







# Experts in tailor-made tours since 1985





## COMPANY PROFILE

Established in 1985, Customized s.r.l. is a family run private tour operator, 100% Italian located in Mestre, (near Venice).

Over the course of decades, Customized s.r.l. has made a name for itself which signifies quality and reliability within the fast-growing travel industry. Soon after launching, the CEO realized that the future of travel was changing and decided to create **Your Custom Journey**, a Luxury brand dealing directly with high-end individual travelers.

Our company guarantees unique services, all of which are provided by an expert and professional team of 50 employees. Our Travel Designers, those who personally create your itineraries, are people with great experience and, above all, they are great travelers themselves. They could not create a **tailor-made itinerary** for you if they did not know the destination themselves.

Our mission

Our goal is to create bespoke itineraries that give you the opportunity to experience a custom-designed journey with **unforgettable and life-enriching moments** and incredible **unique experiences** of our beautiful Country.



## **ITINERARY**

## Sorrento – 4 nights



### **GRAND HOTEL COCUMELLA 5\* or similar**

Check in August 23<sup>rd</sup> 2023 – Check out August 26<sup>th</sup> 2023 1 double room BB basis \*\*\* City tax payable to the hotel \*\*\* https://cocumella.com/

#### Wednesday, August 23rd 2023

Arrival Naples Private transfer to Sorrento

- Meet your English-speaking driver and personal concierge at the airport
- Private transfer to hotel

Welcome to Italy! Arrive at Naples airport, meet your local personal concierge, and be privately transferred directly to your hotel in **Sorrento**. This stretch of coastline south of Naples is renowned for its exceptional beauty and iconic medieval cliffside fishing villages. Lemon groves and sprawling summer villas cling to the steep cliffs that lead to sparkling blue water.

Settle in at your hotel and relax after a long journey. in the evening you may wish to enjoy dinner at one of the local small restaurants you may wish to try a fresh seafood pasta, buonissimo!!



#### Thursday, August 24th 2023

Small group boat tour to Capri Island (7 hours)



- Reach the selected meeting point on your own and join a transfer to Sorrento Port
- o **Inclusions:** pick-up to/from the port, Professional skipper English-speaking, snacks, Alcoholic and non-alcoholic beverages, Equipment for snorkeling
- Do not forget: swimsuit beach towel sunscreen sun hat camera passport.
- o Landing tax in Capri € 2,50 per person to be paid directly on site.

#### Capri by boat

Pick-up from a designated meeting point and transfer to the port of Piano di Sorrento.

Departure to Capri, sailing along the Sorrento Coast. Along the way you will admire: the ancient fishermen village of "Marina Grande", the ruins of a roman villa near "Bagni della Regina Giovanna", the natural waterfall that flows from the rock, and other interesting attractions along the coast.

Arrival to Capri and tour of the island by boat with stops to visit the Marvelous Grotto, the White Grotto, the Green Grotto; along the way you will admire the Natural Arch, the Villa Curzio Malaparte, the Faraglioni rocks and the Lighthouse of Punta Carena.

There will be a one stop for swimming and snorkeling, and a relaxing break with snacks and drinks offered on board.

Stop from 3 to 5 hours to visit the island by land.

Departure from Capri to Sorrento with limoncello tasting.

Return to the port of Piano di Sorrento and transfer to the meeting point.

\*The stop the Blue Grotto is not included in the itinerary of this tour due the long waiting time. All the guests interested to visit the Blue grotto can do it during the free time on the island.



## Option tour



Today you will jump into the rich food tradition of Amalfi Coast learning where the typical products come from.

First stop is a **Lemon Grove** where you will get the chance to taste a unique homemade lemon and orange marmalades on a slice of typical bread. Then, your tasting session continues enjoying a fresh lemonade and limoncello liquor with an illustration of antique recipe. Finally, you can not miss a tasting of some local extra virgin olive oil.

Your tour continues with the visit of a special **Cheese farm** that adopted a strict organic style in its products starting from feeding the animals with only natural products. Benedetto, the owner, will warmly welcome you at his farm and will hold the tour. Afterwards, you will start your Cheese tasting session with an aged PROVOLONE DEL MONACO D.O.P to move to a fresh typical cheese that which Benedetto is going to prepare at the moment: the ricotta and mozzarella that you will enjoy along with some local cherry tomatoes.

Your last visit is at a local **pizzeria** where Lucio, the pizzaiolo, will tell you the secrets of his special pizza. His story starts from the ancestors that taught him how to make the 'mother yeast' that he is still using today. Then, aprons on and start preparing the dough! With tarantella song in the background, you will follow the instructions of Lucio who will teach you how to throw a pizza in the air and have loads of fun! Later, you will dress pizza with your favourite ingredients. Two minutes in a wood oven and your pizza will ready!



#### Friday, August 25th 2023

Full day tour of Pompeii and Herculaneum

After a strong espresso coffee over breakfast venture out today for a full day trip to Pompeii and Herculaneum

Upon arrival at Pompeii you will meet your local English-speaking guide for a walking tour of this once opulent town. The extensive and varied ruins of Pompeii now provide us with a rich history of life at the time of the Roman Empire. There are theaters, thermal baths, shops and lavish dwellings, many of which have been incredibly well preserved. Continue your private guided tour at the lesser known but equally fascinating excavations at Herculaneum. You can discuss with your guide the best way to divide your time.

#### Saturday, August 26<sup>th</sup> 2023

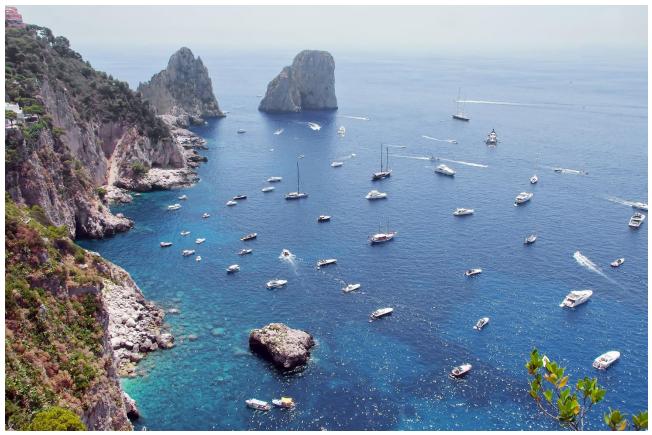
Today is a free day to explore the city. Select from the following suggestions to make the most of your time in Sorrento:

- Soak in the sunshine in Piazza Tasso, Sorrento's largest and most popular gathering place.
   It's crossed by Corso Italia, one of Sorrento's best shopping streets
- Go shopping at the colorful Via San Renato street market, a weekly open-air market for everything from clothes to household items, to fresh produce and delicious cheeses
- Get lunch in **Marina Grande Beach**, Sorrento's fishing village that's famous for its seafood restaurants and volcanic sand beach (the perfect place to relax after a delicious meal)
- Head to the **Puolo** neighborhood for its shallow beach and waterfront promenade (this
  area is popular with locals)
- Take a day trip to nearby **Mount Vesuvius**, the infamous volcano which buried Pompeii 2,000 years ago
- Tour the nearby coastal city of Salerno and ancient Greek city of Paestum (the site contains some of the world's best-preserved Greek temples)
- Enjoy a private **sommelier-guided wine tour** in the Irpinia region to visit two prestigious wine estates in Campania's rugged Apennine Mountains



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## Positano – 3 nights



**HOTEL EDEN ROC 4\* or similar** 

Check in August 27<sup>th</sup> 2023 – Check out August 30<sup>th</sup> 2023 1 double room BB basis \*\*\* City tax payable to the hotel \*\*\* https://edenroc.it/

### Sunday, August 27th 2023

Private transfer from Sorrento to Amalfi

Enjoy your morning at leisure in Sorrento, after check out of your hotel meet your private driver and enjoy a 1-hour driver from Sorrento to Amalfi.

Upon arrival at your hotel check in and relax



#### Monday, August 28th 2023

Private guided tour of Amalfi Coast Villages: Amalfi, Positano with wine tasting and lunch at Tenute di San Francesco (8 hours)

- Meet your private English-speaking driver/guide in the lobby of the hotel
- Privat car at disposal full day
- Wine tasting and lunch included

#### Amalfi Coast village, Positano

Today enjoy a drive along the stunning **Amalfi Coast** with your private car and driver guide for a full day tour.

Through the village of Amalfi to see the sights and soak up the atmosphere. Stop by La Piazzetta di Sant'Andrea—the square at the heart of the city—to see the Duomo and the Romanesque-baroque Cattedrale di Sant'Andrea. Once one of the four main Maritime Republics of Italy, Amalfi is now primarily a resort town. Stop by the Paper Museum (entrance to be paid on spot) to learn about the local flourishing paper industry, which brought a stream of wealth and skilled craftsmen to the

Enjoy a **wine tasting at the Tenuta di San Francesco In Tramonti**, in the heart of the Amalfi Coast, which produces rare, unique and authentic wines, from ancient and pre-phylloxera vines. (Wine tasting and light lunch included).

Tramonti, green and fertile valley of the Amalfi Coast, recognized as a Unesco World Heritage Site, is rich of terraces stolen from the mountains, planted with vineyards, lemon and olive groves. The steep slopes, sunny weather, warm breeze that blows from the Gulf of Salerno make the region perfect for growing wine grapes.

Tour the vineyard, one of Italy's most renowned, and learn about the traditional techniques and dedication to excellence which has earned Marisa Cuomo Winery both national and international recognition. En joy a superb lunch paired wiht local wines.



#### Tuesday, August 29th 2023

Free day in Amalfi

Today is a free day to explore the area and enjoy the slower pace of life on the coast. Go for a walk on the **Lemon Path** in Minori or see the illuminated sea cave **Grotta dello Smeraldo**. Learn about the local ceramics manufacturing process in **Vietri**, or go for a half-day hike on the **Path of the Gods**.

#### Other suggestions include:

- Visit the beautiful **Villa Cimbrone** and **Terrace of Infinity** in Ravello
- Soak in the sunshine on **Gravitella Beach** in Vettica Maggiore, **Lannio Beach** in Centra, or **Arienzo Beach** in Positano
- Try your hand at windsurfing in Praiano
- Check out Praiano's nightlife at the Africana and Music on the Rocks nightclubs
- Rent a kayak and explore emerald green grottos, tiny hidden beaches, and impressive sea caves
- Enjoy a quiet day in the serene town of **Atrani**, far away from the hustle and bustle of the larger villages
- Explore the Fiordo di Furore, Italy's only fjord
- Visit the **Cloister of San Francesco** in Sorrento, an oasis of tranquility that's located steps away from the town's historic Sant'Antonino piazza
- Enjoy nature in the **Ferriere Valley Nature Reserve**, famous for its postcard-perfect fishing villages and striking countryside crisscrossed with hiking trails

For dinner, head to Minori for some of the best Italian pizza, paired with a glass of delicious local wine.





## Naples-2 nights



#### **GRAND HOTEL VESUVIO 5\* or similar**

Check in August 30<sup>th</sup> 2023 – Check out September 1<sup>st</sup> 2023 1 deluxe double room *BB basis*,

https://www.vesuvio.it/

#### Wednesday August 30th 2023

Private transfer from Positano to Naples – afternoon city tour

It is time to say goodbye to the Positano today after a leisurely breakfast meet your private driver at the lobby of your hotel and head 1 hour north to reach Naples. Check in at your hotel and relax.

In the early afternoon meet your guide at the lobby of your hotel and enjoy a 3 hour walking tour of the city.

Naples has been continuously settled for millennia. The city is renowned for its art, architecture, food, and religious frescoes. Its historic city center enjoys UNESCO World Heritage designation, and Naples' many historic sights attract visitors worldwide. Naples is also famous as the birthplace of pizza, and the city's music culture has strongly influenced opera and folk music standards. You'll visit



these landmarks on a three-hour guided tour of the city.

Notable highlights include the 17th-century Palazzo Reale (home to a museum and two theaters), the centrally-located Piazza del Plebiscito, the Teatro di San Carlo (one of the Royal Palace's theaters), the beautiful Galleria Umberto (a massive 19th-century glass-roofed shopping mall), and the Basilica di San Francesco, which was built as a tribute to the emperor. The Castel Nuovo (a fortress protecting the port), 13th-century Duomo, Via Toledo shopping district, and historic Spaccanapoli Street are also popular destinations.

Take the rest of the afternoon to explore the city on your own. Continue to discover the **Centro Storico** of the city, and pop into one of the world's oldest pizzerias for dinner.

#### Thursday, August 31st 2023

Free day in Naples

Spend the day exploring the city on foot. From your hotel, head out on a guided tour to see the city's elegant historic and cultural center.

Start with the Piazza del Plebiscito, the main square, to see the Basilica di San Francesco, built as a tribute to the emperor, and the 17th-century Royal Palace, which houses a museum and two theaters. View the Teatro di San Carlo, one of the Royal Palace's theaters, then head across the plaza to see the beautiful Galleria Umberto, a massive 19th-century glass-roofed shopping mall.

From here, walk next-door to the 13th-century **Castel Nuovo**, located across the street from the Naples port. Make a stop at a cafe to enjoy a caffè Napoletano, a typical Naples coffee that has gained worldwide fame. After enjoying your coffee, head for a walk along with historic **Via Toledo**, the main shopping street.

Stop here for lunch at a fast-food joint to sample local seafood. Try the *montanare*—small fries pizzas served with tomato sauce, cheese, ricotta, and anchovies—and the Neapolitan *cuoppo*, a cone of assorted fried seafood. Finish your meal with a glass of local white wine and enjoy the people watching on the piazza.

<u>An alternative suggested</u>: If relaxation and rejuvenation are high on your vacation wish list, we recommend a trip to Ischia, where you may luxuriate in the island's natural hot springs and thermal gardens.

Make your way to the Naples port to chart the ferry to the island of Ischia. Upon arrival at the island have the opportunity to travel with local taxis (payable locally) to reach the thermal bathe to enjoy for the day.

#### Friday, September 1st 2023

Private transfer to Naples Airport



## **TOTAL COST PER PERSON IN EURO 5.515,00**

#### The price includes:

#### **Inclusions:**

- American buffet Breakfast
- Private transport by Minivan Mercedes E class for transfers and sightseeing (1 suitcase and 1 carry-on bag allowed per person)
- Basic English-speaking driver for stated transfers
- Expert local English-speaking guides for stated sightseeing
- All entrance fees
- Wine tasting and lunch in the Amalfi coast
- The services of the YCJ Concierge including welcome at the airport, telephone monitoring at each hotel and reconfirmation of arrangements with all service providers, assistance in Naples and Rome train station
- Vehicles, drivers, guides available for the stated amount of sightseeing as applicable, i.e. 3-4 hours for half day tours and up to 9 hours for full day tours, starting from the time indicated in the itinerary
- 24-hour emergency contact service

#### **Exclusions:**

- All air travel and associated costs
- City taxes to be paid on spot
- Lunches and dinners unless otherwise stated
- Gratuities
- Disembark fee to Capri
- All items of a personal nature (e.g. beverages, telephone calls, laundry, personal insurance)
- Anything not specifically mentioned in the "Inclusions" list above.





#### Please note...

- All rates are subject to reconfirmation if an actual booking is made
- Accommodation is subject to availability unless otherwise stated
- No actual reservations have been made yet unless stated

#### **Terms and conditions**

- **Upon confirmation** a non-refundable deposit of 20% is required. The remainder of the tour cost is payable 30 days prior your arrival in Italy. If the reservation is made within 30 days of departure, the entire tour price must be paid at the time of confirmation.
- All the cancellations received between the date of booking and 30 days prior to departure will result in the loss of the deposit.
- **Cancellations** received 29 15 days prior to departure will be subject to a cancellation charge of 30% of the tour price.
- Cancellations received 14 7 days prior to departure will be subject to a cancellation charge
  of 60% of the tour price.
- Cancellations received 6 days or less prior to departure will be subject to 90% of the tour price.
- PAYMENT METHOD: Payments may be made through the trip.me platform, via bank transfer and/or Credit card (no additional charges)
- Organizer: The tourist services and/or package of the contract are organized by Customized Srl Limited liability company situated in Via Bruno Maderna 7 – 30174 Mestre / Venezia -Italy — Tel +39 041 5041037.
- This contract is regulated by the dispositions according to the art.2 n.1 legal decree no. 111 of 17 March 1995 in performance Directive the EEC 314/90 and from the international conventions in matter and the convention of Brussels of the 20 August 1970.
- Responsibility of the organizer: The responsibility of Customized S.r.l. in comparisons of the
  travelers for eventual endured damages because of the lacked or inexact fulfillment of the
  obligations expected from this agreement, is regulated from the laws and the international
  conventions recalled to "the Organizing" paragraph. It excludes in any case the responsibility
  of Customized S.r.l. in case the non-fulfillment complained from the traveler depends on the
  traveler itself.
- Hotel Classification: The category of Hotels supplied by Customized S.r.l. is the official
  category of the local authorities, based on the standard established in each mentioned
  country.
- Baggage: The Baggage travels to risk and responsibility of the traveler and Customized S.r.l.
  is not responsible at all for the eventual damage, lose and/or theft of the luggage. The
  baggage transported during the transfers by the vehicle provided by Customized S.r.l. will



take advantage directly on the stipulated insurance policy of the transport company.