









Experts in tailor-made tours since 1985



COMPANY PROFILE

Established in 1985, Customized s.r.l. is a family run private tour operator, 100% Italian located in Mestre, (near Venice).

Over the course of decades, Customized s.r.l. has made a name for itself which signifies quality and reliability within the fast-growing travel industry. Soon after launching, the CEO realized that the future of travel was changing and decided to create **Your Custom Journey**; a Luxury brand dealing directly with high-end individual travelers.

Our company guarantees unique services, all of which are provided by an expert and professional team of 50 employees. Our Travel Designers, those who personally create your itineraries, are people with great experience and, above all, they are great travelers themselves. They could not create a **tailor-made itinerary** for you if they did not know the destination themselves.

Our mission

Our goal is to create bespoke itineraries that give you the opportunity to experience a custom-designed journey with **unforgettable and life-enriching moments** and incredible **unique experiences** of our beautiful Country.



AT GLANCE ITINERARY Taormina 2 nights



HOTEL NH COLLECTION TAORMINA 4* or similar

Check in July 4th Check out July 6th 2023

1 double room with sea view

1 double room for single use with sea view

BB basis, city tox to pay locally

https://www.nh-hotels.it/hotel/nh-collection-taormina?utm_campaign=local-gmb&utm_medium=organic_search&utm_source=google_gmb&utm_term=langtest_

Tuesday July 4th 2023

Arrive Catania private transfer to Taormina

Private transfer from Catania Airport to Hotel in Taormina.

Upon arrival in Catania airport you will be welcomed to Italy by your local **YCJ concierge** as you exit customs into the arrivals hall and privately transferred to your hotel where you will be assisted with check-in procedures, run through your itinerary and answer any questions you july have. The remainder of the day will be at leisure

Your YCJ concierge will ensure your holiday is running smoothly and to your complete gratification. Your local representative is available on the ground to make sure your travel arrangements run flawlessly. He/she is there to assist you and available on the phone for any questions you july have.



Wednesday July 5th 2023

Taormina at leisure

Today is a free day to explore Taormina. Make the most of your time with these recommended activities:

- Visit the **Museo Tradizioni Popolari** art museum, the **Museum and Archaeological Area of Naxos**, and the **Casa Cuseni**, a combination history museum and artist hotel
- Walk along a seafront promenade and enjoy the beautiful old gardens of the Villa Comunale
- Go shopping on the **Corso Umberto**, Taormina's main street with options for every budget, from luxury boutiques to small vintage storefronts
- Visit the **Chiesa Madonna della Rocca** to enjoy a bird's eye view of the city and see the Greek theatre and small chapel which is partially dug into the rock
- Walk the spit of land to **Isola Bella**, a beautiful little island, to see the 17th-century palace, elegant gardens and fishing village
- Visit the ruined medieval castle and narrow, hilly streets of **Castelmola**, a small village located 3 miles (5 km) north of Taormina
- Explore the **Taormina Mare**, an impressive stretch of coastline characterized by steep rocks and beaches, *lidos*—public outdoor pools—and a variety of restaurants and cafes



Syracuse 2 nights



HOTEL ORTEA PALACE HOTEL 5* or similar Check in July 6th – Check out July 8th 2023 1 double room 1 double room for sole use

BB basis, city tox to pay locally

https://orteapalace.com/

Thursday July 6th 2023

Cooking class in Taormina afternoon transfer to Syracuse

- 3 hours hands on cooking class
- Private transfer from Taormina to Syracuse.
- You'll meet your private driver in the lobby of the hotel.

After breakfast, reach the selected meeting point in Taormina city center and meet your chef.

Today you will have an unforgettable **cooking experience** and you will enjoy lunch with your justcooked

dishes.

Buon

You're in for a treat, as today you'll partake in a cooking class. In the morning, you'll meet your chef instructor at a local market for a guided tour. You'll stop at fruit and vegetable vendors to pick up seasonal produce before heading to the fishmonger to choose the freshest catch of the day.

After the market tour, you'll retire to a professional kitchen for your hands-on cooking class. Over a couple of hours, you'll prepare a full Sicilian menu complete with a traditional dessert. Afterward, you'll sit down and enjoy lunch comprised of the foods you prepared in class. Of course, the meal



will be paired with local wines.

Lunch included.





Friday July 7th 2023

Baroque trail: Modica, Ragusa and Noto Tour



- Private tour of Modica, Ragusa and Noto 8 hours
- You'll meet your private English-speaking guide and your driver in the lobby of the hotel.
- Chocolate tasting session and entrance fees are included.

<u>Description: The Baroque trail – Modica, Ragusa, Noto</u>

Explore the town of **Modica**, its Medieval centre and spectacular baroque cathedral and take your time for a special **chocolate tasting**. Through this tour you will discover the tradition of this place and the reasons why it is famous worldwide for the 'art of chocolate'. The town itself is very untouristy and you will feel that you are seeing the 'real' Sicily. The town divides itself in to the 'upper' and 'lower' Modica and the upper town is dominated by the magnificent church of San Giorgio with its twin flight of steps. A short drive will bring you to **Ragusa**, where you will spend the rest of the day exploring Ibla, the old part of town. It was rebuilt after the earthquake of 1693 but follows the old medieval street plan and boasts secret shrines, family crests and baroque fountains. There are some substantial mansions with showy staircases and delicate filigree balconies, not to mention secret arches and a wealth of palm trees.

Of all the towns rebuilt after the earthquake of 1693, **Noto** is undoubtedly the finest and most harmonious, so much so that it is classed as a UNESCO world heritage site; it is Baroque at its most exuberant. Your tour will start in the main square, where you can admire the imposing Palazzo Ducezio, Palazzo Vescovile and Palazzo Landolina, each one a symphony to the Baroque. You will also visit the magnificent cathedral and the Church of San Domenico.



Agrigento - 1 night



HOTEL VILLA ATHENA 5* or similar
CHECK IN July 8TH – CHECK OUT July 9th 2023
1 Classic double Room
1 Classic double room for sole use
https://www.hotelvillaathena.it/
BB basis. city tox to pay locally

Saturday, July 8th 2023

Private transport from Syracuse to Agrigento - visit the valley of temples

After a leisurely breakfast meet your private driver in the lobby of your hotel and head off to **Agrigento**, a hilltop city on Sicily's southwestern shore. After a 2,5-hours drive, check-in into your hotel, and set out to explore your surroundings. Stroll through Agrigento's densely-packed historical core, finding your way to **Via Atenea**, the main thoroughfare lined with shops, restaurants, and bars. Leading off Via Atenea, you'll climb your way upwards through a maze of cobblestoned narrow alleys and side streets past 18th and 19th-century palazzi (noble homes or mansions).

In the early afternoon meet your guide for 2 hours visit of the Valley of temples so named for its well-preserved ancient **Greek temples**. You will meet with a licensed guide to walk through the



ancient city of **Akragas**, as Agrigento was once called, with the option to spend a little time at the popular archaeological museum. Stop to marvel at the temples of **Hera (Juno)**, **Concordia** (an imposing intact gem), and **Herakles** as you listen to your expert guide share stories that bring the ruins to life. You'll discover that the so-called valley is actually a plateau, and learn how these ridgetop temples once served as beacons for homecoming sailors.

After the tour, you'll have the rest of the day to spend as you like.



Palermo – 3 nights



HOTEL GRAND HOTEL ET DES PALEMS 5* or similar

Check in July 9^{th} – Check out July 12^{th} 2023

1 classic double room

1 classic double room for sole use

BB basis, city tox to pay locally

https://www.grandhotel-et-des-palmes.com/

Sunday, July 9th 2023

Private transfer to Palermo

- Private transfer from Syracuse to Palermo.
- You'll meet your private driver in the lobby of the hotel.

After a leisurely breakfast meet your driver and be privately transferred to Palermo. check in at your hotel and relax

Palermo is the regional capital of Sicily, on the southern tip of Italy's "boot." It sits on the Gulf of Palermo in the Tyrrhenian Sea. Palermo is famous for its colorful history, beautiful architecture, vibrant culture, nightlife, music, and cuisine. The strategically located area has been settled for



millennia, and the city's written history starts in the 8th century BCE. During this time Palermo has played a vital role in Europe's history

Monday , July 10th 2023

Palermo Highlights

- You'll meet your private English-speaking guide in the lobby of the hotel.
- Entrance fees are included.

Description of Palermo highlights

In the morning you will meet your guide for a private half-day tour of the Sicilian capital. **Quattro Canti** (officially known as Piazza Vigliena), **Palazzo Reale**, the 12th-century **Duomo** (the Palermo Cathedral), and **Marina Square** are some examples of the architectural masterpieces you'll come across. You'll also visit **Capo Market**, a great spot to pick up some lunch or a typical snack like panelle (chickpea fritters) and cazzilli (pan-fried potato croquettes).

In the afternoon, you might consider driving a short way to the town of Monreale. On the slopes of **Monte Caputo**, you'll discover what is thought to be the greatest example of Norman architecture in the world, the **Cattedrale di Monreale** (Monreale Cathedral). This 12th-century UNESCO Heritage Site is made up of ornate cloisters and gold mosaics featuring scenes from the Old and New Testaments. Admire the Norman-Byzantine art and architecture as you tour this national monument.

When you're ready, spend a little time wandering Monreale itself. Consider a stroll through the **Belvedere** public garden where you can enjoy a beautiful view over the **Conca d'Oro** below, a fertile valley abounding with citrus trees.

Tuesday, July 11th 2023

Palermo at leisure

Today is a free day to enjoy the city. Make the most of your time there with these recommended activities:

- See art at the Museum of tiles Stanze al Genio and Palazzo Abatellis
- Catch a performance at the **Teatro Massimo**, Italy's largest opera house
- Haggle for your lunch or the perfect pair of vintage jeans at the Ballaro Market, Palermo's largest open-air food market
- Soak in the sunshine and sea breeze at the Foro Italico, a large public garden along Palermo's seafront
- Explore the Villa Giulia, a sprawling 18th-century complex of botanical gardens & sculptures
- Relax on the Mondello Beach and enjoy the sand and beautiful clean water
- Spend a few hours in the **Galleria Regionale**, a 15th-century neo-Gothic castle, to see medieval and Renaissance art pieces



- Explore the **Museo Archeological Regionale** to see one of the richest collections of Punic and Ancient Greek art in Italy, as well as many Sicilian historical artifacts
- See a performance at the **Teatro Massimo** opera house, the largest in Italy
- Go shopping in the colorful **Vucciria Market** to buy lunch and fresh seafood

Wednesday, July 12th 2023

Depart Palermo

Private transfer to the Palermo airport



TORTAL COST OF THE TRIP PLAN PER PERSON IN EURO 4.465,00

The price includes:

Inclusions:

- American buffet Breakfast
- Private transport by Mercedes E sedan for transfer with bags and Mercedes E class for sightseeing and transfers with bags. 1 suitcase and 1 carry-on bag allowed per person
- Basic English-speaking driver for stated transfers
- Expert local English-speaking guides for stated sightseeing
- Entrance fees to all stated sights and museums
- Lunch after the cooking class
- The services of the YCJ Concierge to assist you during all your Holiday. Your YCJ Concierge will also take care of remind and reconfirm the planned services from time to time.
- Vehicles, drivers, guides available for the stated amount of sightseeing as applicable, i.e. 3-4 hours for half day tours and up to 9 hours for full day tours, starting from the time indicated in the itinerary
- All taxes (including the city tax at the hotels)
- 24-hour emergency contact service

Exclusions:

- All air travel and associated costs
- Lunches and dinners unless otherwise stated
- Gratuities
- All items of a personal nature (e.g. beverages, telephone calls, laundry, personal insurance)
- Anything not specifically mentioned in the "Inclusions" list above.

Please note...

- All rates are subject to reconfirmation if an actual booking is made
- Accommodation is subject to availability unless otherwise stated
- No actual reservations have been made yet unless stated





Terms and conditions

- **Upon confirmation** a non-refundable deposit of 30% is required. The remainder of the tour cost is payable 45 days prior your arrival in Italy. If the reservation is made within 45 days of departure, the entire tour price must be paid at the time of confirmation.
- All the cancellations received between the date of booking and 45 days prior to departure will result in the loss of the deposit.
- **Cancellations** received 44 30 days prior to departure will be subject to a cancellation charge of 45% of the tour price.
- **Cancellations** received 31 8 days prior to departure will be subject to a cancellation charge of 80% of the tour price.
- Cancellations received 7 days or less prior to departure will be subject to 100% of the tour price.
- PAYMENT METHOD: Payments july be made by the following methods:
- Credit card (no credit card fee)
- Bank transfer
- Organizer: The tourist services and/or package of the contract are organized by Customized Srl Limited liability company situated in Via Bruno Maderna 7 – 30174 Mestre / Venezia -Italy — Tel +39 041 5041037.
- This contract is regulated by the dispositions according to the art.2 n.1 legal decree no. 111 of 17 March 1995 in performance Directive the EEC 314/90 and from the international conventions in matter and the convention of Brussels of the 20 April 1970.
- Responsibility of the organizer: The responsibility of Customized S.r.l. in comparisons of the
 travelers for eventual endured damages because of the lacked or inexact fulfillment of the
 obligations expected from this agreement, is regulated from the laws and the international
 conventions recalled to "the Organizing" paragraph. It excludes in any case the responsibility
 of Customized S.r.l. in case the non-fulfillment complained from the traveler depends on the
 traveler itself.
- Hotel Classification: The category of Hotels supplied by Customized S.r.l. is the official
 category of the local authorities, based on the standard established in each mentioned
 country.
- Baggage: The Baggage travels to risk and responsibility of the traveler and Customized S.r.l.
 is not responsible at all for the eventual damage, lose and/or theft of the luggage. The
 baggage transported during the transfers by the vehicle provided by Customized S.r.l. will
 take advantage directly on the stipulated insurance policy of the transport company.