



## DRAFT ITINERARY

NAME	DATE	BOOKING FILE	TRAVEL AGENCY
CLIENTS OF NICKY DE CLIFFORD	15 - 21 April 2023	N. 1958 -	OLLAMI

Due to the exceptional world economic situation, the final prices of this travel package will be subjected to verification and possible updating after confirmation received



DRAFT ITINERARY

## Your trip at a glance

CITY	HOTEL	DATES	NIGHTS	ROOMS	ROOM TYPE
CASTELNUOVO BERARDENGA	<b>CASTEL MONASTERO</b>	15 -21 Apr 2023	6	1	<b>1 DOUBLE</b> SUPERIOR

CITY	HOTEL	CONFIRMATION NUMBER	CANCELLATION POLICY	NOTES
CASTELNUOVO BERARDENGA	CASTEL MONASTERO			

**Notes:**

City taxes are not included and will have to be paid directly on the spot.  
Rates include VAT and breakfast.



DRAFT ITINERARY

# Your trip at a glance

CITY	DATE	SERVICE	MEETING TIME & PLACE
FLORENCE	Saturday April 15 <sup>th</sup>	LEADING CONCIERGE SERVICE	
FLORENCE	Saturday April 15 <sup>th</sup>	CONCIERGE DAILY ASSISTANCE	
FLORENCE	Saturday April 15 <sup>th</sup>	PRIVATE TRANSFER FROM FLORENCE TO TUSCANY	
SIENA	Sunday April 16 <sup>th</sup>	PRIVATE GUIDE SIENA (2 HOURS) 2 hours	
SIENA	Sunday April 16 <sup>th</sup>	TICKET PORTA DEL CIELO ALL INCLUSIVE Not refundable	
CHIANTI REGION	Sunday April 16 <sup>th</sup>	FULL DAY PRIVATE TOUR TO SIENA AND CHIANTI REGION WITH LUNCH AND WINE TASTING 8 hours	
SIENA	Monday April 17 <sup>th</sup>	FREE DAY IN TUSCANY	
SIENA	Tuesday April 18 <sup>th</sup>	CHEESE TASTING	
SIENA	Tuesday April 18 <sup>th</sup>	WINE TASTING	
SIENA	Tuesday April 18 <sup>th</sup>	PIENZA, MONTALCINO VILLAGE, MONTALCINO WINERY AND TASTING 8 hours 30 min	
SIENA	Wednesday April 19 <sup>th</sup>	FREE DAY IN TUSCANY	
SIENA	Thursday April 20 <sup>th</sup>	FREE DAY IN TUSCANY	
SIENA	Friday April 21 <sup>st</sup>	PRIVATE TRANSFER FROM TUSCANY TO FLORENCE	



YOUR ACCOMMODATION - CASTELNUOVO BERARDENGA

# CASTEL MONASTERO



LOCATION -

**PROPERTY DETAILS** - Castel Monastero is a beautiful and unique hotel housed entirely in a perfectly restored medieval hilltop village. With a fantastic spa and stunning menus overseen by Gordon Ramsay, Castel Monastero is a must for any Tuscan adventure. The rooms are located around a lovely Piazza which comes alive at night with al fresco dining. The 74 rooms are all different and the style is perfectly in keeping with the rustic elegance of this historic noble residence, whilst adding a unique touch of contemporary design.

**MORE INFORMATION** - [www.castelmonastero.com/en/](http://www.castelmonastero.com/en/)

**FEATURES & SERVICES** -



FLORENCE

## PRIVATE TRANSFER FROM FLORENCE TO TUSCANY

DATE

**Saturday, April 15<sup>th</sup> 2023**

DURATION

MEETING

Welcome to Italy! after customs meet your personal concierge, your private chauffeur, and your vehicle and be transferred to the beautiful Tuscan countryside.

Renowned for its art, history and evocative landscapes, Tuscany is a region where the past and present merge in pleasant harmony. Hill-towns gaze across the countryside from high, many encircled by Etruscan walls and slender cypress trees. In the countryside, among the vineyards and olive groves, there are hamlets and farmhouses, as well as fortified villas and castles that symbolize the violence and inter-communal strife that tore Tuscany apart in the Middle Ages.

*Your personal concierge will ensure your holiday is running smoothly and to your complete gratification. Your local representative is available on the ground to make sure your travel arrangements run flawlessly. He/she is there to assist you and is available on the phone for any questions you may have. Available 24/24hrs on the phone.*





CHIANTI REGION

# FULL DAY PRIVATE TOUR TO SIENA AND CHIANTI REGION WITH LUNCH AND WINE TASTING

DATE **Sunday, April 16<sup>th</sup> 2023**  
DURATION **8 hours**  
MEETING

Venture out today for a full-day tour with your private vehicle and driver to discover a different part of Tuscany: **Siena & Chianti area**.

Upon arrival in Siena meet your guide and enjoy a 2-hour guided tour of the City. You can't miss the incredible main square, Piazza del Campo, which is surrounded by the Gothic Pubblico Palace, the Tower of Mangia, and the Gaia Fountain. Walk over to the 13th-century cathedral, Duomo di Siena, which dominates the skyline of the city.

Re-join your driver and your tour today includes a super lunch in one of the characteristic Tuscan trattorias where you can taste some local delicatessens such as "pici with ragout d'anatra" ( thick spaghetti with duck ragu' ) - *to be paid on spot*. Lunch will be paired with a wine-tasting session of Chianti classico

at the end of the tour, you will be accompanied back to your hotel.



# FREE DAY IN TUSCANY

DATE

**Monday, April 17<sup>th</sup> 2023**

DURATION

MEETING

Today is yours to explore the Countryside on your own or relax in this wonderful area.

You may wish to visit independently:

- the Medieval hilltop gem of MONTERIGGIONI, with its still intact walls. Here you can drink in the history and relive the atmosphere of olden times.
- o SAN GIMIGNANO, famous for its white wine, the world-renowned Vernaccia, and its skyscrapers, was also been declared a World Heritage Site by UNESCO!



SIENA

# PIENZA, MONTALCINO VILLAGE, MONTALCINO WINERY AND TASTING

DATE Tuesday, April 18<sup>th</sup> 2023  
DURATION 8 hours 30 min  
MEETING

PIENZA, MONTALCINO VILLAGE, MONTALCINO WINE FARM & TASTING



In the morning we will leave for the beautiful Pienza.

Pienza is the famous "ideal city" of the Renaissance, a network of "postcard alleys" that flow into the main street that crosses the city from north to south. In the center the beautiful Piazza Pio II. There are many alleys and views not to be missed, where to take wonderful photos or enjoy the breathtaking views that open around every corner. Walking through the streets of Pienza is the best way to appreciate it.

And of course, Pienza is also famous for the pecorino cheese which the locals produce using a wide variety of methods. The town is full of lovely shops selling local crafts and products and here you can also taste the famous Pecorino cheese from Pienza.

Pienza is a village to visit in complete relaxation and when you feel satisfied with its beauty and its views, you can decide to stop and eat in a Trattoria in Pienza, or along the road to our next stop .

Independent lunch ( your driver can suggest you some of local typical Trattoria, where you can taste the local specialities )

After lunch, we will continue to Montalcino, a beautiful Tuscan village and birthplace of one of the world's most beloved wines: The Brunello.

On the way to Montalcino, you will make a short stop at the famous Cypress Parking, where you can take a photo of one of the most photographed views in Tuscany.

In Montalcino, after your stroll through the village, you will visit a new museum, considered a real pearl, unique in the world, the "Tempio del Brunello".

Montalcino has opened its Tempio del Brunello, a unique museum in the world, with an immersive and emotional character, dedicated to one of the most famous wines in the world.

The new visit is inside the monumental complex of Sant'Agostino, an artistic asset that for the occasion reopens its church full of fourteenth-century frescoes.

Before returning to your hotel, we will stop at a local winery, Paradiso di Frassina, for our close encounter with this wonderful wine.

We will visit a truly unique wine cellar, as those the person who come here fully immerse themselves in a virtuous cycle of the vineyards life and the wine itself, with educational tastings and visits to cellars in an atmosphere unique and exclusive music.

When you arrive at Paradiso, you will feel completely immersed in Mozart's harmonies, resonating softly along the rows of vines and across the hills before you.

Weather permitting, your tour will begin with a walk through Mozart's Vineyard, located just across the hill from Montalcino. The Paradiso team will welcome you and explain everything about its Musica & Vigne ("Music and Vines") project.

The tour continues inside the old wine cellars that are part of the renovated farmhouse that dates back to medieval times, where you can discover how wine is made.

And here you can taste these wonderful wines, and maybe you can feel the musical harmony even in tasting them, truly amazing.



# FREE DAY IN TUSCANY

DATE

**Wednesday, April 19<sup>th</sup> 2023**

DURATION

MEETING

Enjoy a free day in this wonderful area of Tuscany. Your eyes become dazzled by the beauty of the colors of this land, unsurprisingly a UNESCO World Heritage Site. Sunrises and sunsets of extraordinary, unique colours in the world are one great addition when wandering the road from Montepulciano to Montalcino through Pienza, considered one of the most amazing routes of Italy.

Glorious hills covered with vineyards, olive groves, cypress, beech and chestnut trees, ancient medieval houses: this is nothing but the ordinary scenario for the visitor in Val d'Orcia.



# FREE DAY IN TUSCANY

DATE

**Thursday, April 20<sup>th</sup> 2023**

DURATION

MEETING

Enjoy a free day in this wonderful area of Tuscany. Your eyes become dazzled by the beauty of the colors of this land, unsurprisingly a UNESCO World Heritage Site. Sunrises and sunsets of extraordinary, unique colours in the world are one great addition when wandering the road from Montepulciano to Montalcino through Pienza, considered one of the most amazing routes in Italy.

Glorious hills covered with vineyards, olive groves, cypress, beech, and chestnut trees, and ancient medieval houses: this is nothing but the ordinary scenario for the visitor in Val d'Orcia.



SIENA

# PRIVATE TRANSFER FROM TUSCANY TO FLORENCE

DATE

Friday, April 21<sup>st</sup> 2023

DURATION

MEETING

Check out of your hotel and private transfer to the Florence airport





# General Cancellation Policy

## DEPOSIT

In order to confirm the final proposal, a deposit of 30% of the total amount due is required of the client.

Full balance is due 60 days prior to the client's arrival.

In the event that the services requested are scheduled to be provided within the next 60 days at the latest, the balance will be due upon confirmation of the services.

## GENERAL CANCELLATION POLICY

Should the client wish to cancel the travel plans made through Your Custom Journey di Customized Srl, the following penalties will apply (please be advised that the percentages shown below are calculated with regards to the total cost of the travel arrangements made through Your Custom Journey di Customized Srl, not in relation to the amount already paid at the time of cancellation):

- **20% of tour cost:** if the cancellation is requested between 59 and 30 days prior to the first service provided;
- **30% of tour cost:** if the cancellation is requested between 29 and 14 days prior to the first service provided;
- **50% of tour cost:** if the cancellation is requested between 13 and 7 days prior to the first service provided;
- **100% of tour cost:** if the cancellation is requested 6 days, or less, prior to the first service provided;

## All tickets once confirmed are non-refundable.

Penalties will always apply in case the client desires to cancel tickets that had been already confirmed.

Should the cancellation policy of a hotel or service be more restrictive than ours, the former will apply. Different conditions and/or terms of payment will be applied for Groups, Meetings, Incentive & Events and Villa/Apartment rentals and will be provided separately case by case.

## PRIVACY POLICY

In accordance with applicable privacy laws EU Regulations n. 679/2016, we would like to inform you that your personal data will be processed in an ethical and transparent manner. We reserve the right to disclose your personal information to third parties - including members of our own company, partners and service providers - solely for the purposes of completing your booking through us and in order to provide you with the information or services you have requested.

## COPYRIGHT AND INTELLECTUAL PROPERTY

The estimate attached contains information of a CONFIDENTIAL nature which constitutes a technical and intellectual heritage of considerable value protected by Italian law, particularly by the Italian Code of Industrial Property Rights envisaged by Legislative Decree 10.2.2005, no 30, by the copyright law no 633 of 1941 and at an international level by the WIPO Convention and the Copyright Act.

Our Agency is the exclusive owner of all contents of the estimate, which are disclosed for the sole purpose of being able to properly carry out the necessary negotiations and discussions to achieve the best travel offer.

The Receiving Party therefore undertakes not to communicate, copy, reproduce or disclose in any way the content of the estimate.

In the event that the Receiving Party does not comply with this obligation, it will be required to pay a sum equal to Euro 5,000.00 (five thousand / 00), as a penalty, without prejudice to further damages.

**Your Custom Journey di Customized Srl strongly recommends that all travelers arrange for themselves a trip cancellation/interruption insurance.**

By approving the final itinerary, you confirm to have read, understood and accepted the [general terms and conditions](#).

**ADDRESS: Via Bruno Maderna 7, 30174 Venezia - Italia**

**TELEPHONE: 0039 041 5041037**