









# Experts in tailor-made tours since 1985



# COMPANY PROFILE

Established in 1985, Customized s.r.l is a family run private tour operator, 100% Italian located in Mestre, (near Venice).

Over the course of decades, Customized s.r.l has made a name for itself which signifies quality and reliability within the fast-growing travel industry, Soon after launching, the CEO realized that the future of travel was changing and decided to create Your Custom Journey; a Luxury brand dealing directly with high-end individual travelers.

Our company guarantees unique services, all of which are provided by an expert and professional team of 50 employees. Our Travel Designers, those who personally create your itineraries, are people with great experience and, above all, they are great travelers themselves. They could not create a tailor-made itinerary for you if they did not know the destination themselves.

#### Our mission

Our goal is to create bespoke itineraries that give you the opportunity to experience a customdesigned journey with unforgettable and life-enriching moments and incredible unique experiences of our beautiful Country.



# **ITINERARY**

Bari- 2 nights



### **HOTEL Grand Hotel delle Nazioni 5\* or similar**

Check in May 29<sup>th</sup> Check out May 31<sup>st</sup> 2023 1 double room BB Basis

### Monday, May 29th 2023

Arrival in Bari Airport private transfer to Hotel

- Meet your Personal concierge at the arrival hall
- o Private transfer with private car and driver to your hotel

Welcome to Bari! Arrive at Bari Airport, then transfer to your accommodation in the city. Get settled in, then head out for a first look at the city. Select from the following recommendations to enjoy your first hours in the coastal city:

- Go for a stroll along the scenic **Lungomare Nazario Sauro** oceanfront promenade
- Spend a few hours viewing artwork in the Bari Provincial Art Gallery
- Go shopping or people watching on the Via Soprano, a popular shopping street



Enjoy the sun and cool sea breeze at the Lido San Francesco

### Tuesday, May 30th 2023

Highlights of Bari

- o In the morning, meet your private English-speaking guide at the lobby of your hotel
- o English speaking guide at disposal for 3 hours
- Entrance fees included
- o In the afternoon private car at disposal half day Alberobello

Today meet your guide for a private guided walking tour of the city's historic sights, focusing on the old town. Tour the Castello Svevo (Swabian Castle), built by the Normans in the 12th century, and visit the Plaster Cast Gallery to see plaster reproductions of ornamental sculptures used during the 11th-17th centuries.

Continue to the Bari Cathedral, also known as the Cathedral of St. Sabinus, which is named after the Sabinus of Canosa (a Roman Catholic Saint and local Bishop). It's worth taking the time to see the archaeological site under the church, the adjacent Diocesan Museum, and the saint's collection of religious relics on display in the crypt.

Your next stop is the famous Basilica of St. Nicholas, which houses the saint's crypt. St. Nicholas was a 4th-century saint, and his legendary habit of secret gift-giving gave rise to the legend of Santa Claus. The imposing St. Nicholas Church served as a castle on several occasions during its lifetime and was the first to implement a matronaeum, a tribune gallery, which allowed women to view the religious

proceedings.

Your next stop is the Pontifical Basilica of San Nicola, a stunning example of Puglia's Romanesque architecture and one of southern Italy's major pilgrimage destinations. It's located in the heart of Bari's historic center and is the focal point of the Cittadella Nicolaiana, dedicated to the saint and his

relics.

From here continue to Via delle Orecchiette (Orecchiette Street), famous for its delicious and fresh handmade Orechiette. Try the little pasta cups, which are traditionally served with turnip tops, as well as Bari's other many delicious specialties—fresh-baked focaccia, seafood, and excellent local wines.



### Lecce – 2 nights



### **HOTEL RISORGIMENTO 5\* or similar**

Check in May 31<sup>st</sup> – Check out June 2<sup>ND</sup> 1 double room BB Basis

### Wednesday, May 31<sup>st</sup> 2023

Private transfer to Lecce stop enroute in Alberobello

- Meet your private driver at the lobby of your hotel
- Private transfer to Lecce
- o On arrival in **Alberobello**, meet your private English-speaking guide for a 2hrs walking tour.
- Entrance fees included

After a relaxing breakfast leave Bari on your back and hard south to reach Lecce. En-route stop in alberobello where you'll enjoy 2 hour guided tour The UNESCO World Heritage Trulli district in Alberobello is one of Puglia's most popular attractions, and the rest of the town is also lovely. Begin the tour on the road from **Aia** to the Trulli district, which stretches over seven hills.

The center of the city looks like most Italian small towns, with a few trulli located here and there. Head to the **Rione Monti** district to see many of these pointy white buildings clustered together. The neighborhood is situated on several narrow lanes on a hillside and is full of little gift shops selling



souvenirs and Trulli-themed gifts. You'll have time to wander the picture-perfect streets to find everything from colorful terracotta whistles (a favorite local gift) to trulli-shaped knickknacks.

After lunch at leisure re join your driver and continue to Lecce. thanks to its Baroque architectural monuments commonly found in the city, Lecce is nicknamed the "Florence of the Baroque" or "Rome of the South".

Lecce has a distinctly Greek culture, stemming back to its foundation by the Messapii, a lapygian tribe said to have been from Crete. The city's main attractions include **Piazza San Oronzo**, the 17th-century **Duomo** (designed by G. Zimbalo), **Porta Napoli** (the original gate to the old town), the **Obelisk** (erected in the 19th century to honor Ferdinand I of the Two Sicilies), and the beautiful **Paisiello**Theatre.

The Baroque 17th-century **Basilica Di Santa Croce** (Holy Cross Church) and 15th-century **Torre del Parco** are popular sites in the city center, while the **Orto Botanico di Lecce** (University of Lecce botanical garden) is a peaceful nature sanctuary featuring hundreds of fruit trees and other plants.

### Thursday, June 1<sup>st</sup> 2023

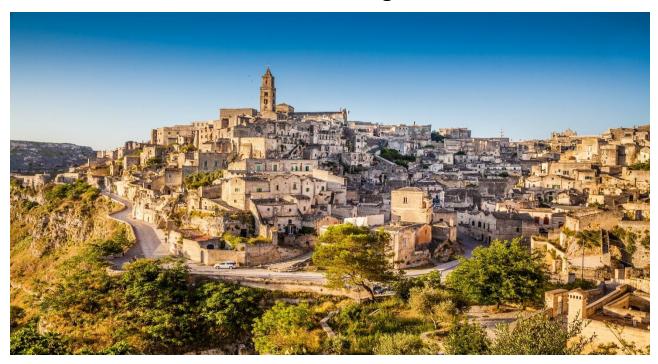
Private walking guided tour of Lecce Highlights (3 hours)

- Meet your private English-speaking guide in the lobby of the hotel
- o Entrance fees are included
- o In the afternoon fee to explore your surroundings on your own

Towards the end of the 16th century, a number of religious orders arrived in Lecce, amongst them Jesuits and Franciscans; their arrival inspired wealthy patrons who poured money into the building of elaborate palaces and churches, for this was the beginning of the Baroque period. The result is a perfect little gem of a Baroque city, the crowning glory being the Church of the Holy Cross, completed in 1695. Next to the church is the Government Palace, a former convent and the cathedral is one of the most important in Italy, with an enormous five-story campanile that towers 70m above the square.



## Matera – 1 night



# **HOTEL AQUATIO 4\* or similar**Check in June 2<sup>nd</sup> – Check out June 3<sup>rd</sup> 2023

1 Deluxe Classic Room BB basis,

### Friday, June 2<sup>nd</sup> 2023

Private transfer Lecce to Matera

Private car and driver from Lecce to Matera

After one last leisurely breakfast in Lecce, meet your private driver in the lobby of your hotel, and hit the road for the 2.5-hour drive to **Matera**.

The town is famous for the **Sassi di Matera**, well-preserved cave homes cut into the soft rock. These unique dwellings are considered to be some of Italy's first human settlements and are a designated UNESCO World Heritage Site.

The Sassi are located on both sides of the valley. The Sasso Caveoso on the south side is the most historically fascinating, while the Sasso Barisano is commercially developed and house offices and residences. The city of Matera also has many beautiful winding stairways, as well as incredible churches carved into the side of the volcanic rock.



# Saturday, June 3rd 2023

Depart Bari

o Private transfer to Bari Airport

\*\*\* End of the services \*\*\*



### TOTLA COST € 1.808,00 PER PERSON

### The price includes:

### **Inclusions:**

- Buffet Breakfast
- Private transport by Minivan Mercedes E class for transfers and Sedan for sightseeing
- Basic English-speaking driver for stated transfers
- Expert local English-speaking guides for stated sightseeing
- Entrance fees to all stated sights and museums
- Vehicles, drivers, guides available for the stated amount of sightseeing as applicable, i.e. 3-4 hours for half day tours and up to 9 hours for full day tours, starting from the time indicated in the itinerary
- 24-hour emergency contact service

#### **Exclusions:**

- Breakfast
- All air travel and associated costs
- City taxes
- Lunches and dinners unless otherwise stated
- Gratuities
- All items of a personal nature (e.g. beverages, telephone calls, laundry, personal insurance)
- Anything not specifically mentioned in the "Inclusions" list above.

#### Please note...

- All rates are subject to reconfirmation if an actual booking is made
- Accommodation is subject to availability unless otherwise stated
- No actual reservations have been made yet unless stated



#### Terms and conditions

- **Upon confirmation** a non-refundable deposit of 30% is required. The remainder of the tour cost is payable 45 days prior your arrival in Italy. If the reservation is made within 45 days of departure, the entire tour price must be paid at the time of confirmation.
- All the cancellations received between the date of booking and 45 days prior to departure will result in the loss of the deposit.
- **Cancellations** received 44 30 days prior to departure will be subject to a cancellation charge of 45% of the tour price.
- **Cancellations** received 31 8 days prior to departure will be subject to a cancellation charge of 80% of the tour price.
- **Cancellations** received 7 days or less prior to departure will be subject to 100% of the tour price.
- PAYMENT METHOD: Payments may be made by the following methods:
- Credit card (no credit card fee)
- Bank transfer
- Organizer: The tourist services and/or package of the contract are organized by Customized Srl Limited liability company situated in Via Bruno Maderna 7 – 30174 Mestre / Venezia -Italy — Tel +39 041 5041037.
- This contract is regulated by the dispositions according to the art.2 n.1 legal decree no. 111 of 17 March 1995 in performance Directive the EEC 314/90 and from the international conventions in matter and the convention of Brussels of the 20 April 1970.
- Responsibility of the organizer: The responsibility of Customized S.r.l. in comparisons of the travelers for eventual endured damages because of the lacked or inexact fulfillment of the obligations expected from this agreement, is regulated from the laws and the international conventions recalled to "the Organizing" paragraph. It excludes in any case the responsibility of Customized S.r.l. in case the non-fulfillment complained from the traveler depends on the traveler itself.
- **Hotel Classification:** The category of Hotels supplied by Customized S.r.l. is the official category of the local authorities, based on the standard established in each mentioned country.
- Baggage: The Baggage travels to risk and responsibility of the traveler and Customized S.r.l.
  is not responsible at all for the eventual damage, lose and/or theft of the luggage. The
  baggage transported during the transfers by the vehicle provided by Customized S.r.l. will
  take advantage directly on the stipulated insurance policy of the transport company.