

Adventure World Travel with Purpose

QUOTE ADVICE PREPARED FOR:

MS VIRGINIA WARREN MS JACQUELINE AITKEN





Quote				Quote Nur	mber			NZ/314481
ATTENTION: TRUDY GEDDES				Issue Date 29 March 2023				
HOUSE OF TRA DX WC60031 BLENHEIM	VEL BLENHI	EIM		Departing				25 June 2023
Cost of Tour by Passenger								
Passenger		Age	Gateway	Ai	r	Land	Misc	Total
MS VIRGINIA WARREN		-	AKL	-		4311.00	-	\$4311.00
MS JACQUELINE AITKEN		-	AKL	-		4311.00	-	\$4311.00
				-		8622.00	-	\$8622.00
Payment Details						ORTANT		
TOTAL PRICE			\$86	22.00	! Dep			\$1708.00
LESS COMMISSION	\$7614.00	@ 12.00%	\$9	13.68		ance Due	21 Apr 23	\$5949.92
	\$1008.00	@ 5.00%	\$	50.40	· Dan		21709.20	φ00 10.02
		TOTAL D	UE: \$765	7.92		etailed payment s quired for your iti		d below, if

Important Information

Thank you for contacting Adventure World Travel to quote on this itinerary.

Please check this document carefully to ensure travel dates are correct and travellers' names match passports before you make your booking.

Pricing is in NZD. This quote is valid for 7 days, unless otherwise noted and is subject to any currency reprice.

All quotes and bookings are subject to the terms and conditions shown at the end of this itinerary and in full on our website www.adventureworld.co.nz

Visas and Vaccinations

It is the traveller's responsibility to check and comply with:

- immigration and visa requirements for all countries visited or transited

- local vaccination and COVID-19 policies

For the latest travel advice please refer to <u>www.ttc.com/travel-restrictions</u> or the Ministry of Foreign Affairs & Trade Safe Travel website <u>www.safetravel.govt.nz</u>





Your Travel Summary

Date	City	Description	Duration	Confirmation
Sun 25-Jun-23	Auckland	CI54 to Taipei - client ticketed		
Mon 26-Jun-23	Taipei	CI791 to Hanoi - client ticketed		
	Hanoi	Private Transfer with Guide Hanoi Airport - Hotel		Quote
	Hanoi	THE ANN HANOI HOTEL	2 nights	Quote
	Hanoi	Hanoi Street Food with Guide PM		Quote
Tue 27-Jun-23	Hanoi	Charming and Historic Hanoi AM		Quote
Wed 28-Jun-23	Hanoi	Highlands of Sapa Bus/Bus 3.5*	2 nights	Quote
Fri 30-Jun-23	Hanoi	THE ANN HANOI HOTEL	1 night	Quote
Sat 01-Jul-23	Hanoi	Private Transfer with Guide Hanoi - 1nt Halong Bay Cruise		Quote
	Halong Bay	Halong Orchid Cruise Suite Balcony Cabin	1 night	Quote
Sun 02-Jul-23	Halong Bay	Private Transfer with Guide from Halong Bay Cruise		Quote
	Hanoi	Private Transfer with Guide Hotel - Hanoi Airport		Quote
	Hanoi	VN flight Hanoi to Danang		Quote
	Danang	Private Transfer with Guide Danang Airport - Hoi An Hotel		Quote
	Hoi An	HOI AN HISTORIC HOTEL	3 nights	Quote
Mon 03-Jul-23	Hoi An	Red Bridge Cooking Class		Quote
Wed 05-Jul-23	Hoi An	Private Transfer & Sightseeing Hoi An Hotel - Hue		Quote
	Hue	INDOCHINE PALACE	2 nights	Quote
Thu 06-Jul-23	Hue	Highlights of Hue AM		Quote
Fri 07-Jul-23	Hue	Private Transfer Hue Hotel - Airport		Quote
	Hue	Vietnam Airlines Flight from Hue to Saigon		Quote
	Ho Chi Minh	Private Transfer with Guide Ho Chi Minh Airport - Hotel		Quote
	Ho Chi Minh	GRAND HOTEL	3 nights	Quote
Sat 08-Jul-23	Ho Chi Minh	Cu Chi Tunnels Tour AM		Quote
	Ho Chi Minh	Street Food Night tour by Vespa		Quote
Mon 10-Jul-23	Ho Chi Minh	Private Transfer Hotel - Ho Chi Minh Airport		Quote
	Ho Chi Minh	CI784 to Taipei - client ticketed		
	Taipei	CI53 to Auckland - client ticketed		



Sunday 25 June 2023



FLIGHT

CHINA AIRLINES - CI54

Booking Details

Departs:Auckland at 19:30Seats:2Note:* AGENT ISSUED FLIGHT NOT INCLUDED IN THE PRICE *

Monday 26 June 2023



FLIGHT

CHINA AIRLINES - CI54

Booking Details

Arrives: Taipei at 05:45 Seats: 2



FLIGHT

CHINA AIRLINES - CI791

Booking Details

Departs:Taipei at 08:25Arrives:Hanoi at 10:35Seats:2Note:* AGENT ISSUED FLIGHT NOT INCLUDED IN THE PRICE *



TRANSFER

PRIVATE TRANSFER WITH GUIDE HANOI AIRPORT - HOTEL

Booking Details

Seats: 2 Adults Booking Code: WITH GUIDE

TRANSFER: HANOI AIRPORT - HANOI HOTEL

Start point:Hanoi AirportEnd point:Hanoi hotel

On arrival in Hanoi Airport please make your way into the Arrivals Hall where a representative will be waiting, holding a sign with your name on it.

INCLUSIONS:

- Private transfer by air-conditioned vehicle
- · English speaking guide

EXCLUSIONS:

• Gratuities / tips to driver and guide

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed

If cancelled before 05Jun23 a 29.50 fee applies.

If cancelled on or after 05Jun23 a 59.00 fee applies.

If cancelled on or after 12Jun23 a 88.50 fee applies.

If cancelled on or after 19Jun23 a 118.00 fee applies.





Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%



ACCOMMODATION

THE ANN HANOI HOTEL FOR 2 NIGHTS

Booking Details

Room Type:Deluxe RoomRooming:1 x 2 Adult RoomMeals:BreakfastCheck in:Monday 26 June 2023 from 14:00 hrs (02:00 PM)Check out:Wednesday 28 June 2023Address:38A Hang Chuoi Hoan Kiem District Hanoi, Vietnam



Offering an outdoor pool, a restaurant and a bar, The Ann Hanoi is located in Hanoi. Free WiFi access is available. Hanoi Old Quarter is only 700 m away from the hotel.



ACTIVITY

HANOI STREET FOOD WITH GUIDE PM

Booking Details

Seats: 2 Adults Booking Code: VHHNFT PM Quote

Quote

IMPORTANT:

Surcharges may apply during peak times (Christmas, New Year, Lunar New Year, National Holidays). Price will be advised upon confirmation.







HANOI STREET FOOD TOUR WITH GUIDE (D)

Start / End point:

Your Hanoi Hotel





Departure time: 15:00 Duration: 4 Hours

You'll be collected from your hotel.

Start the day at one of the inner city's finest local 'Pho', Vietnam's national dish. Large choices of "pho bo" (beef noodle soup) and "Pho ga" (chicken noodle soup) are available.

Continue to one of the city's last remaining 'wet markets' where a huge array of produce is sold. The market is abuzz with shoppers buying what they need for the days meals. Everything from fresh tropical fruits, an abundance of fragrant herbs, fresh meats, fresh flowers and even live fish and frogs are sold!

Vietnamese cuisine is highly regarded as one of the world's best, but few realise the variations that are found in the cuisine. At the market, sample some of the available dishes for a second snack today. Then walk through the backstreets where small vendors set up their stalls along the road. Take a rest whilst enjoying some excellent street food including 'Banh xeo', and 'bun cha' (fresh rice noodles with grilled pork and herbs) or 'hoa qua dam' (fresh fruits).

Walk down the Old Quarter's streets and enjoy a cup of Vietnamese coffee or tea before returning to your hotel.

INCLUSIONS:

- Dinner
- Entrance Fees
- Pick up / drop off town centre hotels only
- · Private basis tour, transfers by taxi (6 persons maximum) or private car

EXCLUSIONS:

- · Pick up / drop off at the airport
- · Meals other than mentioned
- · Expenses of a personal nature
- Gratuities / tipping

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 05Jun23 a 64.00 fee applies. If cancelled on or after 05Jun23 a 128.00 fee applies. If cancelled on or after 12Jun23 a 192.00 fee applies. If cancelled on or after 19Jun23 a 256.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

Tuesday 27 June 2023



ACTIVITY

CHARMING AND HISTORIC HANOI AM

Booking Details

Seats: 2 Adults Booking Code: VHHNCH AM

IMPORTANT:

Surcharges may apply during peak times (Christmas, New Year, Lunar New Year, National Holidays). Price will be advised upon confirmation.

Adventure World



CHARMING & HISTORIC HANOI

Start / End point:	Your Hanoi
Departure time:	8:30am
Duration:	Half day



You'll depart from your hotel for Hanoi's Old Quarter also known as the '36 streets'. Take a walking tour through charming Hang Be Market and around Hoan Kiem Lake. This bustling area of narrow streets and alleys is home to literally thousands of small businesses and shopkeepers. It's a great place to explore with with plenty of photo opportunities all around you.

Continue on to the Temple of Literature. In 1076 Quoc Tu Giam, Vietnam's first university, also referred to as Van Mieu, was established within a temple to educate Vietnam's royalty, mandarins and members of the elite. The university functioned for an incredible 700 years and its gardens and well preserved architecture offer a fascinating glimpse into Vietnam's past.

Close by is the mausoleum of the historic figure and father of modern Vietnam, Ho Chi Minh (viewed from outside) The presidents house on stilts where he lived from 1958 to 1969, his former home illustrates the modesty of this Vietnamese revolutionary.

Note: Ho Chi Minh Mausoleum is closed on Monday and Friday from Oct-Nov.

Hotel

INCLUSIONS:

- English speaking guide
- · Pick up/drop off town centre hotels only
- · Entrance fees for sites mentioned

EXCLUSIONS:

- Pick up / drop off at the airport
- Meals
- Expenses of a personal nature
- Gratuities / tipping

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 06Jun23 a 38.50 fee applies. If cancelled on or after 06Jun23 a 77.00 fee applies. If cancelled on or after 13Jun23 a 115.50 fee applies. If cancelled on or after 20Jun23 a 154.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%





Wednesday 28 June 2023



PACKAGE TOUR

HIGHLANDS OF SAPA BUS/BUS 3.5* FOR 2 NIGHTS

Booking Details

Rooming:	1 x 2 Adult Room
Meals:	As Per Itinerary
Booking Code:	SUPERIOR

Quote

IMPORTANT:

- Surcharges may apply during peak times (Christmas, New Year, Lunar New Year, National Holidays)
- Price will be advised upon confirmation





HIGHLANDS OF SAPA: HANOI - HANOI (3.5 STAR - SUPERIOR CLASS HOTELS) BUS/BUS 3 DAYS / 2 NIGHTS

DAY 1 HANOI - LAO CAI

Pick up at hotel for transfer to bus station for shuttle bus to Sapa (Seat in coach). Departs Hanoi at 7:00am and arrives Sapa at 1:00pm

Arrival Sapa, transfer to hotel in Sapa.

The rest of day is free at leisure.

Overnight at hotel in Sapa.

ACCOMMODATION:

SAPA LEGEND (Deluxe Room) So 1 Thu Dau Mot, TT. Sa Pa Sa Pa, Lao Cai, Vietnam TEL: +84 98 313 28 88

DAY 2 SAPA - BAN KHOANG - TA GIANG PHINH (B,L)

This morning after breakfast, you will leave Sapa for a 30-minute winding road transfer to Ban Khoang Valley. Enjoy the breathtaking view of Hoag Lien Mountain Range along the way, also known as The Tonkinese Alps.

Your first stop is at Lu Khau Village in Ban Khoang Valley. The Lu Khau Village is home to Blue Hmong and Red Zao minorities. Explore the village on foot, meet the friendly local people and learn about their colorful culture and lifestyle in the countryside.

Depart from Ban Khoang Valley for a 8-km road transfer to Ta Giang Phinh Valley and enjoy a local lunch there. This afternoon, take a leisurely walk through the charming Ta Giang Phinh Valley. Walk on the village path which winds down the impressive valley, home to Blue Hmong ethnic minority people. Visit some local houses to see some handicrafts workshops, observe villagers working in the fields tending their crops with buffalos.

Appropriate footwear must be worn on treks in Sapa.

Note that if conditions are wet, programs may be changed.





Mid-late afternoon transfer back to Sapa town and the remainder of the afternoon and evening is at leisure.

ACCOMMODATION:

SAPA LEGEND (Deluxe Room)

DAY 3 SAPA - HANG DA - SAU CHUA - SAPA (B,L)

Early this morning depart with your guide for a half-day trekking tour to Hang Da and Sau Chua Villages, just about 8km east of Sapa where the Black Hmong peoples have been living their traditional and unique way of life despite the recent changes and effects caused by the fast development and tourism boom in Sapa town.

Enjoy walking with your guide along the quiet narrow pathways through the countryside and past the scattered modest houses of the Black H'mong people. The trekking route can be adjusted depending on energy levels, fitness and weather conditions. Transfer back to Sapa for lunch.

In the afternoon, transfer to Sapa Express bus meeting point for shuttle bus to Hanoi. Departs Sapa at 1600 and arrives Hanoi at 2130. Arrival Hanoi, pick up and transfer to hotel in Hanoi for overnight (hotel by own arrangement).

IMPORTANT:

• Rooms are available only from 2:00pm on arrival day and up to 12:00pm on the departure date. An additional charge will apply if you require a guaranteed early check in or late check out.

INCLUSIONS:

- Transfers Hanoi Sapa Hanoi by shuttle bus.
- Accommodation as mentioned
- · Meals as mentioned in the itinerary
- · English speaking guide
- · Tours and transfers by private air-conditioned vehicles
- · Entrance fees for sites mentioned

EXCLUSIONS:

- Meals and drinks other than mentioned
- · Services other than mentioned
- · Expenses of a personal nature
- · Gratuities / tips

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 07Jun23 a 328.00 fee applies. If cancelled on or after 07Jun23 a 656.00 fee applies. If cancelled on or after 14Jun23 a 984.00 fee applies. If cancelled on or after 21Jun23 a 1312.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%





Friday 30 June 2023



ACCOMMODATION

THE ANN HANOI HOTEL FOR 1 NIGHT

Deluxe Room

Saturday 01 July 2023

Breakfast

Booking Details

Room Type:

Rooming:

Check in:

Check out:

Meals:

1 x 2 Adult Room Friday 30 June 2023 from 14:00 hrs (02:00 PM)



Offering an outdoor pool, a restaurant and a bar, The Ann Hanoi is located in Hanoi. Free WiFi access is available. Hanoi Old Quarter is only 700 m away from the hotel.

Saturday 01 July 2023



TRANSFER

PRIVATE TRANSFER WITH GUIDE HANOI - 1NT HALONG BAY CRUISE

Booking Details

2 Adults Seats: **1N CRUISE** Booking Code:

Quote

Quote

TRANSFER: HANOI HOTEL - HALONG BAY JUNK CRUISE

Start point:	Hanoi Hotel
End point:	Halong Bay

Today you'll be transferred from your Hanoi hotel to a Halong Bay Junk cruise.

Hanoi Hotel - Halong Bay Junk Cruise Time Travelled: Approx. 4 hours

Please reconfirm your transfer and pick up time with the applicable operator noted on your documents, at least 24 hours prior to your departure time.

INCLUSIONS:

- · Private transfer by air-conditioned vehicle
- · English speaking guide

EXCLUSIONS:

· Gratuities / tips to driver

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 10Jun23 a 175.50 fee applies.





If cancelled on or after 10Jun23 a 351.00 fee applies. If cancelled on or after 17Jun23 a 526.50 fee applies. If cancelled on or after 24Jun23 a 702.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

PACKAGE TOUR

HALONG ORCHID CRUISE SUITE BALCONY CABIN FOR 1 NIGHT

Booking Details

Rooming:1 x 2 Adult RoomMeals:As Per Itinerary

Quote



HALONG BAY BY TRADITIONAL JUNK: HALONG - HALONG 2 DAYS / 1 NIGHT

DAY 1 HALONG BAY (L,D)

We welcome our guests onboard and then check in, enjoy Welcome Drink, receive cruise briefing, safety instructions and check in. Start cruising and explore Halong Bay - one of the New Seven Wonders of Nature.

Orchid Cruise proceeds to Da Chong islet, where you can see a lighthouse built by the French over 100 years ago. Have International Buffet Lunch while passing via the islets of Con Vit area. These amazing limestone karst formations rise up out of the sea in an impressive manner. This area is untouched, as not many cruise ships use the route via the Cat Ba Island -Thoi Quyt area - Coc Ngoi islet - through Gia Luan area where is belong to Cat Ba National Park.

We progress to Trung Trang cave by our bus on Cat Ba island which is located in the middle of Cat Ba National Park with Kim Giao forest around the cave.

Trung Trang Valley is the largest valley on Cat Ba Island. The valley covers an area of approximately 300 hectares, has a depth of 10m to 30m and is around 15km in the middle of Cat Ba National Park. Trung Trang Cave measures 300m lengthwise through the mountains. The cave was carved by nature for more than 2000 years. The cave has many stalactites that take on various shapes that will awe and inspire visitors to use their imagination.

Orchid Cruise gets in the less populated area at Tra Bau where is located in Lan Ha Bay. You will enjoy the green emerald and cool water by swimming.

Returning to the junk, you can watch the magnificent sunset over the Gulf of Tonkin. Onboard you may join a traditional cooking class. Our chef will instruct you in the making of some Vietnam dishes. In the early evening the boat has its Happy Hour deal

Sumptuous Candlelight Deluxe Dinner Set Menu is served. Enjoy delicious local food prepared and served for you by our wonderful onboard catering staff. This is a delightful meal in an intimate romantic setting

Enjoy the landscape of the bay at night up on the top deck. Relax whilst enjoying drinks from the bar. Try your hand at night squid fishing, watching a movie in the restaurant.

ACCOMMODATION:





ORCHID CRUISE (Suite Balcony Cabin)

DAY 2 HALONG BAY (B)

Why not rise early to witness the bay at its very best whilst enjoying an invigorating Tai Chi session on the sundeck; after which we serve the breakfast. Upon completing breakfast continue our journey and head out to explore the bay in the area where Ao Ech is situated.

You enjoy on your own for kayaking at Ao Ech area to discover the hidden charm of Lan Ha Bay with its quieter.

Orchid Cruise welcomes you back on board and it is time for checking out.

Whilst cruising back you can enjoy a delightful brunch.

Tea Ceremony is served at the restaurant. You will learn how to enjoy Vietnamese tea and Vietnamese cultural at this ceremony. Joining Tea Ceremony with our crews team and have great fun with us!

We return to the quay side in the south of the bay, where our visitors disembark.

INCLUSIONS:

- · Meals as per the itinerary
- VAT
- · English speaking tour guide on boat
- Luxury Cruise through Halong Bay Lan Ha Bay
- Kayaking, Cooking class, Tai chi exercise, Swimming (if the weather permits), Movies, Squid fishing, Music entertainment, satellite TV, Local wine experience, Tea ceremony
- Sightseeing entrance fees
- Luxury cabin with A/C
- · Welcome drink, cold handkerchief, fresh flower and fresh fruits basket, two bottle of mineral water in each cabin

EXCLUSIONS:

- Airfare, visa arrangements
- Beauty Spa Services & Massage
- · Beverages, tips, gratuities and other personal expenses
- · All other services not clearly mentioned above

IMPORTANT:

- Surcharges may apply during peak times (Christmas, New Year, Lunar New Year, National Holidays)
- Price will be advised upon confirmation

PASSPORT DETAILS:

Clients passport details are required to book Halong Bay cruises.

CONNECTING TO FLIGHTS:

If clients are flying out of Hanoi on the last day of a cruise, we strongly recommend an evening flight departing after 6:00pm.

This is due to the time it takes to transfer by road from Halong Bay to Hanoi Airport City.

The trip form Halong Bay to Hanoi City can take 3.5 hours if there are no disruptions or delays. Hanoi Airport is another 45 minutes to 1 hour drive from Hanoi City.

IMPORTANT:





During the monsoonal months of June to September, cruises may be subject to last minute cancellations due to weather conditions.

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 10Jun23 a 187.50 fee applies. If cancelled on or after 10Jun23 a 375.00 fee applies. If cancelled on or after 17Jun23 a 562.50 fee applies. If cancelled on or after 24Jun23 a 750.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

Sunday 02 July 2023



TRANSFER

PRIVATE TRANSFER WITH GUIDE FROM HALONG BAY CRUISE

Booking Details

Seats: 2 Adults Booking Code: 1N CRUISE

TRANSFER: HALONG BAY JUNK CRUISE - HANOI (HOTEL WITH GUIDE)

Today you'll be transferred from a Halong Bay Junk cruise to your Hanoi hotel.

Please reconfirm your transfer and pick up time at least 24 hours prior to your departure time.

Halong Bay - Hanoi hotel *Travel Time:* Approx. 4 hours

INCLUSIONS:

- · Private transfer by air-conditioned vehicle
- · English speaking guide

EXCLUSIONS:

· Gratuities / tips to driver and guide



TRANSFER

PRIVATE TRANSFER WITH GUIDE HOTEL - HANOI AIRPORT

Booking Details

Seats:2 AdultsBooking Code:WITH GUIDENote:TO CONNECT TO AIRPORT

TRANSFER: HANOI HOTEL- HANOI AIRPORT

Start point:	Hanoi hotel
End point:	Hanoi Airport

You will be met at your hotel and transferred to Hanoi airport for your onward arrangements.

INCLUSIONS:

· Private transfer by air-conditioned vehicle

Quote





• English speaking guide

EXCLUSIONS:

· Gratuities / tips to driver and guide

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 11Jun23 a 29.50 fee applies. If cancelled on or after 11Jun23 a 59.00 fee applies. If cancelled on or after 18Jun23 a 88.50 fee applies. If cancelled on or after 25Jun23 a 118.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

FLIGHT

VN FLIGHT HANOI TO DANANG

Booking Details

Seats: 2 Adults Booking Code: S CLASS

IMPORTANT:

- Airfares are subject to change without prior notice by the airlines.
- Pricing and schedules are subject to change until paid in full and tickets have been issued.
- Flights are only to be booked in conjunction with accommodation and transfers to allow the air tickets to be delivered to passengers.

IMPORTANT: AIRLINE TICKET

Your flight tickets will be delivered to you during your stay.

If you have booked an arrival transfer or a sightseeing tour, your tickets will be given to you by your local guide. If you have not booked one of the above, then your tickets can be delivered to your hotel and a delivery fee will apply.

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 11Jun23 a 126.00 fee applies. If cancelled on or after 11Jun23 a 252.00 fee applies. If cancelled on or after 18Jun23 a 378.00 fee applies. If cancelled on or after 25Jun23 a 504.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

TRANSFER

PRIVATE TRANSFER WITH GUIDE DANANG AIRPORT - HOI AN HOTEL

Booking Details Seats: 2 Adults Quote





Booking Code: WITH GUIDE

TRANSFER: DANANG AIRPORT - HOI AN HOTEL

Start point:Danang AirportEnd point:Hoi An hotel

On arrival in Danang Airport please make your way into the Arrivals Hall where a representative will be waiting, holding a sign with your name on it.

INCLUSIONS:

- · Private transfer by air-conditioned vehicle
- English speaking guide

EXCLUSIONS:

• Gratuities / tips to driver

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 11Jun23 a 26.00 fee applies. If cancelled on or after 11Jun23 a 52.00 fee applies. If cancelled on or after 18Jun23 a 78.00 fee applies. If cancelled on or after 25Jun23 a 104.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%



ACCOMMODATION

HOI AN HISTORIC HOTEL FOR 3 NIGHTS

Booking Details

Room Type:	Superior Room
Rooming:	1 x 2 Adult Room
Meals:	Breakfast
Check in:	Sunday 02 July 2023 from 14:00 hrs (02:00 PM)
Check out:	Wednesday 05 July 2023
Address:	10 Tran Hung Dao Street Hoi An Vietnam



Hoi An Historic Hotel occupies lush and spacious grounds in the heart of the old town. It is the ideal place to stay for anyone who comes to visit Hoi An and its surrounding attractions which include the area's other World Heritage sites.

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 11Jun23 a 114.00 fee applies.





Quote

If cancelled on or after 11Jun23 a 228.00 fee applies. If cancelled on or after 18Jun23 a 342.00 fee applies. If cancelled on or after 25Jun23 a 456.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

Monday 03 July 2023



ACTIVITY

RED BRIDGE COOKING CLASS

Booking Details

Seats: 2 Adults Booking Code: VHHACC

IMPORTANT:

Surcharges may apply during peak times (Christmas, New Year, Lunar New Year, National Holidays). Price will be advised upon confirmation.



HOI AN COOKERY CLASS - RED BRIDGE COOKING SCHOOL (L)

Start / End point:	Your Hoi An hotel
Departure time:	08:00
Duration:	Approx. 5 hours

Following breakfast at your hotel transfer by private vehicle to Hai Scout Cafe for the start of your half day cooking class.

A welcome drink will be served before visiting Hoi An's colourful market to experience the amazing sights, sounds and aromas of the market.

Board The Red Bridge boat for a leisurely 25 minute cruise along the Hoi An River to the Red Bridge Cooking School.

The cooking class is an interesting and fun way to learn about the local cuisine, the class runs for about 2 hours, and includes demonstrations from the school's chefs.

Once ready, sit down and feast on a delicious meal of authentic local cuisine. After filling up on these home-cooked delights, return to Hoi An for the afternoon.

Note: Transfers to and from the meeting point for the cooking class are private. All other services are on a shared basis.

INCLUSIONS:

- Transfer to/from hotel in Hoi An
- Soft drinks (non alcoholic) at Hai Scout Cafe before the class
- Market visit





- Cooking demonstration and practice
- · Regional English speaking guide and chef
- · Boat Trip from town to Red Bridge and vice versa
- Lunch

EXCLUSIONS:

- Pick up / drop off at the airport
- Meals other than lunch
- · Expenses of a personal nature
- · Gratuities / tipping

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 12Jun23 a 77.50 fee applies. If cancelled on or after 12Jun23 a 155.00 fee applies. If cancelled on or after 19Jun23 a 232.50 fee applies. If cancelled on or after 26Jun23 a 310.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

Wednesday 05 July 2023

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TRANSFER

PRIVATE TRANSFER & SIGHTSEEING HOI AN HOTEL - HUE

Booking Details

Seats: 2 Adults

TRANSFER: HOI AN - HUE (WITH SIGHTSEEING)

Start point:	Hoi An Hotel
Duration:	Approx. 3 hours
End point:	Hue Hotel

This morning you will be met by your driver and transferred to Hue via the spectacular Hai Van Pass. Enjoy some classic coastal Vietnam scenery, from forested mountains to rice cultivation and tranquil lagoons, as you traverse Highway 1.

Passing through the rapidly-growing port city of Danang, stop at Marble Mountain (Non Nuoc), where for centuries craftsmen have fashioned local rock into remarkable sculptures. You can climb the hundreds of hillside steps to enter hidden caves, temples and take in views of the surrounding countryside including 'China Beach'.

On arrival at Hue, you will be dropped at your hotel.

INCLUSIONS:

- · Private transfer by air-conditioned vehicle
- · English speaking local driver

EXCLUSIONS:

• Gratuities / tips to driver





Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 14Jun23 a 87.50 fee applies. If cancelled on or after 14Jun23 a 175.00 fee applies. If cancelled on or after 21Jun23 a 262.50 fee applies. If cancelled on or after 28Jun23 a 350.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

ACCOMMODATION

INDOCHINE PALACE FOR 2 NIGHTS

Booking Details

Room Type:	Palace Deluxe Room
Rooming:	1 x 2 Adult Room
Meals:	Breakfast
Check in:	Wednesday 05 July 2023 from 14:00 hrs (02:00 PM)
Check out:	Friday 07 July 2023
Address:	105A Hung Vuong, Phu Nhuan Thanh pho Hue, Thua Thien Hue, Vietnam



Situated Hue's city centre, Indochine Palace offers spacious and modern accommodation with free WiFi. An outdoor pool, night club and 5 dining options are some of the facilities available.

Thursday 06 July 2023



ACTIVITY

HIGHLIGHTS OF HUE AM

Booking Details

Seats: 2 Adults Booking Code: VHHUHL Quote

Adventure World



HIGHLIGHTS OF HUE

Start / End point:	Your Hue hotel
Departs:	8:00am
Duration:	3.5 - 4 hours

Take a short, but insightful, tour through historic Hue. With hundreds of years of history, it would be impossible to see everything in a day but this tour gives a fabulous overview of the city's culture and history.

Kick off this half-day tour in Hue with a visit to the UNESCO-Heritage Imperial Citadel. Roam the expansive grounds, admiring buildings that reflect the pomp and ceremony of the once-mighty Nguyen Dynasty. Hear the stories of the majestic buildings and intriguing former emperors. Take a look at areas damaged by conflicts, both ancient and modern, and learn of Hue's role in Vietnam's military history.

Continue by cyclo to get a closer look at the tranquil gardens and traditional buildings of the areas. Arrive at Tinh Tam Lake, a lake filled with lotus flowers. Meaning 'Peace of Mind' the emperors used to relax along the water's edge and is still a popular place for Hue residents to wind down at the end of the day.

Then leave the city centre and travel through Hue's beautiful countryside. Arrive at Khai Dinh's tomb for a stroll. One of the Nguyen Dynasty's former emperors, this remarkable complex blends traditional Vietnamese in design with European touches making it unique from the other tombs in Hue.

Before heading back to your hotel, take time to browse the stalls at Dong Ba Market. The market is teeming with colour and a great place to catch a glimpse of everyday life in modern Hue.

INCLUSIONS:

- English speaking guide
- Private air conditioned vehicle
- · Entrance fees for sites mentioned

EXCLUSIONS:

- Meals
- · Gratuities / tips
- · Expenses of a personal nature

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 15Jun23 a 81.00 fee applies. If cancelled on or after 15Jun23 a 162.00 fee applies. If cancelled on or after 22Jun23 a 243.00 fee applies. If cancelled on or after 29Jun23 a 324.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75%





Cancellations received between 7 & 0 days will be charged 100%

Friday 07 July 2023



TRANSFER

PRIVATE TRANSFER HUE HOTEL - AIRPORT

Booking Details

Seats: 2 Adults Booking Code: NO GUIDE

TRANSFER: HUE HOTEL - HUE AIRPORT

Start point: Hue Hotel End point: Hue Airport

You will be met at your hotel and transferred to Hue airport for your onward arrangements.

INCLUSIONS:

- · Private transfer by air-conditioned vehicle
- Driver only

EXCLUSIONS:

- Gratuities / tips to driver
- · English speaking guide

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 16Jun23 a 10.00 fee applies. If cancelled on or after 16Jun23 a 20.00 fee applies. If cancelled on or after 23Jun23 a 30.00 fee applies. If cancelled on or after 30Jun23 a 40.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%



FLIGHT

VIETNAM AIRLINES FLIGHT FROM HUE TO SAIGON

Booking Details

Seats: 2 Adults Booking Code: S CLASS

IMPORTANT:

- Airfares are subject to change without prior notice by the airlines.
- Pricing and schedules are subject to change until paid in full and tickets have been issued.
- Flights are only to be booked in conjunction with accommodation and transfers to allow the air tickets to be delivered to
 passengers.

IMPORTANT: AIRLINE TICKET

Your flight tickets will be delivered to you during your stay.

Quote





If you have booked an arrival transfer or a sightseeing tour, your tickets will be given to you by your local guide. If you have not booked one of the above, then your tickets can be delivered to your hotel and a delivery fee will apply.

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 16Jun23 a 126.00 fee applies. If cancelled on or after 16Jun23 a 252.00 fee applies. If cancelled on or after 23Jun23 a 378.00 fee applies. If cancelled on or after 30Jun23 a 504.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

TRANSFER

PRIVATE TRANSFER WITH GUIDE HO CHI MINH AIRPORT - HOTEL

Booking Details

Seats: 2 Adults Booking Code: WITH GUIDE

TRANSFER: HO CHI MINH AIRPORT - HO CHI MINH HOTEL

Start point:	Ho Chi Minh Airport
End point:	Ho Chi Minh hotel

On arrival in Ho Chi Minh Airport please make your way into the Arrivals Hall where a representative will be waiting, holding a sign with your name on it.

INCLUSIONS:

- · Private transfer by air-conditioned vehicle
- English speaking guide

EXCLUSIONS:

• Gratuities / tips to driver

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 16Jun23 a 26.00 fee applies. If cancelled on or after 16Jun23 a 52.00 fee applies. If cancelled on or after 23Jun23 a 78.00 fee applies. If cancelled on or after 30Jun23 a 104.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%



ACCOMMODATION

GRAND HOTEL FOR 3 NIGHTS

Booking Details

Room Type:Premium Deluxe RoomRooming:1 x 2 Adult RoomMeals:BreakfastCheck in:Friday 07 July 2023 from 14:00 hrs (02:00 PM)

Quote





Check out: Address: Monday 10 July 2023 8 Dong Khoi Street District 1, Saigon Vietnam



One Of The Oldest Hotels In Ho Chi Minh City Since 1930 and completely restored in 1997, nestled in Saigon's scenic riverside area and within walking distance to major commercial and entertainment addresses, and still retains its French colonial style, provides a perfect base for conducting business or for having a completely relaxed vacation.

IMPORTANT:

· Lunar New year includes compulsory a dinner

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 16Jun23 a 178.50 fee applies. If cancelled on or after 16Jun23 a 357.00 fee applies. If cancelled on or after 23Jun23 a 535.50 fee applies. If cancelled on or after 30Jun23 a 714.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

Saturday 08 July 2023



ACTIVITY

CU CHI TUNNELS TOUR AM

Booking Details

Seats: 2 Adults Booking Code: VHHCTC

IMPORTANT:

Surcharges may apply during peak times (Christmas, New Year, Lunar New Year, National Holidays). Price will be advised upon confirmation.



Adventure World







CU CHI TUNNELS TOUR

Start / End point: Departure time: Duration: Town centre hotels Approx. 08:00 Approx. 4 hours

Get a first-hand look at Vietnam-American war history. Take a guided tour from Ho Chi Minh City to the Cu Chi Tunnels to wander through jungles echoing with history. Learn how Cu Chi's residents found ingenious ways to survive and other incredible stories of wartime resilience.

Take the drive to Cu Chi district, Leaving the city behind, the scenery changes to views of rice paddies, villagers drying noodles by the side of the road and other scenes typical to southern Vietnam.

Spend a couple of hours walking around Cu Chi's rugged grounds with a local guide. Hear how the residents constructed an intricate, underground network of tunnels during the French and American Wars. Crawl underground and have a look at the tiny chambers, imagining what life was like for those who lived there. Hear incredible tales of perseverance, from the unusual foods the residents ate to survive to the story of a baby being born in the tunnels. Once above ground, see other ingenious items used by the residents to defend themselves such as bamboo traps and camouflaged pits.

Throughout the tour, the guide will explain the impact of war on the local community and the country as a whole. In the late morning journey back to Ho Chi Minh City.

INCLUSIONS:

- Pick-up/drop off town centre hotels only
- English speaking guide
- Entrance fees as per itinerary
- · Tours and transfers by private air-conditioned vehicle
- · A Vietnamese coffee in a local coffee shop

EXCLUSIONS:

- Meals
- · Gratuities / Tips
- · Personal expenses

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 17Jun23 a 60.50 fee applies. If cancelled on or after 17Jun23 a 121.00 fee applies. If cancelled on or after 24Jun23 a 181.50 fee applies. If cancelled on or after 01Jul23 a 242.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75%





Cancellations received between 7 & 0 days will be charged 100%



ACTIVITY

STREET FOOD NIGHT TOUR BY VESPA

Booking Details	
Seats:	2 Adults
Booking Code:	VNHCVS

Quote

IMPORTANT:

Surcharges may apply during peak times (Christmas, New Year, Lunar New Year, National Holidays). Price will be advised upon confirmation.





HO CHI MINH CITY STREET FOOD NIGHT TOUR BY VESPA

Start / End point:	Your Ho Chi Minh City hotel
Departure time:	18:00
Duration:	4 hours

Delve into Vietnam's nightlife and culinary culture with a fun Ho Chi Minh City Vespa tour. Climb aboard the back of this classic motorbike and zip off through the city's buzzing streets. See the city come to life as the sun sets and offices close down for the day.

The first stop of the evening is at a roof top bar where you can take in the views of the streets below while enjoying some snacks and refreshments.

Kick off the mobile aspect of the evening visiting a series of local restaurants and street stalls. The food-loving host will explain each of the items on offer and purchase a selection of sweet and savory dishes to sample. During the tour, sample a range of dishes from simple satays to more exotic, yet highly popular treats. Raise a glass and toast the night out alongside local diners.

Time to relax at a hidden and quite café, where you can enjoy a musical performance which will transport you back in time. Enjoy the performance with a drink and ice cream before returning to your hotel.

INCLUSIONS:

- Meals as mentioned in the itinerary (B= Breakfast, L= Lunch, D= Dinner)
- Vintage Vespa with private driver (helmet provided)
- English speaking local guide (for other languages supplements apply)

EXCLUSIONS:

- Other meals than mentioned
- · Other services than mentioned
- · Laundry, telephone calls and expenditure of a personal nature
- Tips, Travel insurance

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 17Jun23 a 142.50 fee applies.





If cancelled on or after 17Jun23 a 285.00 fee applies. If cancelled on or after 24Jun23 a 427.50 fee applies. If cancelled on or after 01Jul23 a 570.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

Monday 10 July 2023

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TRANSFER

PRIVATE TRANSFER HOTEL - HO CHI MINH AIRPORT

Booking Details

Seats: 2 Adults Booking Code: NO GUIDE

TRANSFER: HO CHI MINH HOTEL -HO CHI MINH AIRPORT

Start point:Ho Chi Minh HotelEnd point:Ho Chi Minh Airport

You will be met at your hotel and transferred to Ho Chi Minh airport for your onward arrangements.

INCLUSIONS:

- · Private transfer by private air-conditioned vehicle
- Driver only

EXCLUSIONS:

- Gratuities / tips to driver
- English speaking guide

Cancellation Policy Breakdown

The following fees may apply once the component is confirmed If cancelled before 19Jun23 a 17.50 fee applies. If cancelled on or after 19Jun23 a 35.00 fee applies. If cancelled on or after 26Jun23 a 52.50 fee applies. If cancelled on or after 03Jul23 a 70.00 fee applies.

Cancellation Policy Notes

Cancellations received between 999 & 22 days will be charged 25% Cancellations received between 21 & 15 days will be charged 50% Cancellations received between 14 & 8 days will be charged 75% Cancellations received between 7 & 0 days will be charged 100%

FLIGHT

CHINA AIRLINES - CI784

Booking Details

Departs:	Ho Chi Minh at 17:45
Arrives:	Taipei at 22:15
Seats:	2
Note:	* AGENT ISSUED FLIGHT NOT INCLUDED IN THE PRICE *





FLIGHT

CHINA AIRLINES - CI53

Booking Details

Departs: Taipei at 23:55 Seats: 2 Note: * AGENT ISSUED FLIGHT NOT INCLUDED IN THE PRICE *

Tuesday 11 July 2023



FLIGHT

CHINA AIRLINES - CI53

Booking Details

Arrives:Auckland at 18:00Seats:2

Additional Information

TERMS AND CONDITIONS:

1. All Government taxes and charges imposed by suppliers or third parties (including ticketing fees and airline fuel charges) are payable by you and are subject to change. If there is any increase in such taxes, charges or supplier rates or any currency fluctuation which increase the price of your booking, we reserve the right to change the price you must pay by including the additional charges or amount (together with any applicable administration fee and GST) at any time prior to and including the date of your departure, even if we have received full payment from you.

2. We will notify you of any such price changes that result in travel arrangements being materially different from those prior to the change being effected and in respect of which we have already accepted your deposit or full payment. If so, and the travellers do not wish to alter their travel arrangements, they may cancel them and monies already paid, less Adventure World Travel administration fees and any charges levied by suppliers, will be refunded. Any refund will be calculated at the currency exchange rate that applied when the booking was confirmed.

3. A non-refundable deposit is due within 7 days of the Invoice date (unless otherwise stated on the Invoice) to avoid the booking being cancelled. Certain travel products may require payment prior to booking, or further payment, up to the full amount, to confirm the booking.

4. If your tour, cruise or accommodation is held on "option", the operator is holding space pending receipt of full deposit and in most cases a booking form. No payment by the "Option Date" will result in space being released and the booking being cancelled without notice.

5. Airfares are inclusive of all taxes and government charges and are subject to availability, change or withdrawal without notice until the airline tickets are issued.

6. All bedding requests are subject to availability and are not guaranteed.

7. Cancellation fees, amendment fees and booking conditions are applicable and vary by destination/supplier. Please check at time of booking for full details.

8. Payment of deposit constitutes confirmation that you have checked the Travel Products being booked and you have read, understood and agreed to these booking terms and conditions.

9. Inclusions not specified as part of this itinerary are at the travellers' own expense e.g. meals, taxis, tips, incidentals etc.

Our full Terms and Conditions along with our vaccination policy can be found on our website www.adventureworld.co.nz

PAYMENT OPTIONS

PaymentGate Supplier code: AAAWNZ





TravelPay

Supplier code: tnzadvwld Trading name: Adventure World Travel

Please enter your Booking Number in the Supplier Booking Reference field e.g. "NZ/123456".

Direct Deposits

Bank: Auckland Savings Bank (ASB) Branch: Shortland Street Auckland Account No: 12 3244 0000692-01

Please note that if you intend to deposit funds at a bank branch you are required to provide a file number. Please provide your Booking Number which you can find at the top of this document e.g. "NZ/123456".



"Adventure World goes above and beyond to create custom unique and extraordinary travel experiences – awe-inspiring, incredible moments that will take pride of place among your memories forever."

THE WORDS WE LIVE BY

WHY TRAVELLERS CHOOSE ADVENTURE WORLD

PEACE OF MIND

Adventure World Travel has been creating exceptional journeys across the world for over 40 years. Our reputation is built on providing quality service with real personal touches. We pride ourselves on our extensive, first-hand knowledge and the personalised service our team of experts offer. You can rest assured our team and partners always deliver – before, during and after your journey.

TRAVEL WITH PURPOSE

At Adventure World Travel and our parent company, The Travel Corporation, we understand that travel matters and we recognise that it is our responsibility to help protect the places we visit and take care of the world around us. As part of Adventure World Travel's sustainability program, we support the work of the TreadRight Foundation[®], a not-for-profit that works to ensure the environment and communities we visit remain for future generations, and work with World Animal Protection to provide our travellers with responsible and humane animal encounters.

THE TRAVEL CORPORATION

The Travel Corporation, Adventure World Travel's parent company, has been creating enriching travel and hospitality experiences for over 100 years. As a fourth generation, family owned business, The Travel Corporation provides a rich tradition of expertise and is renowned and trusted for its outstanding quality, service, value, reliability and financial stability.





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