods:
- Credit card **(without credit card fee)**
- Bank transfer
- **Organizer:** The tourist services and/or package of the contract are organized by Customized Srl Limited liability company situated in Via Bruno Maderna 7 – 30174 Mestre / Venezia - Italy — Tel +39 041 5041037.
- **This contract is regulated** by the dispositions according to the art.2 n.1 legal decree no. 111 of 17 March 1995 in performance Directive the EEC 314/90 and from the international conventions in matter and the convention of Brussels of the 20 April 1970.
- **Responsibility of the organizer:** The responsibility of Customized S.r.l. in comparisons of the travelers for eventual endured damages because of the lacked or inexact fulfillment of the obligations expected from this agreement, is regulated from the laws and the international conventions recalled to "the Organizing" paragraph. It excludes in any case the responsibility of Customized S.r.l. in case the non-fulfillment complained from the traveler depends on the traveler itself.
- **Hotel Classification:** The category of Hotels supplied by Customized S.r.l. is the official category of the local authorities, based on the standard established in each mentioned country.
- **Baggage:** The Baggage travels to risk and responsibility of the traveler and Customized S.r.l. is not responsible at all for the eventual damage, lose and/or theft of the luggage. The baggage transported during the transfers by the vehicle provided by Customized S.r.l. will take advantage directly on the stipulated insurance policy of the transport company.